

1 STATE OF OKLAHOMA

2 2nd Session of the 60th Legislature (2026)

3 COMMITTEE SUBSTITUTE  
4 FOR

5 HOUSE BILL NO. 4095

6 By: Norwood

7 COMMITTEE SUBSTITUTE

8 An Act relating to poor persons; modifying provisions  
9 related to the 2-1-1 Collaborative; modifying  
10 membership of Collaborative; providing appointing  
11 authority; allowing for reappointment; and providing  
12 an effective date.

13 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:

14 SECTION 1. AMENDATORY 56 O.S. 2021, Section 3021, is  
15 amended to read as follows:

16 Section 3021. ~~A. Beginning on January 1, 2011, the Oklahoma 2-~~  
17 ~~1-1 Advisory Collaborative shall be renamed the 2-1-1 Oklahoma~~  
18 ~~Coordinating Council. Beginning on July 1, 2021, the 2-1-1 Oklahoma~~  
19 ~~Coordinating Council shall be renamed the Oklahoma 2-1-1~~  
20 ~~Collaborative.~~ The Oklahoma 2-1-1 Collaborative is hereby  
21 designated as the state lead entity of all 2-1-1 call centers in  
22 this state who are providing hotline services that include, but are  
23 not limited to, support for food, housing, clothing, transportation,  
24 and medical needs.

1 B. The Oklahoma 2-1-1 Collaborative shall have the following  
2 duties and responsibilities:

3 1. Develop and maintain a statewide coordinated approach for  
4 the promotion of a 2-1-1 system;

5 2. Develop and maintain an integrated statewide 2-1-1 service  
6 that avoids overlap of 2-1-1 call centers in the state;

7 3. Certify information and referral providers who wish to  
8 become 2-1-1 call centers;

9 4. Develop and maintain certification standards for providers  
10 that operate as a 2-1-1 call center in the state in compliance with  
11 the Alliance for Information and Referral Systems;

12 5. Assure that each 2-1-1 call center is accountable and  
13 maintains compliance with Corporation Commission standards;

14 6. Develop and maintain a process for 2-1-1 call center  
15 accountability and compliance with state and national standards for  
16 any contractual obligations;

17 7. Provide leadership and coordination for 2-1-1 call centers  
18 as it relates to large-scale emergencies and homeland security  
19 needs;

20 8. Develop and implement a statewide, outcome-driven strategic  
21 plan for 2-1-1 Oklahoma;

22 9. Advocate for funding to support and sustain 2-1-1 system  
23 delivery;

24

1 10. Coordinate with national, state and local partners in the  
2 provision of 2-1-1 services;

3 11. Collaborate with such entities as may be required and to  
4 the extent required under federal law or to receive federal funding;

5 12. Provide funding formula recommendations to the  
6 administering entity responsible for the allocation of state and  
7 federal funds appropriated for 2-1-1 Oklahoma; and

8 13. Submit an annual report no later than September 1 of each  
9 year to the cabinet Secretary for the cabinet area consisting of the  
10 Department of Human Services, of the services rendered in the past  
11 fiscal year by the 2-1-1 system. The report may also include  
12 recommendations of the Oklahoma 2-1-1 Collaborative.

13 C. 1. The membership of the Oklahoma 2-1-1 Collaborative shall  
14 be comprised of ~~fifteen (15)~~ nine (9) members, ~~five~~ three of whom  
15 shall be public sector representatives and ~~ten~~ six of whom shall be  
16 private sector representatives. ~~The initial members shall be~~  
17 ~~selected by the current 2-1-1 call centers in this state as of the~~  
18 ~~effective date of this act. Vacancies that occur after the~~  
19 ~~selection of the initial members shall be filled by the Oklahoma 2-~~  
20 ~~1-1 Collaborative~~ Members shall be appointed as follows:

21 a. three members shall be appointed by the Governor,  
22 consisting of one public sector representative and two  
23 private sector representatives,  
24

1           b. three members shall be appointed by the Speaker of the  
2           Oklahoma House of Representatives, consisting of one  
3           public sector representative and two private sector  
4           representatives, and

5           c. three members shall be appointed by the President Pro  
6           Tempore of the Oklahoma State Senate, consisting of  
7           one public sector representative and two private  
8           sector representatives.

9           Members shall serve terms of three (3) years and may be  
10          reappointed.

11          Of the members first appointed pursuant to this paragraph, the  
12          appointing authorities shall designate terms so that:

13                   (1) three members serve initial terms of one (1)  
14                   year,

15                   (2) three members serve initial terms of two (2)  
16                   years, and

17                   (3) three members serve initial terms of three (3)  
18                   years.

19          Thereafter, all appointments shall be for three-year terms.

20          Vacancies shall be filled by the original appointing authority  
21          for the remainder of the unexpired term.

22          2. The Oklahoma 2-1-1 Collaborative shall meet not less than  
23 two times per year for the purpose of reviewing and carrying out its  
24 duties and responsibilities.

1           3. The members of the Oklahoma 2-1-1 Collaborative shall adopt  
2 by-laws governing its operations including terms of office, the  
3 conduct of meetings and such other functions as the Oklahoma 2-1-1  
4 Collaborative deems necessary to carry out its duties and  
5 responsibilities.

6           4. Members shall serve without compensation or reimbursement  
7 for expenses; provided, that members who are public officers may be  
8 reimbursed for necessary expenses as provided by law.

9           D. If federal funding related to 2-1-1 services becomes  
10 available to the state, the state may comply with any requirements  
11 necessary to make application for and receive such federal funding.

12           SECTION 2. This act shall become effective November 1, 2026.

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14           60-2-16764           CMA           02/26/26

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