1	STATE OF OKLAHOMA
2	1st Session of the 58th Legislature (2021)
3	HOUSE BILL 1742 By: Dills
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6	AS INTRODUCED
7	An Act relating to professions and occupations; amending 59 O.S. 2011, Section 396.2, as amended by Section 1, Chapter 97, O.S.L. 2013, 396.5 and 396.12f
9	(59 O.S. Supp. 2020, Section 396.2), which relates to the Funeral Services Licensing Act; modifying and adding definitions; modifying fee; making certain
10	information confidential; prohibiting subpoena and discovery of certain information; and providing an
11	effective date.
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14	BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:
15	SECTION 1. AMENDATORY 59 O.S. 2011, Section 396.2, as
16	amended by Section 1, Chapter 97, O.S.L. 2013 (59 O.S. Supp. 2020,
17	Section 396.2), is amended to read as follows:
18	Section 396.2 As used in the Funeral Services Licensing Act:
19	1. "Embalmer" means a person who disinfects or preserves dead
20	human remains, entire or in part, by the use of chemical substances,
21	fluids or gases in the remains, or by the introduction of same into
22	the remains by vascular or hypodermic injection, or by direct
23	application into organs or cavities;
24	2. "Funeral director" means a person who:

a. is engaged in or conducts or represents themselves as being engaged in preparing for the burial or disposal and directing and supervising the burial or disposal of dead human remains,

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- b. is engaged in or conducts or represents themselves as being engaged in maintaining a funeral establishment for the preparation and the disposition, or for the care of dead human remains,
- c. uses, in connection with the name of the person or funeral establishment, the words "funeral director" or "undertaker" or "mortician" or any other title implying that the person is engaged as a funeral director,
- d. sells funeral service merchandise to the public, or
- e. is responsible for the legal and ethical operation of a crematory;
- 3. "Funeral establishment" means a place of business used in the care and preparation for burial, commercial embalming, or transportation of dead human remains, or any place where any person or persons shall hold forth and be engaged in the profession of undertaking or funeral directing;
- 4. "Apprentice" means a person who is engaged in learning the practice of embalming or the practice of funeral directing, as the case may be, under the instruction and personal supervision of a

- duly licensed embalmer or a duly licensed funeral director of and in
  the State of Oklahoma, pursuant to the provisions of the Funeral
  Services Licensing Act, and who is duly registered as such with said
  Board;
  - 5. "Board" means the Oklahoma Funeral Board;

- 6. "Directing a funeral" or "funeral directing" means directing funeral services from the time of the first call until final disposition or release to a common carrier or release to next of kin of the deceased or the designee of the next of kin;
- 7. "First call" means the beginning of the relationship and duty of the funeral director to take charge of dead human remains and have such remains prepared by embalming, cremation, or otherwise, for burial or disposition, provided all laws pertaining to public health in this state are complied with. First call does not include calls made by ambulance, when the person dispatching the ambulance does not know whether or not dead human remains are to be picked up;
- 8. "Personal supervision" means the physical presence of a licensed funeral director or embalmer at the specified time and place of the providing of acts of funeral service;
- 9. "Commercial embalming establishment" means a fixed place of business consisting of an equipped preparation room, and other rooms as necessary, for the specified purpose of performing preparation

and shipping services of dead human remains to funeral establishments inside and outside this state;

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- 10. "Funeral service merchandise or funeral services" means those products and services normally provided by funeral establishments and required to be listed on the General Price List of the Federal Trade Commission, 15 U.S.C., Section 57a(a), including, but not limited to, the sale of burial supplies and equipment, but excluding the sale by a cemetery of lands or interests therein, services incidental thereto, markers, memorials, monuments, equipment, crypts, niches or outer enclosures;
- 11. "Outer enclosure" means a grave liner, grave box, or grave vault;
- 12. "Funeral director in charge" means an individual licensed as both a funeral director and embalmer designated by a funeral service establishment, commercial embalming establishment, or crematory who is responsible for the legal and ethical operation of the establishment and is accountable to the Board;
- 13. "Authorizing agent" means a person legally entitled to order the cremation or final disposition of particular human remains pursuant to Section 1151 or 1158 of Title 21 of the Oklahoma Statutes; and
- 14. "Cremation" means the technical process, using heat and
  flame, or heat and pressure, that reduces human remains to essential
  elements, including bone fragments. The reduction takes place

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    through heat and evaporation. Cremation shall include, but not be
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    limited to, the processing and pulverization of the bone fragments,
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    or through alkaline hydrolysis;
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        15. "Crematory" means a structure containing a furnace or
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    alkaline hydrolysis vessel used or intended to be used for the
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    cremation of human remains. The term includes a facility that
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    cremates human remains through alkaline hydrolysis; and
        16. "Alkaline hydrolysis" means the reduction of human remains
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    to bone fragments and essential elements in a licensed crematory
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    using heat, pressure, water and base chemical agents.
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        SECTION 2.
                       AMENDATORY
                                      59 O.S. 2011, Section 396.5, is
    amended to read as follows:
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        Section 396.5 All licenses issued by the Board shall expire on
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    the 31st day of December of each year. The Board shall issue a
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    renewal for such license without further examination upon the
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    payment of a renewal fee as required by Section 396.4 of this title.
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    A funeral director or embalmer who fails to apply for a renewal
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    license for a period of three (3) years or more, shall be reinstated
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    by taking a written and oral examination, as required by the Board,
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    and by paying a fee of Twenty-five Dollars ($25.00) and the current
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    years' dues as required by Section 396.4 if this title.
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                                  59 O.S. 2011, Section 396.12f, is
        SECTION 3.
                       AMENDATORY
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amended to read as follows:

Section 396.12f A. Complaints against any person for alleged violations of the Funeral Services Licensing Act or of any of the rules issued pursuant thereto shall be in writing, signed by the complainant and filed with the executive director of the Oklahoma Funeral Board. In addition to the general public, any member or employee of the Board, or the executive director of the Oklahoma Funeral Board, may sign a complaint for any violation of which the executive director has knowledge. All complaints shall name the person complained of, and shall state the time and place of the alleged violations and the facts of which the complainant has knowledge. Upon receiving a complaint, the Board shall examine the complaint, and determine whether there is a reasonable cause to believe the charges to be true.

B. If upon inspection, investigation or complaint, or whenever the Board determines that there are reasonable grounds to believe that a violation of the Funeral Services Licensing Act or of any rule promulgated pursuant thereto has occurred, the Board shall give written notice to the alleged violator specifying the cause of complaint. The notice shall require that the matters complained of be corrected immediately or that the alleged violator appear before the Board at a time and place specified in the notice and answer the charges. The notice shall be delivered to the alleged violator in accordance with the provisions of subsection E of this section.

C. The Board shall afford the alleged violator an opportunity for a fair hearing in accordance with the provisions of subsection F of this section not less than fifteen (15) days after receipt of the notice provided for in subsection B of this section. On the basis of the evidence produced at the hearing, the Board shall make findings of fact and conclusions of law and enter an order thereon. The Board shall give written notice of the order to the alleged violator and to any other persons who appeared at the hearing and made written request for notice of the order. If the hearing is held before a hearing officer as provided for in subsection F of this section, the hearing officer shall transmit the record of the hearing together with recommendations for findings of fact and conclusions of law to the Board which shall thereupon enter its order. The Board may enter its order on the basis of such record or, before issuing its order, require additional hearings or further evidence to be presented. The order of the Board shall become final and binding on all parties unless appealed to the district court pursuant to Article II of the Administrative Procedures Act, within thirty (30) days after notice has been sent to the parties.

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D. Whenever the Board finds that as a result of a violation of the Funeral Services Licensing Act or any rule promulgated thereto an emergency exists requiring immediate action to protect the public health or welfare, the Board may without notice or hearing issue an order stating the existence of an emergency and requiring that

action be taken as it deems necessary to meet the emergency. The order shall be effective immediately. Any person to whom an order is directed shall comply with the order immediately but on application to the Board shall be afforded a hearing within ten (10) days of receipt of the notice. On the basis of a hearing, the Board shall continue the order in effect, revoke it or modify it. Any person aggrieved by an order continued after the hearing provided for in this subsection may appeal to the district court of the county in which the person resides, or in which the business of the person is located, within thirty (30) days of the Board's action. The appeal when docketed shall have priority over all cases pending on the docket, except criminal cases.

E. Except as otherwise expressly provided by law, any notice, order or other instrument issued by or pursuant to authority of the Board may be served on any person affected thereby personally, by publication or by mailing a copy of the notice, order or other instrument by registered mail directed to the person affected at his last-known post office address as shown by the files or records of the Board. Proof of service shall be made as in the case of service of a summons or by publication in a civil action or may be made by the affidavit of the person who did the mailing. Proof of service shall be filed in the office of the Board.

Every certificate or affidavit of service made and filed as provided for in this subsection shall be prima facie evidence of the

facts therein stated. A certified copy thereof shall have like force and effect.

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- F. The hearings authorized by this section may be conducted by the Board. The Board may designate hearing officers who shall have the power and authority to conduct hearings in the name of the Board at any time and place. The hearings shall be conducted in conformity with and records made thereof pursuant to Article II of the Administrative Procedures Act.
- G. All records on complaints filed against any licensee

  pursuant to the Funeral Services Licensing Act shall be exempt from

  the Oklahoma Open Records Act unless the Board gave written notice

  of the complaint pursuant to subsection B of this section
- 1. The Board, its employees, appointed Board members, independent contractors of other agents of the Board shall keep confidential the complaint and information obtained during an investigation into violations of the Oklahoma Funeral Services

  Licensing Act; provided, however, such information may be introduced by the state in administrative proceedings before the Board and the information then becomes public record.
- 2. The complaint and information obtained during the investigation but not introduced in administrative proceedings shall not be subject to subpoena or discovery in any civil or criminal proceedings, except that the Board may give such information to law enforcement and other state agencies as necessary and appropriate in

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the discharge of the duties of that agency and only under
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    circumstances that ensure against unauthorized access to the
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    information.
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        SECTION 4. This act shall become effective November 1, 2021.
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        58-1-6127
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