1 STATE OF OKLAHOMA 2 1st Session of the 59th Legislature (2023) 3 SENATE BILL 425 By: Garvin 4 5 6 AS INTRODUCED 7 An Act relating to child care; amending 10 O.S. 2021, Section 406, which relates to investigations; 8 requiring the Department of Human Services to provide certain information to complainants; providing 9 certain identification procedure for findings of report; making person liable for willful or reckless 10 false complaint; requiring the Department to establish and utilize certain scope and severity 11 grid; updating statutory language; and providing an effective date. 12 13 14 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA: 15 SECTION 1. 10 O.S. 2021, Section 406, is AMENDATORY 16 amended to read as follows: 17 Section 406. A. 1. Except as provided in paragraph 2 of this 18 subsection, the Department of Human Services shall have authority at 19 any reasonable time to investigate and examine the conditions of any 20 child care facility in which a licensee or applicant hereunder 21 receives and maintains children, and shall have authority at any 22 time to require the facility to provide information pertaining to

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children in its care.

2. When the Department of Human Services is reviewing the star rating of a child care program with a capacity of fifty or more, the comprehensive visit to inspect and examine the program shall be scheduled with the administration of the program at least one (1) week in advance of the visit, if requested by the child care facility.

- B. 1. The State Department of Health may visit any licensee or applicant at the request of the Department to advise on matters affecting the health of children and to inspect the sanitation of the buildings used for their care.
- 2. The State Fire Marshal may visit any licensee or applicant at the request of the Department to advise on matters affecting the safety of children and to inspect the condition of the buildings used for their care.
- C. 1. Upon receipt of a complaint against any child care facility alleging a violation of the provisions of the Oklahoma Child Care Facilities Licensing Act, or any licensing standard promulgated by the Department, the Department shall conduct a full investigation. When a complaint is submitted, the Department shall inform the complainant of any potential consequences for willfully or recklessly submitting a false complaint including, but not limited to, civil liability as described in subsection G of this section. If upon investigation, it is determined that there are reasonable grounds to believe that a facility is in violation of the

Oklahoma Child Care Facilities Licensing Act or of any standard or rule promulgated pursuant thereto, the Department shall:

a. document the complaint,

- b. provide the complaint allegations in writing to the facility involved and, upon written request by the child care facility, provide a summary of the facts used to evaluate the completed complaint, and
- c. document the facility's plan for correcting any substantiated violations.
- 2. If the Department determines there has been a violation and the violation has a direct impact on the health, safety or well-being of one or more of the children cared for by the facility, the Department shall notify the facility and require correction of the violation.
- 3. The Department shall notify the facility that failure to correct the confirmed violation can result in the revocation of the license, the denial of an application for a license, the issuance of an emergency order or the filing of an injunction pursuant to the provisions of Section 409 of this title.
- 4. If the facility refuses to correct a violation or fails to complete the plan of correction, the Department may issue an emergency order, revoke the license, or deny the application for a license. Nothing in this section or Section 407 of this title shall be construed as preventing the Department from denying an

application, revoking a license, or issuing an emergency order for a single violation of this act, or the rules of the Department promulgated by the Director as provided in Section 404 of this title.

- 5. If the Department determines there has been a substantiated finding of heinous and shocking abuse by a person responsible for a child's health, safety or welfare, as those terms are defined in Section 1-1-105 of Title 10A of the Oklahoma Statutes, the Department shall notify the child care facility owner or operator and the child care resource and referral organization in writing immediately or not later than one (1) business day after the substantiated finding. Upon receiving notice of a substantiated finding, the facility owner or operator shall attempt to immediately notify, but not later than seventy-two (72) hours after receiving notice of the substantiated finding, parents or legal guardians of children attending the facility by certified mail.
- D. Upon the completion of the investigation of a complaint against any child care facility alleging a violation of the provisions of the Oklahoma Child Care Facilities Licensing Act or any licensing standard promulgated thereto by the Department Director, the Department shall clearly designate its findings on the first page of the report of the investigation. The findings shall state whether the complaint was substantiated or unsubstantiated. The findings shall identify the employee who is the subject of the

complaint, but shall not identify the licensee of the child care facility unless the licensee was the subject of the complaint or unless otherwise deemed appropriate by the Department.

- E. Information obtained by the Department or Oklahoma Child Care Services concerning a report of a violation of a licensing requirement, or from any licensee regarding children or their parents or other relatives shall be deemed confidential and privileged communications, shall be properly safeguarded, and shall not be accessible to anyone except as herein provided, unless upon order of a court of competent jurisdiction. Provided, however, this provision shall not prohibit the Department from providing a summary of allegations and findings of an investigation involving a child care facility that does not disclose identities but that permits parents to evaluate the facility.
- F. The Department Director shall promulgate rules to establish and maintain a grievance process that shall include an anonymous complaint system for reporting and investigating complaints or grievances about employees of the Department who retaliate against a child care facility or facility employee.
- G. Any person who willfully or recklessly makes a false complaint without a reasonable basis in fact for such a complaint, under the provisions of the Oklahoma Child Care Facilities Licensing Act, shall be liable in a civil suit for any actual damages suffered by a child care facility or for any punitive damages set by the

1	court or jury which may be allowed in the discretion of the court or
2	jury when deemed proper by the court or jury.
3	H. The Department shall establish a scope and severity grid to
4	measure the seriousness of violations of the Oklahoma Child Care
5	Facilities Licensing Act and shall utilize such scope and severity
6	grid in determining penalties for such violations including, but not
7	limited to, penalties under Section 407 of this title.
8	SECTION 2. This act shall become effective November 1, 2023.
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