

1                   **HOUSE OF REPRESENTATIVES - FLOOR VERSION**

2                                   STATE OF OKLAHOMA

3                                   1st Session of the 53rd Legislature (2011)

4 COMMITTEE SUBSTITUTE  
5 FOR ENGROSSED  
6 SENATE BILL NO. 778

By: Aldridge of the Senate

and

Sullivan of the House

7  
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10                                   COMMITTEE SUBSTITUTE

11           An Act relating to insurance; stating legislative  
12           intent; amending Section 8, Chapter 307, O.S.L. 2002  
13           (36 O.S. Supp. 2010, Section 615.1), which relates to  
14           application to transact insurance; requiring the  
15           Insurance Commissioner to review certain applications  
16           with a focus on certain specified items; amending 36  
17           O.S. 2001, Section 628, as amended by Section 6,  
18           Chapter 222, O.S.L. 2010 (36 O.S. Supp. 2010, Section  
19           628), which relates to the imposition of certain  
20           taxes or other obligations on foreign insurers;  
21           making the imposition of certain taxes or other  
22           obligations on state insurers optional; creating the  
23           Unauthorized Insurers and Surplus Lines Insurance  
24           Act; providing short title; defining terms;  
          authorizing the Insurance Commissioner to enter into  
          certain agreements; amending 36 O.S. 2001, Sections  
          1101, as amended by Section 10, Chapter 222, O.S.L.  
          2010, Section 22, Chapter 176, O.S.L. 2009, 1103, as  
          amended by Section 12, Chapter 222, O.S.L. 2010,  
          1105, as amended by Section 14, Chapter 222, O.S.L.  
          2010, 1106, as last amended by Section 15, Chapter  
          222, O.S.L. 2010, 1107, as amended by Section 16,  
          Chapter 222, O.S.L. 2010, 1108, as amended by Section  
          17, Chapter 222, O.S.L. 2010, 1109, as last amended  
          by Section 18, Chapter 222, O.S.L. 2010, 1111, 1112,  
          as amended by Section 10, Chapter 307, O.S.L. 2002,

1 1113, 1114, 1115, as last amended by Section 19,  
2 Chapter 222, O.S.L. 2010, 1116, as last amended by  
3 Section 20, Chapter 222, O.S.L. 2010 and 1118, as  
4 amended by Section 21, Chapter 222, O.S.L. 2010 (36  
5 O.S. Supp. 2010, Sections 1101, 1101.1, 1103, 1105,  
6 1106, 1107, 1108, 1109, 1112, 1115, 1116 and 1118),  
7 which relate to the Unauthorized Insurers and Surplus  
8 Lines Insurance Act; requiring certain transactions  
9 to be performed only by a surplus lines licensee or  
10 broker; specifying that certain surplus lines  
11 premiums shall be subject to surplus premium tax  
12 pursuant to certain agreements entered into by the  
13 Insurance Commissioner; modifying service of process;  
14 modifying circumstances for award of certain attorney  
15 fees; modifying conditions in which insurance may be  
16 procured from surplus lines insurers; providing  
17 procedures for the procurement of certain insurance  
18 for an exempt commercial purchaser; defining term;  
19 specifying information to be submitted to the surplus  
20 lines clearinghouse; providing schedule for filing  
21 and payment of certain taxes; providing penalty for  
22 failure to file certain information; allowing certain  
23 coverage to be placed with certain insurers;  
24 clarifying type of licensee; requiring surplus lines  
insurer to meet certain financial requirements;  
requiring certain information submitted to the  
surplus lines clearinghouse to be retained by certain  
licensees or brokers; modifying procedures relating  
to the levying, collection, payment and distribution  
of the surplus lines premium tax; amending Section 3,  
Chapter 323, O.S.L. 2009 (36 O.S. Supp. 2010, Section  
1250.17), which relates to certain patient affidavit  
requirement; modifying affidavit to form; providing  
that false statements shall be considered willful  
misrepresentation; amending 36 O.S. 2001, Section  
1435.23, as last amended by Section 12, Chapter 432,  
O.S.L. 2009 (36 O.S. Supp. 2010, Section 1435.23),  
which relates to fees for licensure and examinations;  
modifying amounts of fees; amending 36 O.S. 2001,  
Section 1435.29, as last amended by Section 13,  
Chapter 432, O.S.L. 2009 (36 O.S. Supp. 2010, Section  
1435.29), which relates to continuing education;  
modifying requirements; authorizing Insurance  
Commissioner to assess civil penalty against  
continuing education providers for failure to comply  
with certain requirements; amending 36 O.S. 2001,

1 Section 1524, which relates to the Risk-based Capital  
2 for Insurers Act; modifying definition of a Company  
3 Action Level Event; amending 36 O.S. 2001, Section  
4 3639.1, which relates to homeowner's insurance  
5 policy; requiring the insurer to give to the insured  
6 certain written renewal notice on a private passenger  
7 auto or homeowner's policy; specifying information to  
8 be contained on the renewal notice; specifying  
9 duration of the coverage if notice is not given;  
10 specifying when notice is given; specifying effective  
11 date of changes if insured accepts the renewal;  
12 defining terms; requiring the filing and approval of  
13 certain forms by the Insurance Commissioner;  
14 authorizing Commissioner to disapprove certain forms;  
15 specifying required contents of form; deeming certain  
16 forms approved without filing; prohibiting issuance  
17 of certain form; allowing certain addendums;  
18 specifying scope of applicability; providing  
19 exceptions; distinguishing certificates from policy  
20 provisions; limiting reference to contracts or  
21 certificates; specifying notice requirements;  
22 authorizing certain service fees; providing  
23 certificates in violation of requirements shall be  
24 void; specifying penalty for certain violations;  
specifying authority of Commissioner to enforce  
provisions; authorizing the adoption of certain rules  
and regulations; requiring every health benefit plan  
to file certain rates and adjustments with the  
Insurance Commissioner; authorizing the Commissioner  
to determine if such rate or rate adjustment is  
unreasonable, excessive, unjustified or unfairly  
discriminatory; requiring the Commissioner to make  
and deliver certain written decision; defining term;  
amending 36 O.S. 2001, Sections 6202, as amended by  
Section 23, Chapter 125, O.S.L. 2007, 6203, as  
amended by Section 40, Chapter 176, O.S.L. 2009,  
6205, as last amended by Section 42, Chapter 176,  
O.S.L. 2009, 6212, as amended by Section 47, Chapter  
176, O.S.L. 2009 and 6217, as last amended by Section  
2, Chapter 355, O.S.L. 2010 (36 O.S. Supp. 2010,  
Sections 6202, 6203, 6205, 6212 and 6217), which  
relate to the Insurance Adjusters Licensing Act;  
adding definition; modifying exceptions to licensing  
requirements; prohibiting licensing of certain  
applicants unless certain conditions are met;  
requiring licensees to inform the Insurance

Commission of a change in legal name or addresses within certain time period; providing administrative fees for failure to provide notice of change in legal name or addresses; authorizing Insurance Commissioner to assess civil penalty against continuing education providers for failure to comply with certain requirements; creating the Uniform Health Carrier External Review Act; stating purpose of act; defining terms; specifying act shall apply to all health carriers; providing exceptions; requiring health carriers to notify insured parties of certain external review rights; specifying requirements of notice; authorizing Insurance Commissioner to promulgate certain rules; specifying requests for external review requirements; authorizing Commissioner to prescribe certain forms; authorizing certain requests for reviews of adverse determinations; requiring insured persons to exhaust internal grievance process before external review is allowed; specifying exhaustion requirements; allowing certain retrospective review determinations after exhaustion; specifying procedure for expedited grievance reviews; requiring independent reviewing organizations to complete certain process before conducting external review; requiring independent review organization to give certain notice; authorizing certain requests by waiver; authorizing requests for certain review if requirements are waived; authorizing requests for certain reviews after adverse determination; directing Commissioner to send copy of request to insurer; requiring insurer to complete certain review; specifying issues to be reviewed; requiring certain notice; specifying contents of notice; authorizing Commissioner to order certain external reviews; providing procedure for certain external reviews; specifying certain independent reviewers shall not be bound by previous decision; requiring production of certain information; providing procedure if health carrier fails to provide certain information; specifying independent review requirements; allowing health carrier to reconsider certain determinations; providing procedure for reversed determinations; specifying requirements of independent reviews; requiring decisions within certain time frame; specifying required contents of certain notices;

1 requiring approval of coverage after certain  
2 determinations; directing Commissioner to assign  
3 independent review organizations randomly; allowing  
4 requests for certain external reviews; requiring  
5 certain determinations in order to request external  
6 reviews; directing health carriers to determine  
7 whether certain requests are reviewable; specifying  
8 procedure for certain external reviews; directing  
9 Commissioner to assign organization to conduct  
10 reviews in certain circumstances; providing that  
11 independent review organization shall not be bound by  
12 prior determinations; directing health carrier to  
13 provide certain information to independent review  
14 organizations; providing requirements for certain  
15 determinations by independent review organizations;  
16 providing that certain determinations by independent  
17 review organizations shall be done within certain  
18 time frame; specifying notice requirements; requiring  
19 health carrier to approve coverage in certain  
20 circumstances; specifying that expedited reviews may  
21 not be provided in certain circumstances; directing  
22 Commissioner to assign certain reviews randomly;  
23 providing procedure to request certain external  
24 review; directing Commissioner to notify health  
carrier of certain reviews; requiring health carrier  
to conduct certain preliminary review; specifying  
requirements of review; directing health carrier to  
provide certain notice to insured; specifying  
requirements of notice; authorizing Commissioner to  
specify certain forms and supporting information in  
notice; establishing notice procedure; providing  
requirements for the selection of a clinical  
reviewer; providing procedure for clinical reviews;  
requiring certain report by clinical reviewer;  
specifying clinical reviewer report requirements;  
specifying information clinical reviewers shall  
consider; establishing procedure for decisions  
reached by a group of clinical reviewers; specifying  
notice requirements for certain reports; providing  
that external reviews shall be binding on health  
carrier; providing that external reviews shall be  
binding on covered persons; providing exception;  
prohibiting the filing of requests for reviews of  
certain adverse determinations; directing  
Commissioner to approve certain independent review  
organizations; establishing eligibility requirements

1 for independent review organizations; directing  
2 Commissioner to develop certain application forms;  
3 providing application procedure for independent  
4 review organizations; providing eligibility  
5 requirements; authorizing Commissioner to charge an  
6 application fee; specifying approval shall be  
7 effective for two years; authorizing Commissioner to  
8 terminate approval of independent review  
9 organizations in certain circumstances; directing  
10 Commissioner to maintain list of approved  
11 organizations; providing requirements for  
12 organizations conducting external reviews;  
13 prohibiting independent review organizations from  
14 controlling a health benefit plan; prohibiting  
15 certain conflicts of interest; establishing  
16 presumption that certain accreditation shall meet  
17 requirements; requiring Commissioner to review  
18 certain accreditation standards; authorizing  
19 acceptance by the Commissioner of certain reviews;  
20 prohibiting the imposition of liability for certain  
21 damages on an independent review organization;  
22 providing exception; requiring independent review  
23 organizations to maintain certain records; directing  
24 independent review organizations to provide certain  
report to Commissioner upon request; specifying  
contents of report; requiring the retention of  
certain records for three years; requiring health  
carrier to pay cost of certain external review;  
requiring health carriers to include external review  
procedures in certain publications; specifying  
Commissioner shall provide format for certain  
disclosures; specifying required disclosures;  
amending Section 12, Chapter 390, O.S.L. 2003, as  
last amended by Section 52, Chapter 222, O.S.L. 2010  
(36 O.S. Supp. 2010, Section 6811), which relates to  
closed claim filing reporting requirements; modifying  
reporting requirements; amending Section 40, Chapter  
197, O.S.L. 2003 (36 O.S. Supp. 2010, Section 6940),  
which relates to the Risk-based Capital for Health  
Maintenance Organizations Act of 2003; modifying  
definition of a Company Action Level Event; making  
prohibition applicable to only personal insurance;  
repealing 63 O.S. 2001, Sections 2528.1, 2528.2,  
2528.3, 2528.4, 2528.5, 2528.6, 2528.7, 2528.8,  
2528.9 and 2528.10, which relate to the Oklahoma  
Managed Care External Review Act; providing for

1 codification; providing for noncodification;  
2 providing effective dates; and declaring an  
3 emergency.  
4

5 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:

6 SECTION 1. NEW LAW A new section of law not to be  
7 codified in the Oklahoma Statutes reads as follows:

8 The Oklahoma Legislature recognizes that the Insurance  
9 Department of the State of Oklahoma is charged with regulating a  
10 variety of entities. Each of these entities is a part of the  
11 financial services industry in some way. It is the intent of this  
12 bill to modify the law as it relates to entities regulated by the  
13 Insurance Department.

14 SECTION 2. AMENDATORY Section 8, Chapter 307, O.S.L.  
15 2002 (36 O.S. Supp. 2010, Section 615.1), is amended to read as  
16 follows:

17 Section 615.1 A. Unless otherwise instructed by the Insurance  
18 Commissioner, an applicant requesting to be admitted to transact  
19 insurance in this state shall follow the instructions outlined in  
20 the National Association of Insurance Commissioners (NAIC) Uniform  
21 Certificate of Authority Application (UCAA) instructions.

22 B. The Commissioner shall review and analyze each application  
23 with focus on the following:  
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1        1. Identification and evaluation of the business and strategic  
2 plans of the applicant, including but not limited to pro forma  
3 financial projections;

4        2. Assessment of the quality and expertise of the ultimate  
5 controlling person, proposed officers and directors, appointed  
6 actuary and appointed accountant, including the use of the NAIC Form  
7 A and SAD databases;

8        3. Adequacy of any proposed reinsurance program;

9        4. Adequacy of investment policy;

10       5. Adequacy of short-term and long-term financing arrangements,  
11 including, but not limited to:

12           a. initial financing of proposed operations or  
13           transaction, and

14           b. maintenance of adequate capital and surplus levels;

15       6. Biographical affidavits;

16       7. Related party agreements' compliance with SSAP No. 25; and

17       8. Any other information the Commissioner deems necessary to  
18 review.

19       SECTION 3.        AMENDATORY        36 O.S. 2001, Section 628, as  
20 amended by Section 6, Chapter 222, O.S.L. 2010 (36 O.S. Supp. 2010,  
21 Section 628), is amended to read as follows:

22       Section 628. When by or pursuant to the laws of any other state  
23 or foreign country any premium or income or other taxes, or any



1 fees, fines, penalties, licenses, deposit requirements or other  
2 material obligations, prohibitions or restrictions are imposed upon  
3 Oklahoma insurers doing business, or that might seek to do business  
4 in such other state or country, or upon the agents of such insurers,  
5 which in the aggregate are in excess of such taxes, fees, fines,  
6 penalties, licenses, deposit requirements or other obligations,  
7 prohibitions or restrictions directly imposed upon similar insurers  
8 or agents of such other state or foreign country under the statutes  
9 of this state, so long as such laws continue in force or are so  
10 applied, the same obligations, prohibitions and restrictions of  
11 whatever kind ~~shall~~ may be imposed upon similar insurers or agents  
12 of such other state or foreign country doing business in Oklahoma.  
13 All insurance companies of other nations shall be held to the same  
14 obligations and prohibitions that are imposed by the state where  
15 they have elected to make their deposit and establish their  
16 principal agency in the United States. Any tax, license or other  
17 obligation imposed by any city, county or other political  
18 subdivision of a state or foreign country on Oklahoma insurers or  
19 their agents shall be deemed to be imposed by such state or foreign  
20 country within the meaning of this section. The provisions of this  
21 section shall not apply to ad valorem taxes on real or personal  
22 property or to personal income taxes.

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1       SECTION 4.       NEW LAW       A new section of law to be codified  
2 in the Oklahoma Statutes as Section 1100 of Title 36, unless there  
3 is created a duplication in numbering, reads as follows:

4       Sections 4, 5, 6 and 12 of this act and Sections 1101 through  
5 1121 of Title 36 of the Oklahoma Statutes shall be known and may be  
6 cited as the "Unauthorized Insurers and Surplus Lines Insurance  
7 Act".

8       SECTION 5.       NEW LAW       A new section of law to be codified  
9 in the Oklahoma Statutes as Section 1100.1 of Title 36, unless there  
10 is created a duplication in numbering, reads as follows:

11       As used in the Unauthorized Insurers and Surplus Lines Insurance  
12 Act:

13       1. "Admitted insurer" means, with respect to a state, an  
14 insurer that is licensed to transact the business of insurance in  
15 such state;

16       2. "Home state" means:

17       a.   except as provided in subparagraphs b through e of  
18           this paragraph, with respect to an insured:

19           (1) the state in which an insured maintains its  
20               principal place of business or, in the case of an  
21               individual, the individual's principal residence,  
22               or

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1 (2) if one hundred percent (100%) of the insured risk  
2 is located out of the state referred to in  
3 division (1) of this subparagraph, the state to  
4 which the greatest percentage of the insured's  
5 taxable premium for the insurance contract is  
6 allocated,

7 b. with respect to determining the home state of the  
8 insured, "principal place of business" means:

9 (1) the state where the insured maintains its  
10 headquarters and where the insured's high-level  
11 officers direct, control and coordinate the  
12 business activities, or

13 (2) if the insured's high-level officers direct,  
14 control and coordinate business activities in  
15 more than one state, the state in which the  
16 greatest percentage of the insured's taxable  
17 premium for the insurance contract is allocated,  
18 or

19 (3) if the insured maintains its headquarters or the  
20 insured's high-level officers direct, control and  
21 coordinate the business activities outside any  
22 state, the state to which the greatest percentage  
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- 1 of the insured's taxable premium for that  
2 insurance contract is allocated,
- 3 c. with respect to determining the home state of the  
4 insured "principal residence" means:
- 5 (1) the state where the insured resides for the  
6 greatest number of days during the calendar year,  
7 or  
8 (2) if the insured's principal residence is located  
9 outside any state, the state to which the  
10 greatest percentage of the insured's taxable  
11 premium for that insurance is allocated,
- 12 d. if more than one insured from an affiliated group are  
13 named insureds on a single nonadmitted insurance  
14 contract, the term "home state" means the home state,  
15 as determined pursuant to division (1) of subparagraph  
16 a of this paragraph, of the member affiliated group  
17 that has the largest percentage of premium attributed  
18 to it under such insurance contract, or
- 19 e. when the group policyholder pays one hundred percent  
20 (100%) of the premium from its own funds, the term  
21 "home state" means the home state, as determined  
22 pursuant to division (1) of subparagraph a of this  
23 paragraph, of the group policyholder. When the group  
24

1 policyholder does not pay one hundred percent (100%)  
2 of the premium from its own funds, the term home state  
3 means the home state, as determined pursuant to  
4 division (1) of subparagraph a of this paragraph, or  
5 of the group member;

6 3. "Independently procured insurance" means insurance procured  
7 by an insured directly from a nonadmitted insurer;

8 4. "Licensed" means, with respect to an insurer, authorization  
9 to transact the business of insurance by a license, certificate of  
10 authority, charter or otherwise;

11 5. "Multistate risk" means a risk covered by a nonadmitted  
12 insurer with insured exposures in more than one state;

13 6. "Nonadmitted insurance" means any property and casualty  
14 insurance permitted in a state to be placed directly through a  
15 surplus lines licensee or broker with a nonadmitted insurer eligible  
16 to accept such insurance. For purposes of the Unauthorized Insurers  
17 and Surplus Lines Insurance Act, nonadmitted insurance includes  
18 independently procured insurance and surplus lines insurance;

19 7. "Nonadmitted insurer" means, with respect to a state, an  
20 insurer not licensed to engage in the business of insurance in such  
21 state, but shall not include a risk retention group as that term is  
22 defined under applicable federal law;

1        8. "Single-state risk" means a risk insured with insured  
2 exposures in only one state;

3        9. "Surplus lines insurer" means insurance procured by a  
4 surplus lines licensee or broker from a surplus lines insurer as  
5 permitted under the law of the home state; and

6        10. "Surplus lines licensee" or "broker" means an individual,  
7 firm or corporation that is licensed in a state to sell, solicit, or  
8 negotiate insurance, including the agent of record on a nonadmitted  
9 insurance policy, on properties, risks or exposures located or to be  
10 performed in a state with nonadmitted insurers.

11        SECTION 6.        NEW LAW        A new section of law to be codified  
12 in the Oklahoma Statutes as Section 1100.2 of Title 36, unless there  
13 is created a duplication in numbering, reads as follows:

14        For the purposes of carrying out the Nonadmitted and Reinsurance  
15 Reform Act of 2010, the Insurance Commissioner is authorized to  
16 enter into the Nonadmitted Insurance Multi-State Agreement or any  
17 other multistate agreement or compact with the same function and  
18 purpose, in order to:

19        1. Facilitate the collection, allocation and disbursement of  
20 premium taxes attributable to the placement of nonadmitted insurance  
21 through a central clearinghouse;

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1        2. Provide for uniform methods of allocation and reporting  
2 among nonadmitted insurance risk classifications through a central  
3 clearinghouse; and

4        3. Share information among states relating to nonadmitted  
5 insurance premium taxes.

6        SECTION 7.        AMENDATORY        36 O.S. 2001, Section 1101, as  
7 amended by Section 10, Chapter 222, O.S.L. 2010 (36 O.S. Supp. 2010,  
8 Section 1101), is amended to read as follows:

9        Section 1101. A. ~~Sections 1101 through 1121 of this title~~  
10 ~~shall be known and may be cited as the "Unauthorized Insurers and~~  
11 ~~Surplus Lines Insurance Act".~~

12        ~~B.~~ No person in Oklahoma shall in any manner:

13        1. Represent or assist any nonadmitted insurer ~~not then duly~~  
14 ~~authorized to transact insurance in Oklahoma~~ as defined in the  
15 Unauthorized Insurers and Surplus Lines Insurance Act, in the  
16 soliciting, procuring, placing, or maintenance of any nonadmitted  
17 insurance coverage upon or with relation to any subject of insurance  
18 resident, located, or to be performed in Oklahoma- without being a  
19 surplus lines licensee or broker; or

20        2. Inspect or examine any risk or collect or receive any  
21 premium on behalf of ~~the~~ any nonadmitted insurer without being a  
22 surplus lines broker or licensee.

1       ~~C.~~ B. Any person transacting insurance or acting as a surplus  
2 lines broker or licensee in violation of this section shall be  
3 liable to the insured for the performance of any contract between  
4 the insured and the insurer resulting from the transaction.

5       ~~D.~~ C. This section shall not apply as to reinsurance, to  
6 surplus line insurance lawfully procured pursuant to ~~this article~~  
7 the Unauthorized Insurers and Surplus Lines Insurance Act, to  
8 transactions exempt under Section 606 of this title (Authorization  
9 of Insurers and General Qualifications), or to professional services  
10 of an adjuster or attorney-at-law from time to time with respect to  
11 claims under policies lawfully solicited, issued, and delivered  
12 outside of Oklahoma.

13       ~~E.~~ D. The investigation and adjustment of any claim in this  
14 state arising under an insurance contract issued by an unauthorized  
15 insurer shall not be deemed to constitute the transacting of  
16 insurance in this state.

17       ~~F. Insurance companies not licensed in the State of Oklahoma~~ E.  
18 Nonadmitted insurers shall ~~not~~ contract with the trustees of any  
19 fund which will insure residents in this state ~~without the previous~~  
20 ~~written approval of the Insurance Commissioner~~ in a manner  
21 consistent with the requirements, nature and scope of the  
22 Unauthorized Insurers and Surplus Lines Insurance Act.



SECTION 8. AMENDATORY Section 22, Chapter 176, O.S.L.

2009 (36 O.S. Supp. 2010, Section 1101.1), is amended to read as follows:

Section 1101.1 A. An Oklahoma domestic insurer possessing policyholder surplus of at least Fifteen Million Dollars (\$15,000,000.00) may, pursuant to a resolution by its board of directors, and with the written approval of the Insurance Commissioner, be designated as a domestic surplus line insurer. Such insurers shall write surplus line insurance in any jurisdiction within which it does business, including this state.

B. A domestic surplus line insurer may only insure in this state any risk procured pursuant to Article 11 of the Oklahoma Insurance Code governing surplus line insurers and brokers and its premium shall be subject to surplus line premium tax pursuant to Section 1115 of this title and pursuant to the Nonadmitted Insurance Multi-State Agreement or any other multistate agreement or compact with the same function and purpose the Insurance Commissioner may enter into or join.

C. A domestic surplus line insurer may not issue a policy designed to satisfy the motor vehicle financial responsibility requirement of this state, the Oklahoma Workers' Compensation Act, or any other law mandating insurance coverage by a licensed insurance company.

1 D. A domestic surplus line insurer is not subject to the  
2 provisions of the Oklahoma Property & Casualty Insurance Guaranty  
3 Act nor the Oklahoma Life and Health Insurance Guaranty Association  
4 Act.

5 SECTION 9. AMENDATORY 36 O.S. 2001, Section 1103, as  
6 amended by Section 12, Chapter 222, O.S.L. 2010 (36 O.S. Supp. 2010,  
7 Section 1103), is amended to read as follows:

8 Section 1103. A. Delivery, effectuation, or solicitation of  
9 any insurance contract, by mail or otherwise, within this state by a  
10 surplus lines insurer, or the performance within this state of any  
11 other service or transaction connected with the insurance by or on  
12 behalf of the insurer, shall be deemed to constitute an appointment  
13 by the insurer of the Insurance Commissioner and the Commissioner's  
14 successors in office as its attorney, upon whom may be served all  
15 lawful process issued within this state in any action or proceeding  
16 against the insurer arising out of any such contract or transaction.

17 B. Service of process shall be made by delivering to and  
18 leaving with the Insurance Commissioner three copies thereof. At  
19 time of service the plaintiff shall pay Twenty Dollars (\$20.00) to  
20 the Insurance Commissioner, taxable as costs in the action. The  
21 Insurance Commissioner shall mail by registered mail one of the  
22 copies of the process to the defendant at ~~its principal place of~~  
23  
24

1 ~~business~~ any home-state address as last known to the Insurance  
2 Commissioner, and shall keep a record of all process so served.

3 C. Service of process in any action or proceeding, in addition  
4 to the manner provided herein, shall also be valid if served upon  
5 any person within this state who, in this state on behalf of the  
6 insurer, is soliciting insurance, or making, issuing, or delivering  
7 any insurance policy, or collecting or receiving any premium,  
8 membership fee, assessment, or other consideration for insurance.

9 D. Service of process upon an insurer in accordance with this  
10 section shall be as valid and effective as if served upon a  
11 defendant personally present in this state.

12 E. Means provided in this section for service of process upon  
13 the insurer shall not be deemed to prevent service of process upon  
14 the insurer by any other lawful means.

15 F. An insurer which has been so served with process shall have  
16 the right to appear in and defend the action and employ attorneys  
17 and other persons in this state to assist in its defense or  
18 settlement.

19 SECTION 10. AMENDATORY 36 O.S. 2001, Section 1105, as  
20 amended by Section 14, Chapter 222, O.S.L. 2010 (36 O.S. Supp. 2010,  
21 Section 1105), is amended to read as follows:

22 Section 1105. In any action against a surplus lines insurer  
23 pursuant to Section 1103 of this ~~article~~ title, if the insurer has  
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1 failed for thirty (30) days after demand prior to the commencement  
2 of the action to make payment in accordance with the terms of the  
3 contract of insurance or in accordance with Section 1115 of this  
4 title, and it appears to the court that the refusal was vexatious  
5 and without reasonable cause, the court may allow to the plaintiff a  
6 reasonable attorney fee and include the fee in any judgment that may  
7 be rendered in the action. The fee shall not exceed one-third (1/3)  
8 of the amount which the court or jury finds the plaintiff is  
9 entitled to recover against the insurer, but in no event shall a fee  
10 be less than One Hundred Dollars (\$100.00). Failure of an insurer  
11 to defend any action shall be deemed prima facie evidence that its  
12 failure to make payment was vexatious and without reasonable cause.

13 SECTION 11. AMENDATORY 36 O.S. 2001, Section 1106, as  
14 last amended by Section 15, Chapter 222, O.S.L. 2010 (36 O.S. Supp.  
15 2010, Section 1106), is amended to read as follows:

16 Section 1106. If insurance required to protect the interest of  
17 the assured cannot be procured from authorized insurers after direct  
18 inquiry to authorized insurers, ~~the insurance, hereinafter~~  
19 ~~designated as "surplus line",~~ may be procured from surplus lines  
20 insurers subject to the following conditions:

21 1. The surplus lines insurer shall ~~have a certificate of~~  
22 ~~approval from the Commissioner, and meet all relevant statutory~~  
23 ~~requirements, including the following~~ meet the requirements of the

1 Unauthorized Insurers and Surplus Lines Insurance Act and the  
2 following conditions:

- 3 a. ~~the insurer is financially stable, and~~  
4 b. ~~the insurer is controlled by persons possessing~~  
5 ~~competence, experience and integrity, and~~  
6 c. ~~the insurer, if a foreign insurer, posts a special~~  
7 ~~deposit in an amount to be determined by the~~  
8 ~~Commissioner, or~~ has capital and surplus or its  
9 equivalent under the laws of its domiciliary  
10 jurisdiction which equals the greater of:  
11 (1) the minimum capital and surplus requirements  
12 under the laws of this state, or  
13 (2) Fifteen Million Dollars (\$15,000,000.00),  
14 b. the requirements of subparagraph a of this paragraph  
15 may be satisfied by an insurer's possessing less than  
16 the minimum capital and surplus upon an affirmative  
17 finding of acceptability by the Insurance  
18 Commissioner. The finding shall be based upon such  
19 factors as quality of management, capital and surplus  
20 of any parent company, company underwriting profit and  
21 investment income trends, market availability and  
22 company record and reputation within the industry. In  
23 no event shall the Insurance Commissioner make an  
24

1 affirmative finding of acceptability when the  
2 nonadmitted insurer's capital and surplus is less than  
3 Four Million Five Hundred Thousand Dollars  
4 (\$4,500,000.00), and

5 d.

6 c. the insurer, if an alien insurer, is listed on the  
7 National Association of Insurance Commissioners ~~Non-~~  
8 ~~Admitted~~ Nonadmitted Insurers Quarterly Listing.

9 ~~The Commissioner may withdraw a certificate of approval or~~  
10 ~~refuse to renew a certificate upon finding that the insurer no~~  
11 ~~longer meets the criteria for approval set out herein; and~~

12 2. The insurance shall be procured through a licensed surplus  
13 ~~line~~ lines licensee or broker, ~~hereinafter in this article referred~~  
14 ~~to as the "broker"; and~~ licensed in a state. An Oklahoma surplus  
15 lines license is required only where Oklahoma is the home state of  
16 the insured.

17 ~~3. The broker shall file the appropriate affidavit as required~~  
18 ~~by Section 1107 of this title~~ For the purposes of carrying out the  
19 provisions of the Nonadmitted and Reinsurance Reform Act of 2010,  
20 the Insurance Commissioner is authorized to utilize the national  
21 insurance producer database of the National Association of Insurance  
22 Commissioners, or any other equivalent uniform national database,

1 for the licensure of an individual or entity as a surplus lines  
2 licensee or broker and for renewal of such license.

3 SECTION 12. NEW LAW A new section of law to be codified  
4 in the Oklahoma Statutes as Section 1106.1 of Title 36, unless there  
5 is created a duplication in numbering, reads as follows:

6 A. A surplus lines broker is not required to make a due  
7 diligence search to determine whether the full amount or type of  
8 insurance can be obtained from admitted insurers when the broker is  
9 seeking to procure or place nonadmitted insurance for an exempt  
10 commercial purchaser, provided:

11 1. The broker procuring or placing the surplus lines insurance  
12 has disclosed to the exempt commercial purchaser that such insurance  
13 may or may not be available from the admitted market that may  
14 provide greater protection with more regulatory oversight; and

15 2. The exempt commercial purchaser has subsequently requested  
16 in writing for the broker to procure or place such insurance from a  
17 nonadmitted insurer.

18 B. For purposes of this section, the term "exempt commercial  
19 purchaser" means any person purchasing commercial insurance that, at  
20 the time of placement, meets the following requirements:

21 1. The person employs or retains a qualified risk manager to  
22 negotiate insurance coverage;

1        2. The person has paid aggregate nationwide commercial property  
2 and casualty insurance premiums in excess of One Hundred Thousand  
3 Dollars (\$100,000.00) in the immediately preceding twelve (12)  
4 months;

5        3. The person meets at least one of the following criteria:

6            a. the person possesses a net worth in excess of Twenty  
7 Million Dollars (\$20,000,000.00), as such amount is  
8 adjusted pursuant to paragraph 4 of this subsection,

9            b. the person generates annual revenues in excess of  
10 Fifty Million Dollars (\$50,000,000.00), as such amount  
11 is adjusted pursuant to paragraph 4 of this  
12 subsection,

13           c. the person employs more than five hundred full-time-  
14 equivalent employees per individual insured or is a  
15 member of an affiliated group employing more than one  
16 thousand employees in the aggregate,

17           d. the person is a not-for-profit organization or public  
18 entity generating annual budgeted expenditures of at  
19 least Thirty Million Dollars (\$30,000,000.00), as such  
20 amount is adjusted pursuant to paragraph 4 of this  
21 subsection, or

22           e. the person is a municipality with a population in  
23 excess of fifty thousand (50,000) persons; and  
24



1        4. Effective on January 1, 2015, and every five (5) years  
2 thereafter, the amounts in subparagraphs a, b and d of paragraph 3  
3 of this subsection shall be adjusted to reflect the percentage  
4 change for such five-year period in the Consumer Price Index of All  
5 Urban Consumers published by the Bureau of Labor Statistics of the  
6 U.S. Department of Labor.

7        SECTION 13.        AMENDATORY        36 O.S. 2001, Section 1107, as  
8 amended by Section 16, Chapter 222, O.S.L. 2010 (36 O.S. Supp. 2010,  
9 Section 1107), is amended to read as follows:

10        Section 1107. A. After procuring any surplus line insurance  
11 where Oklahoma is the home state, the surplus line licensee and  
12 ~~broker shall execute and file with the Insurance Commissioner a~~  
13 ~~report under oath, setting forth facts from which it may be~~  
14 ~~determined whether the requirements of Section 1106 of this title~~  
15 ~~have been met, and in addition thereto the following:~~

- 16        1. ~~Name and address of the insurer, and name and address of the~~  
17 ~~person named in the policy pursuant to Section 1118 of this title to~~  
18 ~~whom the Insurance Commissioner shall send copies of legal process;~~  
19        2. ~~Number of the policy issued;~~  
20        3. ~~Name and address of the insured;~~  
21        4. ~~Nature and amount of liability assumed by the insurer;~~  
22        5. ~~Premium, and any membership, application, policy or~~  
23 ~~registration fees; and~~

1       ~~6. Other information reasonably required by the Insurance~~  
2 ~~Commissioner.~~

3       ~~B. The Insurance Commissioner shall prescribe and furnish the~~  
4 ~~required report form. The Insurance Commissioner shall have the~~  
5 ~~authority to grant approval to the surplus line broker for the~~  
6 ~~master bordereau style reporting of surplus line activity on a~~  
7 ~~quarterly basis~~ submit such information required to be submitted to  
8 the surplus lines clearinghouse as established by the Insurance  
9 Commissioner through joining the Nonadmitted Insurance Multi-State  
10 Agreement or any other multistate agreement or compact with the same  
11 function and purpose.

12       B. Pursuant to Section 1115 of this title, when Oklahoma is the  
13 home state, the surplus lines licensee and broker shall make the tax  
14 filings and payments required by subsection A of this section to the  
15 clearinghouse in a quarterly manner, utilizing the following dates  
16 only:

17       1. February 15 for the quarter ending the preceding December  
18 31;

19       2. May 15 for the quarter ending the preceding March 31;

20       3. August 15 for the quarter ending the preceding June 30; and

21       4. November 15 for the quarter ending the preceding September  
22 30.

1 C. Failure to file the ~~report~~ required information with the  
2 clearinghouse pursuant to this section and Section 1115 of this  
3 title where Oklahoma is the home state shall result, after notice  
4 and hearing, in censure, suspension, or revocation of license or a  
5 fine of up to Five Hundred Dollars (\$500.00) for each occurrence or  
6 by both such fine and licensure penalty.

7 ~~D. The brokers' affidavits and report shall be submitted on or~~  
8 ~~before the end of each month following each calendar quarter.~~

9 SECTION 14. AMENDATORY 36 O.S. 2001, Section 1108, as  
10 amended by Section 17, Chapter 222, O.S.L. 2010 (36 O.S. Supp. 2010,  
11 Section 1108), is amended to read as follows:

12 Section 1108. ~~A. If after a hearing thereon the Insurance~~  
13 ~~Commissioner finds that~~ a particular insurance coverage or type,  
14 class, or kind of coverage is not readily procurable from authorized  
15 insurers, ~~he may by order declare the coverage or coverages to be~~  
16 ~~recognized surplus lines until the Insurance Commissioner's further~~  
17 ~~order. The broker's affidavit provided for in Section 1107 of this~~  
18 ~~article shall not be required as to coverages while so recognized.~~  
19 ~~Before holding any hearing the Commissioner shall give notice to~~  
20 ~~admitted insurers authorized to write such lines of insurance, to~~  
21 ~~rating organizations licensed to make rates for such lines of~~  
22 ~~insurance and to other interested persons in the manner provided by~~  
23 ~~Article 3 of this Code.~~

1       ~~B. Any order shall be subject to modification, and the~~  
2 ~~Insurance Commissioner shall so modify as to any coverage found by~~  
3 ~~the Commissioner to be no longer entitled to recognition after a~~  
4 ~~hearing held upon the initiative of the Commissioner or upon request~~  
5 ~~of any insurance agent, surplus line broker, broker, insurer, rating~~  
6 ~~or advisory organization, or other person in Oklahoma, a surplus~~  
7 lines licensee or broker may place the coverage with a nonadmitted  
8 insurer or surplus lines insurer as defined in the Unauthorized  
9 Insurers and Surplus Lines Insurance Act.

10       SECTION 15.       AMENDATORY       36 O.S. 2001, Section 1109, as  
11 last amended by Section 18, Chapter 222, O.S.L. 2010 (36 O.S. Supp.  
12 2010, Section 1109), is amended to read as follows:

13       Section 1109. A. Insurance contracts procured as surplus line  
14 coverage from surplus lines insurers in accordance with this article  
15 shall be fully valid and enforceable as to all parties, and shall be  
16 given recognition in all matters and respects to the same effect as  
17 like contracts issued by ~~authorized~~ admitted insurers.

18       B. Insurance contracts procured as surplus line coverage shall  
19 contain in bold-face type notification stamped by the surplus lines  
20 licensee or broker or surplus lines insurer on the declaration page  
21 of the policy that the contracts are not subject to the protection  
22 of any guaranty association in the event of liquidation or  
23 receivership of the insurer.

1       SECTION 16.       AMENDATORY       36 O.S. 2001, Section 1111, is  
2 amended to read as follows:

3       Section 1111. A ~~licensed~~ surplus ~~line~~ lines licensee or broker  
4 may accept and place surplus ~~line-business~~ lines insurance from any  
5 insurance agent or broker licensed in this state for the kind of  
6 insurance involved, and may compensate such agent or broker  
7 therefor. The surplus lines licensee or broker shall have the right  
8 to receive from the surplus lines insurer the customary commission.

9       SECTION 17.       AMENDATORY       36 O.S. 2001, Section 1112, as  
10 amended by Section 10, Chapter 307, O.S.L. 2002 (36 O.S. Supp. 2010,  
11 Section 1112), is amended to read as follows:

12       Section 1112. A. A surplus ~~line~~ lines licensee or broker shall  
13 not knowingly place any such coverage in an insurer which is in an  
14 unsound financial condition. To be considered financially sound, a  
15 surplus ~~line-company~~ lines insurer shall ~~have a minimum capital and~~  
16 ~~surplus of not less than Fifteen Million Dollars (\$15,000,000.00)~~  
17 meet the requirements of Section 1106 of this title. A surplus ~~line~~  
18 lines licensee or broker shall not place any such coverage in an  
19 insurer unless the insurer meets the requirements of Section 1106 of  
20 this title or has been approved in writing by the Insurance  
21 Commissioner as a surplus ~~line~~ lines insurer and such approval has  
22 not been withdrawn. A surplus ~~line~~ lines licensee or broker shall  
23 not place any surplus ~~line~~ lines insurance in an insurer that ~~has~~

1 ~~been disapproved by the Commissioner as a surplus line insurer~~ does  
2 not meet the requirements of Section 1106 of this title.

3 B. For violation of this section, in addition to any other  
4 penalty provided by law, the broker's license shall be revoked, and  
5 the broker shall not again be so licensed within a period of two (2)  
6 years thereafter. In addition, any surplus ~~line~~ lines licensee and  
7 broker licensed in Oklahoma who violates this section shall be  
8 guilty of a misdemeanor and upon conviction thereof shall be  
9 punished for each offense, by a fine of not more than One Thousand  
10 Dollars (\$1,000.00) or by confinement in jail for not more than  
11 ninety (90) days, or by both such fine and imprisonment.

12 SECTION 18. AMENDATORY 36 O.S. 2001, Section 1113, is  
13 amended to read as follows:

14 Section 1113. Each surplus ~~line~~ lines licensee or broker  
15 licensed in Oklahoma shall keep in the broker's office in this state  
16 a full and true record of each surplus ~~line~~ lines contract procured  
17 by the broker, and such record may be examined at any time within  
18 three (3) years thereafter by the Insurance Commissioner. The  
19 record shall include ~~the following items as are applicable:~~

- 20 1. ~~Name and address of the insurer,~~
- 21 2. ~~Name and address of the insured,~~
- 22 3. ~~Amount of insurance,~~
- 23 4. ~~Gross premium charged,~~

1     ~~5. Return premium paid, if any,~~

2     ~~6. Rate of premium charged on the several items of coverage,~~

3     ~~7. Effective date of the contract and the terms thereof; and~~

4     ~~8. Brief general description of the risks insured against and~~  
5 ~~the property insured~~ such information required to be submitted to  
6 the surplus lines clearinghouse as established by the Insurance  
7 Commissioner through joining the Nonadmitted Insurance Multi-State  
8 Agreement or any other multistate agreement or compact with the same  
9 function and purpose.

10       SECTION 19.       AMENDATORY       36 O.S. 2001, Section 1114, is  
11 amended to read as follows:

12       Section 1114. Each surplus ~~line~~ lines licensee or broker  
13 licensed in Oklahoma shall on or before ~~the first day of~~ April 1 of  
14 each year file with the Insurance Commissioner a verified statement  
15 of all surplus ~~line~~ lines insurance transacted by ~~him~~ the broker  
16 during the preceding calendar year where Oklahoma is the state of  
17 the insured. The statement shall be on a form prescribed and  
18 furnished by the Insurance Commissioner and shall show:

19       ~~1. Gross amount of each kind of insurance transacted,~~

20       ~~2. Aggregate gross premiums charged,~~

21       ~~3. Aggregate of return premiums paid to insureds,~~

22       ~~4. Aggregate of net premiums, and~~

1       ~~5. Such additional information as may reasonably be required by~~  
2 ~~the Insurance Commissioner~~ such information required to be submitted  
3 to the surplus lines clearinghouse as established by the Insurance  
4 Commissioner through joining the Nonadmitted Insurance Multi-State  
5 Agreement or any other multistate agreement or compact with the same  
6 function and purpose.

7       SECTION 20.       AMENDATORY       36 O.S. 2001, Section 1115, as  
8 last amended by Section 19, Chapter 222, O.S.L. 2010 (36 O.S. Supp.  
9 2010, Section 1115), is amended to read as follows:

10       Section 1115.   A. ~~On or before the end of each month following~~  
11 ~~each calendar quarter, each surplus line broker shall remit to the~~  
12 ~~State Treasurer through the Insurance Commissioner a tax on the~~  
13 ~~premiums, exclusive of sums collected to cover federal and state~~  
14 ~~taxes and examination fees, on surplus line insurance subject to tax~~  
15 ~~transacted by the broker for the period covered by the report. The~~  
16 ~~tax shall be at the rate of six percent (6%) of the gross premiums~~  
17 ~~less premiums returned on account of cancellation or reduction of~~  
18 ~~premium, and shall exclude gross premiums and returned premiums upon~~  
19 ~~business exempted from surplus line provisions pursuant to Section~~  
20 ~~1119 of this title.~~

21       B. ~~Except as provided in subsection C of this section, for the~~  
22 ~~purpose of determining the surplus line tax, the total premium~~  
23 ~~charged for surplus line insurance placed in a single transaction~~



~~with one underwriter or group of underwriters, whether in one or more policies, shall be allocated to this state in such proportion as the total premium on the insured properties or operations in this state, computed on the exposure in this state on the basis of any single standard rating method in use in all states or countries where the insurance applies, bears to the total premium so computed in all the states or countries~~ In addition to the full amount of gross premiums charged by the insurer for the insurance, where Oklahoma is the home state of the insured, every person licensed pursuant to Section 1106 of this title shall collect and pay to the surplus lines clearinghouse, as provided in Section 628 of this title, a sum based on the total gross premiums charged in connection with any broker-procured insurance, less any return premiums, for surplus lines insurance provided by the licensee pursuant to the license. Where the insurance covers properties, risks or exposures located or to be performed both in and out of Oklahoma, the sum payable shall be computed based on an amount equal to six percent (6%) on that portion of the gross premiums allocated to Oklahoma, plus an amount equal to the portion of the premiums allocated to other states or territories on the basis of tax rates and fees applicable to properties, risks or exposures located or to be performed outside Oklahoma pursuant to subsection E of this section less the amount of gross premium unearned at termination of the

1 surplus lines insurance. Any such unearned gross premium credited  
2 by the state to the surplus broker or licensee shall be returned to  
3 the policyholder by the broker or licensee. The surplus lines  
4 licensee is prohibited from rebating, for any reason, any part of  
5 the tax.

6 B. Gross premiums charged for independently procured insurance,  
7 less any return premiums, are subject to a tax at the rate of six  
8 percent (6%). At the time of filing the report required in this  
9 section, the insured procuring independently procured insurance,  
10 where Oklahoma is the home state, shall pay the tax to the surplus  
11 lines clearinghouse, as provided in Section 628 of this title, who  
12 shall transmit the same for distribution as provided by the  
13 Unauthorized Insurers and Surplus Lines Insurance Act. Where the  
14 insurance covers properties, risks or exposures located or to be  
15 performed both in and out of Oklahoma, the sum payable shall be  
16 computed based on an amount equal to six percent (6%) on that  
17 portion of the gross premiums allocated to Oklahoma pursuant to  
18 subsection A of this section, plus an amount equal to the portion of  
19 the premiums allocated to other states or territories on the basis  
20 of the tax rates and fees applicable to properties, risks or  
21 exposures located or to be performed outside of this state pursuant  
22 to this subsection.

1        C. The Insurance Commissioner is authorized to participate in  
2 the Nonadmitted Insurance Multi-State Agreement or any other  
3 multistate agreement or compact with the same function and purpose  
4 for the purpose of collecting and disbursing to reciprocal states  
5 any funds collected pursuant to the Unauthorized Insurers and  
6 Surplus Lines Insurance Act applicable to other properties, risks or  
7 exposures located or to be performed outside of Oklahoma. To the  
8 extent that other states where portions of the properties, risks or  
9 exposures reside have failed to enter into a compact or reciprocal  
10 allocation procedure with Oklahoma, the net premium tax collected  
11 shall be retained by Oklahoma. When the surplus lines coverage of  
12 an Oklahoma home state insured covers properties, risks or exposures  
13 located only in Oklahoma, the surplus lines licensee or broker shall  
14 nevertheless make the required surplus premium tax filings and  
15 remittances as described in subsection A of this section pursuant to  
16 the Nonadmitted Insurance Multi-State Agreement or any other  
17 multistate agreement or compact with the same function and purpose  
18 the Insurance Commissioner may agree to or enter.

19        D. In order to participate in the Nonadmitted Insurance Multi-  
20 State Agreement, the Insurance Commissioner is authorized to  
21 establish a uniform, statewide rate of taxation applicable to lines  
22 of nonadmitted insurance subject to the Agreement. This rate shall  
23 encompass all existing rates of taxation, fees and assessments

1 imposed by this state and any political subdivision hereof, pursuant  
2 to subsection A of this section and the Insurance Commissioner shall  
3 document the method by which the statewide rate is calculated. The  
4 Insurance Commissioner is authorized to receive any monies obtained  
5 through the clearinghouse established through the Agreement for the  
6 collection and then the disbursement of such funds as provided by  
7 the Insurance Code.

8 E. The Insurance Commissioner is authorized to utilize or adopt  
9 the allocation schedule included in the Nonadmitted Insurance Multi-  
10 State Agreement or any other multistate agreement or compact with  
11 the same function and purpose of allocating risk and computing the  
12 tax due on the portion of premium attributable to each risk  
13 classification and to each state where properties, risks or  
14 exposures are located.

15 F. Subsections A through E of this section shall apply equally  
16 to single-state risks and multistate risks.

17 G. Policies sold to federally recognized Indian tribes shall be  
18 reported as provided in Section 1107 of this title; however, these  
19 policies shall be exempt from the surplus line tax to the extent  
20 that the Insurance Commissioner can identify that coverage is for  
21 risks which are wholly owned by a tribe and located within Indian  
22 Country, as defined in Section 1151 of Title 18 of the United States  
23 Code.

1        ~~C.~~ H. The surplus line tax on insurance on motor transit  
2 operations conducted between this and other states shall be paid on  
3 the total premium charged on all surplus line insurance less:

4        1. The portion of the premium determined as provided in  
5 subsection B of this section charged for operations in other states  
6 taxing the premium of an insured ~~maintaining its headquarters office~~  
7 ~~in this~~ where Oklahoma is the home state; or

8        2. The premium for operations outside of this state of an  
9 insured maintaining its headquarters office outside of this state  
10 and branch office in this state.

11        ~~D. Every person, association, or legal entity procuring or~~  
12 ~~accepting any insurance coverage from a surplus lines insurer, upon,~~  
13 ~~covering, or relating to a subject of insurance resident or having a~~  
14 ~~situs in the this state, or any insurance coverage which is to be~~  
15 ~~performed in whole or part in this state, except coverages as are~~  
16 ~~lawfully obtained through a licensed surplus line broker in this~~  
17 ~~state, shall report, within thirty (30) days next succeeding the~~  
18 ~~issuance of evidence of coverage, the purchase of the coverages of~~  
19 ~~insurance to the Insurance Commissioner, on forms prescribed by the~~  
20 ~~Commissioner, and at the same time shall remit to the Insurance~~  
21 ~~Commissioner a tax in the amount of six percent (6%) of the annual~~  
22 ~~premium agreed to be paid, or paid, for the insurance. The~~  
23 ~~insurance coverages, providing for the payment of retrospective~~

1 ~~premiums, or coverages on which the premiums are not determinable at~~  
2 ~~the time of issuance, shall be reported to the Insurance~~  
3 ~~Commissioner, by the insured, within thirty (30) days next~~  
4 ~~succeeding the date the coverages are issued and the tax payable on~~  
5 ~~the coverages shall be remitted, by the insured, to the Insurance~~  
6 ~~Commissioner within thirty (30) days next succeeding the date the~~  
7 ~~premiums can be determined. The tax on renewal premiums shall be~~  
8 ~~paid by the insured in accordance with this section, in like manner~~  
9 ~~as provided for payment of the original premium tax, within thirty~~  
10 ~~(30) days next succeeding the date the premiums can be determined.~~

11 SECTION 21. AMENDATORY 36 O.S. 2001, Section 1116, as  
12 last amended by Section 20, Chapter 222, O.S.L. 2010 (36 O.S. Supp.  
13 2010, Section 1116), is amended to read as follows:

14 Section 1116. A. Any surplus ~~line~~ lines licensee or broker who  
15 fails to remit the surplus line tax provided for by Section 1115 of  
16 this title for more than sixty (60) days after it is due shall be  
17 liable to a civil penalty of not to exceed Twenty-five Dollars  
18 (\$25.00) for each additional day of delinquency. The Insurance  
19 Commissioner shall collect the tax by distraint and shall recover  
20 the penalty by an action in the name of the State of Oklahoma. The  
21 Commissioner may request the Attorney General to appear in the name  
22 of the state by relation of the Commissioner.

23

24

1 B. If any person, association or legal entity procuring or  
2 accepting any insurance coverage from a surplus lines insurer where  
3 Oklahoma is the home state of the insured, otherwise than through a  
4 ~~licensed surplus line~~ lines licensee or broker ~~in this state~~, fails  
5 to remit the surplus line tax provided for by ~~subsection D of~~  
6 Section 1115 of this title, the person, association or legal entity  
7 shall, in addition to the tax, be liable to a civil penalty in an  
8 amount equal to one percent (1%) of the premiums paid or agreed to  
9 be paid for the policy or policies of insurance for each calendar  
10 month of delinquency or a civil penalty in the amount of Twenty-five  
11 Dollars (\$25.00) whichever shall be the greater. The Insurance  
12 Commissioner shall collect the tax by distraint and shall recover  
13 the civil penalty in an action in the name of the State of Oklahoma.  
14 The Commissioner may request the Attorney General to appear in the  
15 name of the state by relation of the Commissioner.

16 SECTION 22. AMENDATORY 36 O.S. 2001, Section 1118, as  
17 amended by Section 21, Chapter 222, O.S.L. 2010 (36 O.S. Supp. 2010,  
18 Section 1118), is amended to read as follows:

19 Section 1118. A. Every surplus lines insurer issuing or  
20 delivering a surplus line policy through a surplus ~~line~~ lines  
21 licensee or broker in this state shall conclusively be deemed  
22 thereby to have irrevocably appointed the Insurance Commissioner as  
23 its attorney for acceptance of service of all legal process, other  
24

1 than a subpoena, issued in this state in any action or proceeding  
2 under or arising out of the policy, and service of process upon the  
3 Insurance Commissioner shall be lawful personal service upon the  
4 insurer.

5 B. Each surplus line policy shall contain a provision stating  
6 the substance of subsection A of this section, and designating the  
7 person to whom the Insurance Commissioner shall mail process as  
8 provided in subsection C of this section.

9 C. Triplicate copies of legal process against such an insurer  
10 shall be served upon the Insurance Commissioner, and at time of  
11 service the plaintiff shall pay to the Insurance Commissioner Twenty  
12 Dollars (\$20.00), taxable as costs in the action. The Insurance  
13 Commissioner shall immediately mail one copy of the process so  
14 served to the person designated by the insurer in the policy for the  
15 purpose, by mail with return receipt requested. The insurer shall  
16 have forty (40) days after the date of mailing within which to  
17 plead, answer, or otherwise defend the action.

18 SECTION 23. AMENDATORY Section 3, Chapter 323, O.S.L.  
19 2009 (36 O.S. Supp. 2010, Section 1250.17), is amended to read as  
20 follows:

21 Section 1250.17 The Insurance Commissioner shall develop, by  
22 rule, ~~an affidavit~~ a form to be presented to patients by health care  
23 providers prior to rendering nonemergency services. The ~~affidavit~~



1 form shall be designed to seek information from the patient to  
2 further determine the eligibility of the patient for benefits under  
3 the patient's insurance policy. Making false statements on the  
4 affidavit form shall ~~carry the same penalties under law as perjury~~  
5 be regarded as willful misrepresentation.

6 SECTION 24. AMENDATORY 36 O.S. 2001, Section 1435.23, as  
7 last amended by Section 12, Chapter 432, O.S.L. 2009 (36 O.S. Supp.  
8 2010, Section 1435.23), is amended to read as follows:

9 Section 1435.23 A. All applications shall be accompanied by  
10 the applicable fees. An appointment may be deemed by the  
11 Commissioner to have terminated upon failure by the insurer to pay  
12 the prescribed renewal fee. The Commissioner may also by order  
13 impose a civil penalty equal to double the amount of the unpaid  
14 renewal fee.

15 The Insurance Commissioner shall collect in advance the  
16 following fees and licenses:

- 17 1. For filing appointment of Insurance Commissioner  
18 as agent for service of process..... \$ 20.00  
19 2. Miscellaneous:  
20 a. Certificate and Clearance of  
21 Commissioner..... \$ 3.00  
22 b. Insurance producer's study manual:  
23 Life, Accident & Health..... not to exceed  
24

1 \$ 40.00

2 Property and Casualty..... not to exceed

3 \$ 40.00

4 c. For filing organizational documents of

5 an entity applying for a license as an

6 insurance producer..... \$ 20.00

7 3. Examination for license:

8 For each examination covering laws

9 and one or more lines of insurance.... not to exceed

10 \$100.00

11 4. Licenses:

12 a. Insurance producer's biennial license,

13 ~~regardless of number of companies~~

14 ~~represented~~..... \$ 60.00

15 b. Nonresident insurance producer's

16 biennial license..... \$100.00

17 c. Insurance producer's biennial license

18 for sale or solicitation of ~~separate~~

19 ~~accounts or agreements, as provided for~~

20 ~~in Section 6061 of this title~~ variable

21 insurance products..... \$ 60.00

22 ~~e.~~

23 d. Limited lines producer biennial license..... \$ 40.00

24

1	<del>d.</del>	
2	<u>e.</u>	Temporary license as agent..... \$ 20.00
3	<del>e.</del>	
4	<u>f.</u>	Managing general agent's biennial
5		license..... \$ 60.00
6	<del>f.</del>	
7	<u>g.</u>	Surplus lines broker's biennial license..... \$100.00
8	<del>g.</del>	
9	<u>h.</u>	Insurance vending machine, each machine,
10		biennial fee..... \$100.00
11	<del>h.</del>	
12	<u>i.</u>	Insurance consultant's biennial license,
13		resident or nonresident..... \$100.00
14	<del>i.</del>	
15	<u>j.</u>	Customer service representative biennial
16		license..... \$ 40.00
17	<del>j.</del>	<del>Insurance producer's provisional license</del> <del>\$ 20.00</del>
18	5.	<del>Biennial</del> <u>Annual</u> fee for each appointed
19		insurance producer, managing general agent, or
20		limited lines producer by insurer, each
21		license of each insurance producer or
22		representative <span style="float: right;"><del>\$55.00</del></span>
23		<span style="float: right;"><u>\$30.00</u></span>
24		

1        6. Renewal fee for all licenses shall be the same as the  
2 current initial license fee.

3        7. The fee for a duplicate license shall be one-half (1/2) the  
4 fee of an original license.

5        8. The renewal of a license shall require a fee of double the  
6 current original license fee if the application for renewal is late,  
7 or incomplete on the renewal deadline.

8        9. The administrative fee for submission of a change of legal  
9 name or address more than thirty (30) days after the change occurred  
10 shall be Fifty Dollars (\$50.00).

11        B. If for any reason an insurance producer license or  
12 appointment is not issued or renewed by the Commissioner, all fees  
13 accompanying the appointment or application for the license shall be  
14 deemed earned and shall not be refundable except as provided in  
15 Section 352 of this title.

16        C. The Insurance Commissioner, by order, may waive licensing  
17 fees in extraordinary circumstances for a class of producers where  
18 the Commissioner deems that the public interest will be best served.

19        SECTION 25.        AMENDATORY        36 O.S. 2001, Section 1435.29, as  
20 last amended by Section 13, Chapter 432, O.S.L. 2009 (36 O.S. Supp.  
21 2010, Section 1435.29), is amended to read as follows:

22        Section 1435.29 A. 1. Each insurance producer, with the  
23 exception of title producers and aircraft title producers or any  
24

1 other producer exempt by rule, shall, biennially, complete not less  
2 than twenty-one (21) clock hours of continuing insurance education  
3 which shall cover subjects in the lines for which the insurance  
4 producer is licensed. Such education may include a written or oral  
5 examination.

6 2. Each customer service representative shall, biennially,  
7 complete not less than ten (10) clock hours of continuing insurance  
8 education which shall cover subjects in the lines for which the  
9 licensee is authorized to conduct insurance-related business on  
10 behalf of the appointing agent, broker, or agency.

11 3. Licensees, with the exception of title producers and  
12 aircraft title producers or any other producer exempt by rule, shall  
13 complete, in addition to the foregoing, three (3) clock hours of  
14 ethics course work in this same period.

15 4. Each title producer and aircraft title producer shall,  
16 biennially, complete not less than sixteen (16) clock hours of  
17 continuing insurance education, two (2) hours of which shall be  
18 ethics course work, which shall cover the line for which the  
19 producer is licensed. Such education may include a written or oral  
20 examination.

21 B. 1. The Insurance Commissioner shall approve courses and  
22 providers of resident provisional producer prelicensing education  
23 and continuing education. The Insurance Department may use one or  
24

1 more of the following to review and provide a nonbinding  
2 recommendation to the Insurance Commissioner on approval or  
3 disapproval of courses and providers of resident provisional  
4 producer prelicensing education and continuing education:

- 5 a. employees of the Insurance Commissioner,
- 6 b. a continuing education advisory committee, or
- 7 c. an independent service whose normal business  
8 activities include the review and approval of  
9 continuing education courses and providers. The  
10 Commissioner may negotiate agreements with such  
11 independent service to review documents and other  
12 materials submitted for approval of courses and  
13 providers and provide the Commissioner with its  
14 nonbinding recommendation. The Commissioner may  
15 require such independent service to collect the fee  
16 charged by the independent service for reviewing  
17 materials provided for review directly from the course  
18 providers.

19 The Insurance Commissioner has sole authority to approve courses  
20 and providers of resident provisional producer prelicensing  
21 education and continuing education. If the Insurance Commissioner  
22 uses one of the entities listed above to provide a nonbinding  
23 recommendation, the Commissioner shall adopt or decline to adopt the

1 recommendation within thirty (30) days of receipt of the  
2 recommendation. In the event the Insurance Commissioner takes no  
3 action within said thirty-day period, the recommendation made to the  
4 Commissioner will be deemed to have been adopted by the  
5 Commissioner.

6 The Insurance Commissioner may certify providers and courses  
7 offered for license examination study. The Insurance Department  
8 shall use employees of the Insurance Commissioner to review and  
9 certify license examination study program providers and courses.

10 2. Each insurance company shall be allowed to provide  
11 continuing education to insurance producers and customer service  
12 representatives as required by this section; provided that such  
13 continuing education meets the general standards for education  
14 otherwise established by the Insurance Commissioner.

15 3. An insurance producer who, during the time period prior to  
16 renewal, participates in ~~an approved~~ a professional designation  
17 program, approved by the Insurance Commissioner, shall be deemed to  
18 have met the biennial requirement for continuing education.

19 ~~Each course in the~~ The curriculum for the program shall total a  
20 minimum of twenty-four (24) hours within a twenty-four-month period.  
21 Each approved professional designation program included in this  
22 section shall be reviewed for quality and compliance every three (3)  
23 years in accordance with standardized criteria promulgated by rule.

1 Continuation of approved status is contingent upon the findings of  
2 the review. The list of professional designation programs approved  
3 under this paragraph shall be made available to producers and  
4 providers annually.

5 4. The Insurance Department may promulgate rules providing that  
6 courses or programs offered by professional associations shall  
7 qualify for presumptive continuing education credit approval. The  
8 rules shall include standardized criteria for reviewing the  
9 professional associations' mission, membership, and other relevant  
10 information, and shall provide a procedure for the Department to  
11 disallow all or part of a presumptively approved course.  
12 Professional association courses approved in accordance with this  
13 paragraph shall be reviewed every three (3) years to determine  
14 whether they continue to qualify for continuing education credit.

15 5. Subject to approval by the Commissioner, the active  
16 membership of the licensed producer or broker in local, regional,  
17 state, or national professional insurance organizations or  
18 associations may be approved for up to one (1) annual hour of  
19 instruction. The hour shall be credited upon timely filing with the  
20 Commissioner, or designee of the Commissioner, and appropriate  
21 written evidence acceptable to the Commissioner of such active  
22 membership in the organization or association.



1        6. The active service of a licensed producer as a member of a  
2 continuing education advisory committee, as described in paragraph 1  
3 of this subsection, shall be deemed to qualify for continuing  
4 education credit on an hour-for-hour basis.

5        C. 1. Annual fees and course submission fees shall be set  
6 forth as a rule by the Commissioner. The fees are payable to the  
7 Insurance Commissioner. Provided, public-funded educational  
8 institutions, federal agencies, nonprofit organizations, not-for-  
9 profit organizations, and Oklahoma state agencies shall be exempt  
10 from this subsection.

11        2. The Commissioner may assess a civil penalty, after notice  
12 and opportunity for hearing, against a continuing education provider  
13 who fails to comply with the requirements of the Oklahoma Producer  
14 Licensing Act, of not less than One Hundred Dollars (\$100.00) nor  
15 more than Five Hundred Dollars (\$500.00), for each occurrence. The  
16 civil penalty may be enforced in the same manner in which civil  
17 judgments may be enforced.

18        D. Failure of an insurance producer or customer service  
19 representative to comply with the requirements of the Oklahoma  
20 Producer Licensing Act may, after notice and opportunity for  
21 hearing, result in censure, suspension, nonrenewal of license or a  
22 civil penalty of up to Five Hundred Dollars (\$500.00) or by both  
23  
24

1 such penalty and civil penalty. Said civil penalty may be enforced  
2 in the same manner in which civil judgments may be enforced.

3 E. Limited lines producers and nonresident agents who have  
4 successfully completed an equivalent or greater requirement shall be  
5 exempt from the provisions of this section.

6 F. Members of the Legislature shall be exempt from this  
7 section.

8 G. The Commissioner shall adopt and promulgate such rules as  
9 are necessary for effective administration of this section.

10 SECTION 26. AMENDATORY 36 O.S. 2001, Section 1524, is  
11 amended to read as follows:

12 Section 1524. A. "Company Action Level Event" means any of the  
13 following events:

14 1. The filing of an RBC Report by an insurer which indicates  
15 that:

16 a. the insurer's Total Adjusted Capital is greater than  
17 or equal to its Regulatory Action Level RBC but less  
18 than its Company Action Level RBC, ~~or~~

19 b. if a life or health insurer, the insurer has Total  
20 Adjusted Capital which is greater than or equal to its  
21 Company Action Level RBC but less than the product of  
22 its Authorized Control Level RBC and 2.5 and has a  
23 negative trend, or

1        c.    if a property and casualty insurer, the insurer has  
2            total adjusted capital which is greater than or equal  
3            to its Company Action Level RBC but less than the  
4            product of its Authorized Control Level RBC and 3.0  
5            and triggers the trend test determined in accordance  
6            with the trend test calculation included in the  
7            Property and Casualty RBC instructions;

8        2. The notification by the Insurance Commissioner to the  
9 insurer of an Adjusted RBC Report that indicates an event described  
10 in paragraph 1 of this subsection, provided the insurer does not  
11 challenge the Adjusted RBC Report under Section ~~9~~ 1528 of this ~~act~~  
12 title; or

13        3. If, pursuant to Section ~~9~~ 1528 of this ~~act~~ title, an insurer  
14 challenges an Adjusted RBC Report that indicates the event described  
15 in paragraph 1 of this subsection, the notification by the  
16 Commissioner to the insurer that the Commissioner has, after  
17 opportunity for a hearing, rejected the insurer's challenge.

18        B. In the event of a Company Action Level Event, the insurer  
19 shall, unless otherwise directed by the Commissioner, prepare and  
20 submit to the Commissioner an RBC Plan which shall include the  
21 following five elements:

22        1. Conditions which contribute to the Company Action Level  
23 Event;

1        2. Proposals of corrective actions which the insurer intends to  
2 take and which would be expected to result in the elimination of the  
3 Company Action Level Event;

4        3. Projections of the insurer's financial results in the  
5 current year and at least the four (4) succeeding years, both in the  
6 absence of proposed corrective actions and giving effect to the  
7 proposed corrective actions, including projections of statutory  
8 operating income, net income, or capital and surplus. Unless the  
9 Commissioner otherwise directs, the projections for both new and  
10 renewal business shall include separate projections for each major  
11 line of business and separately identify each significant income,  
12 expense and benefit component;

13        4. The key assumptions impacting the insurer's projections and  
14 the sensitivity of the projections to the assumptions; and

15        5. The quality of, and problems associated with, the insurer's  
16 business, including, but not limited to, its assets, anticipated  
17 business growth and associated surplus strain, extraordinary  
18 exposure to risk, mix of business, and use of reinsurance, if any,  
19 in each case.

20        C. The RBC Plan shall be submitted:

21        1. Within forty-five (45) days of the Company Action Level  
22 Event; or  
23  
24

1        2. If the insurer challenges an Adjusted RBC Report pursuant to  
2 Section ~~9~~ 1528 of this ~~act~~ title, within forty-five (45) days after  
3 notification to the insurer that the Commissioner has, after  
4 opportunity for a hearing, rejected the insurer's challenge.

5        D. Within sixty (60) days after the submission by an insurer of  
6 an RBC Plan to the Commissioner, the Commissioner shall notify the  
7 insurer whether the RBC Plan shall be implemented or is, in the  
8 judgment of the Commissioner, unsatisfactory. If the Commissioner  
9 determines the RBC Plan is unsatisfactory, the notification to the  
10 insurer shall set forth the reasons for the determination, and may  
11 set forth proposed revisions which will render the RBC Plan  
12 satisfactory, in the judgment of the Commissioner. Upon  
13 notification from the Commissioner, the insurer shall prepare a  
14 Revised RBC Plan, which may incorporate by reference any revisions  
15 proposed by the Commissioner, and shall submit the Revised RBC Plan  
16 to the Commissioner:

17        1. Within forty-five (45) days after the notification from the  
18 Commissioner; or

19        2. If the insurer challenges the notification from the  
20 Commissioner under Section ~~9~~ 1528 of this ~~act~~ title, within forty-  
21 five (45) days after a notification to the insurer that the  
22 Commissioner has, after opportunity for a hearing, rejected the  
23 insurer's challenge.

1 E. In the event of a notification by the Commissioner to an  
2 insurer that the insurer's RBC Plan or Revised RBC Plan is  
3 unsatisfactory, the Commissioner may at the Commissioner's  
4 discretion, subject to the insurer's right to a hearing under  
5 Section ~~9~~ 1528 of this ~~act~~ title, specify in the notification that  
6 the notification constitutes a Regulatory Action Level Event.

7 F. Every domestic insurer that files an RBC Plan or Revised RBC  
8 Plan with the Commissioner shall file a copy of the RBC Plan or  
9 Revised RBC Plan with the insurance commissioner in any state in  
10 which the insurer is authorized to do business if:

11 1. The state has an RBC provision substantially similar to  
12 subsection A of Section ~~12~~ 1531 of this ~~act~~ title; and

13 2. The insurance commissioner of that state has notified the  
14 insurer of its request for the filing in writing. If such a request  
15 is made, the insurer shall file a copy of the RBC Plan or Revised  
16 RBC Plan in that state no later than the later of:

- 17 a. fifteen (15) days after the receipt of the request to  
18 file a copy of its RBC Plan or Revised RBC Plan with  
19 the state, or  
20 b. the date on which the RBC Plan or Revised RBC Plan is  
21 filed under subsections C and D of this section.

22 SECTION 27. AMENDATORY 36 O.S. 2001, Section 3639.1, is  
23 amended to read as follows:

1       Section 3639.1 A. No insurer shall cancel, refuse to renew or  
2 increase the premium of a homeowner's insurance policy, which has  
3 been in effect more than forty-five (45) days, solely because the  
4 insured filed a first claim against the policy. The provisions of  
5 this section shall not be construed to prevent the cancellation,  
6 nonrenewal or increase in premium of a homeowner's insurance policy  
7 for the following reasons:

8       1. Nonpayment of premium;

9       2. Discovery of fraud or material misrepresentation in the  
10 procurement of the insurance or with respect to any claims submitted  
11 thereunder;

12       3. Discovery of willful or reckless acts or omissions on the  
13 part of the named insured which increase any hazard insured against;

14       4. A change in the risk which substantially increases any  
15 hazard insured against after insurance coverage has been issued or  
16 renewed;

17       5. Violation of any local fire, health, safety, building, or  
18 construction regulation or ordinance with respect to any insured  
19 property or the occupancy thereof which substantially increases any  
20 hazard insured against;

21       6. A determination by the Insurance Commissioner that the  
22 continuation of the policy would place the insurer in violation of  
23 the insurance laws of this state; or

1        7. Conviction of the named insured of a crime having as one of  
2 its necessary elements an act increasing any hazard insured against.

3        B. An insurer shall give to the named insured at the mailing  
4 address shown on a private passenger auto or homeowners policy, a  
5 written renewal notice that shall include new premium, new  
6 deductible, new limits or coverage at least thirty (30) days prior  
7 to the expiration date of the policy. If the insurer fails to  
8 provide such notice, the premium, deductible, limits and coverage  
9 provided to the named insurer prior to the change shall remain in  
10 effect until notice is given or until the effective date of  
11 replacement coverage obtained by the named insured, whichever occurs  
12 first. If notice is given by mail, the notice shall be deemed to  
13 have been given on the day the notice is mailed. If the insured  
14 elects not to renew, any earned premium for the period of extension  
15 of the terminated policy shall be calculated pro rata at the lower  
16 of the current or previous year's rate. If the insured accepts the  
17 renewal, the premium increase, if any, and other changes shall be  
18 effective the day following the prior policy's expiration or  
19 anniversary date.

20        SECTION 28.        NEW LAW        A new section of law to be codified  
21 in the Oklahoma Statutes as Section 3640 of Title 36, unless there  
22 is created a duplication in numbering, reads as follows:

23        A. As used in this section:



1        1. "Certificate" or "certificate of insurance" means any  
2 document or instrument, no matter how titled or described, which is  
3 prepared or issued by an insurer or insurance producer as evidence  
4 of property or casualty insurance coverage. "Certificate" or  
5 "certificate of insurance" shall not include a policy of insurance  
6 or insurance binder;

7        2. "Certificate holder" means any person, other than a  
8 policyholder, that requests, obtains, or possesses a certificate of  
9 insurance;

10       3. "Insurance producer" shall be defined as provided in Section  
11 1435.2 of Title 36 of the Oklahoma Statutes;

12       4. "Insurer" shall be defined as provided in Section 103 of  
13 Title 36 of the Oklahoma Statutes; and

14       5. "Policyholder" means a person who has contracted with a  
15 property or casualty insurer for insurance coverage.

16       B. No person may prepare, issue, or request the issuance of a  
17 certificate of insurance unless the form has been filed with and  
18 approved by the Insurance Commissioner, except as provided in  
19 subsection E of this section. No person may alter or modify an  
20 approved certificate of insurance form.

21       C. The Commissioner shall disapprove a form filed pursuant to  
22 this section, or withdraw approval of a form, if the form:  
23  
24

1 1. Is unjust, unfair, misleading, or deceptive, or violates  
2 public policy;

3 2. Fails to comply with the requirements of subsection D of  
4 this section; or

5 3. Violates any law, including any regulation adopted by the  
6 Insurance Commissioner.

7 D. Each certificate of insurance shall contain the following or  
8 similar statement: "This certificate of insurance is issued as a  
9 matter of information only and confers no rights upon the  
10 certificate holder. This certificate does not amend, extend, or  
11 alter the coverage, terms, exclusions, and conditions afforded by  
12 the policies referenced herein."

13 E. Standard certificate of insurance forms promulgated by the  
14 Association of Cooperative Operations Research and Development or  
15 the Insurance Services Office are deemed approved by the Insurance  
16 Commissioner and shall not be required to be filed if the forms  
17 otherwise comply with the requirements of this section.

18 F. No person, wherever located, shall demand or require the  
19 issuance of a certificate of insurance from an insurer, insurance  
20 producer, or policyholder which contains any false or misleading  
21 information concerning the policy of insurance to which the  
22 certificate makes reference.

1 G. No person, wherever located, may knowingly prepare or issue  
2 a certificate of insurance that contains any false or misleading  
3 information or that purports to affirmatively or negatively alter,  
4 amend, or extend the coverage provided by the policy of insurance to  
5 which the certificate makes reference.

6 H. No person may prepare, issue, demand, or require, either in  
7 addition to or in lieu of a certificate of insurance, an opinion  
8 letter or other document or correspondence that is inconsistent with  
9 this section; provided, however, an insurer or insurance producer  
10 may prepare or issue an addendum to a certificate that clarifies and  
11 explains the coverages provided by a policy of insurance and  
12 otherwise complies with the requirements of this section.

13 I. The provisions of this section apply to all certificate  
14 holders, policyholders, insurers or insurance producers with regard  
15 to a certificate of insurance issued on property or casualty  
16 operations or a risk located in this state, regardless of where the  
17 certificate holder, policyholder, insurer or insurance producer is  
18 located. These provisions shall not be construed to apply to:

19 1. Evidence of insurance required by a lender in a lending  
20 transaction involving:

- 21 a. a mortgage,
- 22 b. a lien,
- 23 c. a deed or trust, or

d. any other security interest in real or personal property as security for a loan;

2. A certificate issued under:

a. a group or individual policy for:

(1) life insurance,

(2) credit insurance,

(3) accident and health insurance,

(4) long-term care benefit insurance, or

(5) Medicare supplement insurance, or

b. an annuity contract; or

3. Standard proof of motor vehicle liability insurance pursuant to the requirements of Section 3636 of Title 36 of the Oklahoma Statutes.

J. A certificate of insurance is not a policy of insurance and does not affirmatively or negatively amend, extend, or alter the coverage afforded by the policy to which the certificate of insurance makes reference. A certificate of insurance shall not confer to a certificate holder new or additional rights beyond what the referenced policy of insurance expressly provides.

K. No certificate of insurance shall contain references to contracts, including construction or service contracts, other than the referenced contract of insurance. Notwithstanding any requirements, term, or condition of any contract or other document

1 with respect to which a certificate of insurance may be issued or  
2 may pertain, the insurance afforded by the referenced policy of  
3 insurance shall be subject to all the terms, exclusions and  
4 conditions of the policy itself.

5 L. A certificate holder shall only have a legal right to notice  
6 of cancellation, nonrenewal, or any material change, or any similar  
7 notice concerning a policy of insurance if the person is named  
8 within the policy or any endorsement as an additional insured and  
9 the policy or endorsement requires notice to be provided. The terms  
10 and conditions of the notice, including the required timing of the  
11 notice, are governed by the policy of insurance and cannot be  
12 altered by a certificate of insurance.

13 M. An insurance producer who is not associated with an  
14 insurer's captive distribution system may charge a reasonable  
15 service fee for issuing a certificate to a policy holder or  
16 certificate holder.

17 N. Any certificate of insurance or any other document or  
18 correspondence prepared, issued, demanded, or required in violation  
19 of this section shall be null and void and of no force and effect.

20 O. Any person who violates this section may be fined up to One  
21 Thousand Dollars (\$1,000.00) per violation.

22 P. The Commissioner shall have the authority to examine and  
23 investigate the activities of any person that the Commissioner

1 reasonably believes has been or is engaged in an act or practice  
2 prohibited by this section. The Commissioner shall have the  
3 authority to enforce the provisions of this section and impose any  
4 authorized penalty or remedy against any person who violates this  
5 section.

6 Q. The Commissioner may adopt reasonable rules and regulations  
7 as are necessary or proper to carry out the provisions of this  
8 section.

9 SECTION 29. NEW LAW A new section of law to be codified  
10 in the Oklahoma Statutes as Section 4250 of Title 36, unless there  
11 is created a duplication in numbering, reads as follows:

12 A. On or after November 1, 2011, pursuant to the provisions of  
13 this section and any other applicable section of Title 36 of the  
14 Oklahoma Statutes, every health benefit plan shall file all group  
15 and individual initial rates and group and individual rate  
16 adjustments with the Insurance Commissioner. If the Commissioner  
17 determines that the initial rate or rate adjustment is unreasonable,  
18 excessive, unjustified or unfairly discriminatory, the Commissioner  
19 shall make a written decision stating the reason or reasons for the  
20 determination, and shall deliver a copy of the determination to the  
21 company within thirty (30) calendar days unless the Commissioner  
22 extends the determination period for an additional thirty (30)  
23 calendar days.

1       B. 1. For purposes of this section, "health benefit plan"  
2 means a plan that:

3           a. provides benefits for medical or surgical expenses  
4               incurred as a result of a health condition, accident,  
5               or sickness, and

6           b. is offered by any insurance company, group hospital  
7               service corporation, or health maintenance  
8               organization that delivers or issues for delivery an  
9               individual, group, blanket, or franchise insurance  
10              policy or insurance agreement, a group hospital  
11              service contract, or an evidence of coverage, or, to  
12              the extent permitted by the Employee Retirement Income  
13              Security Act of 1974, 29 U.S.C., Section 1001 et seq.,  
14              by a multiple employer welfare arrangement as defined  
15              in Section 3 of the Employee Retirement Income  
16              Security Act of 1974, or any other analogous benefit  
17              arrangement, whether the payment is fixed or by  
18              indemnity.

19       2. The term "health benefit plan" shall not include:

20           a. a plan that provides coverage:

- 21               (1) only for a specified disease or diseases or under  
22               an individual limited benefit policy,  
23               (2) only for accidental death or dismemberment,

- 1 (3) for dental or vision care, or
- 2 (4) as a supplement to liability insurance,
- 3 b. a hospital confinement indemnity policy or other fixed
- 4 indemnity insurance,
- 5 c. disability income insurance or a combination of
- 6 accident-only and disability income insurance,
- 7 d. a Medicare supplemental policy as defined by Section
- 8 1882(g)(1) of the Social Security Act (42 U.S.C.,
- 9 Section 1395ss),
- 10 e. worker's compensation insurance coverage,
- 11 f. medical payment insurance issued as part of a motor
- 12 vehicle insurance policy,
- 13 g. a long-term care policy, including a nursing home
- 14 fixed indemnity policy, unless a determination is made
- 15 that the policy provides benefit coverage so
- 16 comprehensive that the policy meets the definition of
- 17 a health benefit plan,
- 18 h. short-term health insurance issued on a nonrenewable
- 19 basis with a duration of six (6) months or less,
- 20 i. policy issued under Title XVIII, or
- 21 j. a plan issued to any person, firm, corporation,
- 22 partnership, limited liability company or association
- 23 that is actively engaged in business and that, on at
- 24



1           least fifty percent (50%) of its working days during  
2           the preceding calendar quarter, employed more than  
3           fifty (50) eligible employees.

4           SECTION 30.        AMENDATORY        36 O.S. 2001, Section 6202, as  
5   amended by Section 23, Chapter 125, O.S.L. 2007 (36 O.S. Supp. 2010,  
6   Section 6202), is amended to read as follows:

7           Section 6202. ~~Terms~~ As used in the Insurance Adjusters  
8   Licensing Act ~~are defined as follows:~~

9           1. "Commissioner" means the Insurance Commissioner of the state  
10   or his or her lawfully authorized representative;

11          2. "Adjuster" means either an insurance adjuster or a public  
12   adjuster;

13          3. "Insurance adjuster" means any person, firm, association,  
14   company, or legal entity that acts in this state for an insurer, and  
15   that investigates claims, adjusts losses, negotiates claim  
16   settlements, or performs incidental duties arising pursuant to the  
17   provisions of insurance contracts on behalf of an insurer and  
18   includes:

19           a. "independent adjusters", meaning any insurance  
20           adjuster that suggests or presents to the insurance  
21           industry and public that said adjuster acts as an  
22           adjuster for a fee or other compensation, and  
23  
24

b. "company or staff adjusters", meaning adjusters who engage in the investigation, adjustment, and negotiation of claims as salaried employees of an insurer;

4. "Public adjuster" means any person, firm, association, company, or corporation that suggests or presents to members of the public that said public adjuster represents the interests of an insured or third party for a fee or compensation. Public adjusters may investigate claims and negotiate losses to property only;

5. "Insurer" means any authorized insurance company, corporation, reciprocal group, mutual group, underwriting association or bureau, or any combination thereof, writing or underwriting any insurance contracts; ~~and~~

6. "Home state" means the District of Columbia and any state or territory of the United States in which the adjuster's principal place of residence or principal place of business is located. If neither the state in which the adjuster maintains the principal place of residence nor the state in which the adjuster maintains the principal place of business has a licensing or examination requirement, the adjuster may declare another state which has an examination requirement and in which the adjuster is licensed to be the "home state"; and

1        7. "Automated claims adjudication system" means a preprogrammed  
2 computer system designed for the collection, data entry, calculation  
3 and final resolution of consumer electronic products insurance  
4 claims which:

- 5            a. may only be utilized by a licensed independent  
6 adjuster, licensed agent, or individuals supervised by  
7 a licensed independent adjuster or licensed agent,  
8            b. shall comply with all claims payment requirements of  
9 the Oklahoma Insurance Code, and  
10           c. shall be certified as compliant by a licensed  
11 independent adjuster.

12        SECTION 31.        AMENDATORY        36 O.S. 2001, Section 6203, as  
13 amended by Section 40, Chapter 176, O.S.L. 2009 (36 O.S. Supp. 2010,  
14 Section 6203), is amended to read as follows:

15        Section 6203. ~~For the purpose of the Insurance Adjusters~~  
16 ~~Licensing Act, no one shall be deemed to be an adjuster or be~~  
17 ~~required to obtain a license as an adjuster who is~~ The definition of  
18 an insurance adjuster shall not be deemed to include, and a license  
19 as an insurance adjuster shall not be required of, the following:

20           1. A licensed agent or general agent of an insurer who  
21 processes undisputed or uncontested losses for said insurers solely  
22 pursuant to the provisions of policies issued by the agent, or his  
23  
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1 agency, if the agent or general agent receives no extra compensation  
2 for such services; ~~or~~

3 2. Engaged in investigating, adjusting, negotiating, or  
4 processing claims arising pursuant to the provisions of life  
5 insurance, annuity, or accident and health insurance contracts; ~~or~~

6 3. A nonresident who occasionally is in this state to adjust a  
7 single loss or losses arising pursuant to the provisions of a policy  
8 of marine insurance; ~~or~~

9 4. A salaried employee of a licensed insurer whose primary  
10 duties are not adjusting, investigating, or supervising insurance  
11 claims; ~~or~~

12 5. A licensed attorney in the State of Oklahoma who adjusts  
13 insurance losses from time to time, incidental to the practice of  
14 law, and who does not advertise or represent that he is an adjuster;  
15 ~~or~~

16 6. A person employed solely for the purpose of furnishing  
17 technical assistance to a licensed adjuster, including but not  
18 limited to photographers, appraisers, estimators, private  
19 detectives, engineers, handwriting experts, and attorneys-at-law; ~~or~~

20 7. A person who performs clerical duties for a licensed insurer  
21 or organization that handles claims and who does not negotiate  
22 disputed or contested claims for the insurer or organization that  
23 handles claims; ~~or~~

1        8. A nonresident insurance adjuster who is actively licensed in  
2 another state and who is in this state no more than once a year for  
3 the purpose of adjusting a single loss or losses arising out of an  
4 occurrence common to all such losses, or who is acting as a  
5 temporary substitute for a licensed adjuster; or

6        9. An individual who collects claim information from, or  
7 furnishes claim information to, insured customers or claimants, and  
8 who conducts data entry including entering data into an automated  
9 claims adjudication system, provided that the individual is an  
10 employee of a licensed independent adjuster or an affiliate where no  
11 more than twenty-five persons are under the supervision of one  
12 licensed independent adjuster or licensed agent. A licensed agent  
13 acting as a supervisor pursuant to this paragraph is not required to  
14 be licensed as an adjuster.

15        SECTION 32.        AMENDATORY        36 O.S. 2001, Section 6205, as  
16 last amended by Section 42, Chapter 176, O.S.L. 2009 (36 O.S. Supp.  
17 2010, Section 6205), is amended to read as follows:

18        Section 6205. A. Application for a license as an adjuster  
19 shall be made to the Insurance Commissioner upon forms prescribed  
20 and furnished by the Commissioner. As a part of and in connection  
21 with the application, the applicant shall furnish such information  
22 concerning the applicant's identity, personal history, business  
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1 experience, business record and such other pertinent information  
2 which the Commissioner shall reasonably require.

3 B. Unless denied licensure pursuant to Section 6220 of this  
4 title, a nonresident applicant shall receive a nonresident adjuster  
5 license if:

6 1. The applicant has passed an examination in the applicant's  
7 home state;

8 2. The applicant is currently licensed and in good standing in  
9 the home state of the applicant;

10 3. The applicant has submitted the proper request for licensure  
11 and has paid the fees required by Section 6212 of this title; and

12 4. The applicant's home state awards nonresident adjuster  
13 licenses to residents of this state on the same basis.

14 C. If a nonresident applicant's home state does not license or  
15 require an examination for an adjuster license, the adjuster may  
16 declare another state which has an examination requirement and in  
17 which the adjuster is licensed to be the home state. Should the  
18 applicant not hold an active adjuster license in his or her home  
19 state or declared home state, the applicant shall pass the adjuster  
20 examination of this state prior to receiving a nonresident adjuster  
21 license.

22 D. An individual who is a resident of Canada shall not be  
23 licensed pursuant to the Insurance Adjusters Licensing Act nor

1 designate this state as the individual's home state, unless the  
2 individual has successfully passed the adjuster examination and has  
3 complied with all applicable requirements of the Insurance Adjusters  
4 Licensing Act; except that any such applicant shall not be required  
5 to comply with paragraph 2 of subsection A of Section 6206 of this  
6 title or Section 6215 of this title.

7 SECTION 33. AMENDATORY 36 O.S. 2001, Section 6212, as  
8 amended by Section 47, Chapter 176, O.S.L. 2009 (36 O.S. Supp. 2010,  
9 Section 6212), is amended to read as follows:

10 Section 6212. A. The Insurance Commissioner or an  
11 administrator approved by the Insurance Commissioner shall collect a  
12 fee of Twenty Dollars (\$20.00) for an examination for an adjuster's  
13 license in any of the following single classes of business. The fee  
14 for any examination which includes two or more classes of business  
15 shall not exceed Forty Dollars (\$40.00). The classes of business  
16 are:

- 17 1. Motor vehicle physical damage;
- 18 2. Fire and allied lines (property);
- 19 3. Casualty;
- 20 4. Workers' compensation;
- 21 5. Crime and fidelity bonds; and
- 22 6. Crop/hail.

1 B. The Commissioner shall collect the following fees for an  
2 adjuster's license:

3 1. For a license in any single class of business, every two (2)  
4 years, Thirty Dollars (\$30.00);

5 2. For a license in any combination of two or more classes of  
6 business, every two years, Fifty Dollars (\$50.00);

7 3. Public adjuster, every two years, Thirty Dollars (\$30.00);

8 4. Emergency adjuster, as provided for in Section 6218 of this  
9 title, each year, Fifteen Dollars (\$15.00); and

10 5. Apprentice adjuster, as provided for in Section 6204.1 of  
11 this title, Twenty Dollars (\$20.00).

12 C. The fees prescribed in this section shall accompany the  
13 application for an original license or a renewal of a license.

14 D. The fee for the original license or renewal license shall be  
15 collected in advance of issuance. Late application for renewal  
16 shall require a fee of double the amount of the original license  
17 fee.

18 E. The Commissioner may issue a duplicate license for any lost,  
19 stolen, or destroyed license issued pursuant to the provisions of  
20 the Insurance Adjusters Licensing Act if an affidavit is submitted  
21 by the licensee to the Commissioner concerning the facts of such  
22 loss, theft, or destruction. ~~Said~~ The affidavit shall be in a form  
23  
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1 prescribed by the Commissioner. The fee for a duplicate license  
2 shall be one-half (1/2) the fee of the license.

3 ~~F. The administrative fee for submission of a change of legal~~  
4 ~~name or address more than thirty (30) days after the change occurred~~  
5 ~~shall be Fifty Dollars (\$50.00).~~ Licensees shall inform by any means  
6 acceptable to the Commissioner of a change of legal name, address or  
7 e-mail address within thirty (30) days of the change to permit the  
8 Commissioner to give proper notice to licensees. A change in legal  
9 name or address submitted more than thirty (30) days after the  
10 change shall include an administrative fee of Fifty Dollars  
11 (\$50.00). Failure to provide acceptable notification of a change of  
12 legal name or address to the Commissioner within forty-five (45)  
13 days of the date the administrative fee is assessed shall result in  
14 penalties pursuant to subsection B of Section 6220 of this title.

15 SECTION 34. AMENDATORY 36 O.S. 2001, Section 6217, as  
16 last amended by Section 2, Chapter 355, O.S.L. 2010 (36 O.S. Supp.  
17 2010, Section 6217), is amended to read as follows:

18 Section 6217. A. All licenses issued pursuant to the  
19 provisions of the Insurance Adjusters Licensing Act shall continue  
20 in force not longer than twenty-four (24) months. The renewal dates  
21 for the licenses may be staggered throughout the year by notifying  
22 licensees in writing of the expiration and renewal date being  
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1 assigned to the licensees by the Insurance Commissioner and by  
2 making appropriate adjustments in the biennial licensing fee.

3 B. Any licensee applying for renewal of a license as an  
4 adjuster shall have completed not less than twenty-four (24) clock  
5 hours of continuing insurance education, of which three (3) hours  
6 must be in ethics, within the previous twenty-four (24) months prior  
7 to renewal of the license. Such continuing education shall cover  
8 subjects in the classes of insurance for which the adjuster is  
9 licensed. The Insurance Commissioner shall approve courses and  
10 providers of continuing education for insurance adjusters as  
11 required by this section.

12 The Insurance Department may use one or more of the following to  
13 review and provide a nonbinding recommendation to the Insurance  
14 Commissioner on approval or disapproval of courses and providers of  
15 continuing education:

- 16 1. Employees of the Insurance Commissioner;
- 17 2. A continuing education advisory committee. The continuing  
18 education advisory committee is separate and distinct from the  
19 Advisory Board established by Section 6221 of this title;
- 20 3. An independent service whose normal business activities  
21 include the review and approval of continuing education courses and  
22 providers. The Commissioner may negotiate agreements with such  
23 independent service to review documents and other materials

1 submitted for approval of courses and providers and present the  
2 Commissioner with its nonbinding recommendation. The Commissioner  
3 may require such independent service to collect the fee charged by  
4 the independent service for reviewing materials provided for review  
5 directly from the course providers.

6 C. An adjuster who, during the time period prior to renewal,  
7 participates in an approved professional designation program shall  
8 be deemed to have met the biennial requirement for continuing  
9 education. Each course in the curriculum for the program shall  
10 total a minimum of twenty (20) hours. Each approved professional  
11 designation program included in this section shall be reviewed for  
12 quality and compliance every three (3) years in accordance with  
13 standardized criteria promulgated by rule. Continuation of approved  
14 status is contingent upon the findings of the review. The list of  
15 professional designation programs approved under this subsection  
16 shall be made available to producers and providers annually.

17 D. A claims adjuster for any insurer duly authorized to  
18 transact workers' compensation insurance shall complete six (6)  
19 hours of continuing education relating to the Workers' Compensation  
20 Act as part of the twenty-four (24) clock hours of continuing  
21 insurance education.

22 E. The Insurance Department may promulgate rules providing that  
23 courses or programs offered by professional associations shall  
24

1 qualify for presumptive continuing education credit approval. The  
2 rules shall include standardized criteria for reviewing the  
3 professional associations' mission, membership, and other relevant  
4 information, and shall provide a procedure for the Department to  
5 disallow a presumptively approved course. Professional association  
6 courses approved in accordance with this subsection shall be  
7 reviewed every three (3) years to determine whether they continue to  
8 qualify for continuing education credit.

9 F. The active service of a licensed adjuster as a member of a  
10 continuing education advisory committee, as described in paragraph 2  
11 of subsection B of this section, shall be deemed to qualify for  
12 continuing education credit on an hour-for-hour basis.

13 G. 1. Each provider of continuing education shall, after  
14 approval by the Commissioner, submit an annual fee. A fee may be  
15 assessed for each course submission at the time it is first  
16 submitted for review and upon submission for renewal at expiration.  
17 Annual fees and course submission fees shall be set forth as a rule  
18 by the Commissioner. The fees are payable to the Insurance  
19 Commissioner and shall be deposited in the State Insurance  
20 Commissioner Revolving Fund, created in subsection C of Section  
21 1435.23 of this title, for the purposes of fulfilling and  
22 accomplishing the conditions and purposes of the Oklahoma Producer  
23 Licensing Act and the Insurance Adjusters Licensing Act. Public-

1 funded educational institutions, federal agencies, nonprofit  
2 organizations, not-for-profit organizations and Oklahoma state  
3 agencies shall be exempt from this subsection.

4 2. The Commissioner may assess a civil penalty, after notice  
5 and opportunity for hearing, against a continuing education provider  
6 who fails to comply with the requirements of the Insurance Adjusters  
7 Licensing Act, of not less than One Hundred Dollars (\$100.00) nor  
8 more than Five Hundred Dollars (\$500.00), for each occurrence. The  
9 civil penalty may be enforced in the same manner in which civil  
10 judgments may be enforced.

11 H. Subject to the right of the Commissioner to suspend, revoke,  
12 or refuse to renew a license of an adjuster, any such license may be  
13 renewed by filing on the form prescribed by the Commissioner on or  
14 before the expiration date a written request by or on behalf of the  
15 licensee for such renewal and proof of completion of the continuing  
16 education requirement set forth in subsection B of this section,  
17 accompanied by payment of the renewal fee.

18 I. If the request, proof of compliance with the continuing  
19 education requirement and fee for renewal of a license as an  
20 adjuster are filed with the Commissioner prior to the expiration of  
21 the existing license, the licensee may continue to act pursuant to  
22 said license, unless revoked or suspended prior to the expiration  
23 date, until the issuance of a renewal license or until the

1 expiration of ten (10) days after the Commissioner has refused to  
2 renew the license and has mailed notice of said refusal to the  
3 licensee. Any request for renewal filed after the date of  
4 expiration may be considered by the Commissioner as an application  
5 for a new license.

6 SECTION 35. NEW LAW A new section of law to be codified  
7 in the Oklahoma Statutes as Section 6475.1 of Title 36, unless there  
8 is created a duplication in numbering, reads as follows:

9 Sections 35 through 51 of this act shall be known and may be  
10 cited as the "Uniform Health Carrier External Review Act".

11 SECTION 36. NEW LAW A new section of law to be codified  
12 in the Oklahoma Statutes as Section 6475.2 of Title 36, unless there  
13 is created a duplication in numbering, reads as follows:

14 The purpose of the Uniform Health Carrier External Review Act is  
15 to provide uniform standards for the establishment and maintenance  
16 of external review procedures to assure that covered persons have  
17 the opportunity for an independent review of an adverse  
18 determination or final adverse determination, as defined in this  
19 act.

20 SECTION 37. NEW LAW A new section of law to be codified  
21 in the Oklahoma Statutes as Section 6475.3 of Title 36, unless there  
22 is created a duplication in numbering, reads as follows:

23 For purposes of the Uniform Health Carrier External Review Act:

1        1. "Adverse determination" means a determination by a health  
2 carrier or its designee utilization review organization that an  
3 admission, availability of care, continued stay or other health care  
4 service that is a covered benefit has been reviewed and, based upon  
5 the information provided, does not meet the health carrier's  
6 requirements for medical necessity, appropriateness, health care  
7 setting, level of care or effectiveness, and the requested service  
8 or payment for the service is therefore denied, reduced or  
9 terminated;

10       2. "Ambulatory review" means utilization review of health care  
11 services performed or provided in an outpatient setting;

12       3. "Authorized representative" means:

- 13           a. a person to whom a covered person has given express  
14               written consent to represent the covered person in an  
15               external review,
- 16           b. a person authorized by law to provide substituted  
17               consent for a covered person, or
- 18           c. a family member of the covered person or the covered  
19               person's treating health care professional only when  
20               the covered person is unable to provide consent;

21       4. "Best evidence" means evidence based on:

- 22           a. randomized clinical trials,
- 23  
24

- 1           b.    if randomized clinical trials are not available,  
2                cohort studies or case-control studies,  
3           c.    if subparagraphs a and b of this paragraph are not  
4                available, case-series, or  
5           d.    if subparagraphs a, b and c of this paragraph are not  
6                available, expert opinion;

7           5.    "Case-control study" means a retrospective evaluation of two  
8 groups of patients with different outcomes to determine which  
9 specific interventions the patients received;

10          6.    "Case management" means a coordinated set of activities  
11 conducted for individual patient management of serious, complicated,  
12 protracted or other health conditions;

13          7.    "Case-series" means an evaluation of a series of patients  
14 with a particular outcome, without the use of a control group;

15          8.    "Certification" means a determination by a health carrier or  
16 its designee utilization review organization that an admission,  
17 availability of care, continued stay or other health care service  
18 has been reviewed and, based on the information provided, satisfies  
19 the health carrier's requirements for medical necessity,  
20 appropriateness, health care setting, level of care and  
21 effectiveness;

22          9.    "Clinical review criteria" means the written screening  
23 procedures, decision abstracts, clinical protocols and practice  
24



1 guidelines used by a health carrier to determine the necessity and  
2 appropriateness of health care services;

3 10. "Cohort study" means a prospective evaluation of two groups  
4 of patients with only one group of patients receiving a specific  
5 intervention or specific interventions;

6 11. "Commissioner" means the Insurance Commissioner;

7 12. "Concurrent review" means utilization review conducted  
8 during a hospital stay or course of treatment of a patient;

9 13. "Covered benefits" or "benefits" means those health care  
10 services to which a covered person is entitled under the terms of a  
11 health benefit plan;

12 14. "Covered person" means a policyholder, subscriber, enrollee  
13 or other individual participating in a health benefit plan;

14 15. "Discharge planning" means the formal process for  
15 determining, prior to discharge from a facility, the coordination  
16 and management of the care that a patient receives following  
17 discharge from a facility;

18 16. "Disclose" means to release, transfer or otherwise divulge  
19 protected health information to any person other than the individual  
20 who is the subject of the protected health information;

21 17. "Emergency medical condition" means the sudden and, at the  
22 time, unexpected onset of a health condition or illness that  
23 requires immediate medical attention, where failure to provide

1 medical attention would result in a serious impairment to bodily  
2 functions, serious dysfunction of a bodily organ or part, or would  
3 place the person's health in serious jeopardy;

4 18. "Emergency services" means health care items and services  
5 furnished or required to evaluate and treat an emergency medical  
6 condition;

7 19. "Evidence-based standard" means the conscientious, explicit  
8 and judicious use of the current best evidence based on the overall  
9 systematic review of the research in making decisions about the care  
10 of individual patients;

11 20. "Expert opinion" means a belief or an interpretation by  
12 specialists with experience in a specific area about the scientific  
13 evidence pertaining to a particular service, intervention or  
14 therapy;

15 21. "Facility" means an institution providing health care  
16 services or a health care setting, including but not limited to  
17 hospitals and other licensed inpatient centers, ambulatory surgical  
18 or treatment centers, skilled nursing centers, residential treatment  
19 centers, diagnostic, laboratory and imaging centers, and  
20 rehabilitation and other therapeutic health settings;

21 22. "Final adverse determination" means an adverse  
22 determination involving a covered benefit that has been upheld by a  
23 health carrier, or its designee utilization review organization, at  
24

1 the completion of the health carrier's internal grievance process  
2 procedures;

3 23. "Health benefit plan" means a policy, contract, certificate  
4 or agreement offered or issued by a health carrier to provide,  
5 deliver, arrange for, pay for or reimburse any of the costs of  
6 health care services;

7 24. "Health care professional" means a physician or other  
8 health care practitioner licensed, accredited or certified to  
9 perform specified health care services consistent with state law;

10 25. "Health care provider" or "provider" means a health care  
11 professional or a facility;

12 26. "Health care services" means services for the diagnosis,  
13 prevention, treatment, cure or relief of a health condition,  
14 illness, injury or disease;

15 27. "Health carrier" means an entity subject to the insurance  
16 laws and regulations of this state, or subject to the jurisdiction  
17 of the Commissioner, that contracts or offers to contract to  
18 provide, deliver, arrange for, pay for or reimburse any of the costs  
19 of health care services, including but not limited to a sickness and  
20 accident insurance company, a health maintenance organization, a  
21 nonprofit hospital and health service corporation, or any other  
22 entity providing a plan of health insurance, health benefits or  
23 health care services;

1       28. "Health information" means information or data, whether  
2 oral or recorded in any form or medium, and personal facts or  
3 information about events or relationships that relate to:

4           a. the past, present or future physical, mental, or  
5 behavioral health or condition of an individual or a  
6 member of the individual's family,

7           b. the provision of health care services to an  
8 individual, or

9           c. payment for the provision of health care services to  
10 an individual;

11       29. "Independent review organization" means an entity that  
12 conducts independent external reviews of adverse determinations and  
13 final adverse determinations;

14       30. "Medical or scientific evidence" means evidence found in  
15 the following sources:

16           a. peer-reviewed scientific studies published in or  
17 accepted for publication by medical journals that meet  
18 nationally recognized requirements for scientific  
19 manuscripts and that submit most of the published  
20 articles for review by experts who are not part of the  
21 editorial staff,

22           b. peer-reviewed medical literature, including literature  
23 relating to therapies reviewed and approved by a  
24

- 1 qualified institutional review board, biomedical  
2 compendia and other medical literature that meet the  
3 criteria of the National Institutes of Health's  
4 Library of Medicine for indexing in Index Medicus  
5 (Medline) and Elsevier Science Ltd. for indexing in  
6 Excerpta Medicus (EMBASE),
- 7 c. medical journals recognized by the Secretary of Health  
8 and Human Services under Section 1861(t)(2) of the  
9 federal Social Security Act,
- 10 d. the following standard reference compendia:
- 11 (1) the American Hospital Formulary Service-Drug  
12 Information,
- 13 (2) Drug Facts and Comparisons,
- 14 (3) the American Dental Association Accepted Dental  
15 Therapeutics, and
- 16 (4) the United States Pharmacopoeia-Drug Information,
- 17 e. findings, studies or research conducted by or under  
18 the auspices of federal government agencies and  
19 nationally recognized federal research institutes,  
20 including but not limited to:
- 21 (1) the federal Agency for Healthcare Research and  
22 Quality,
- 23 (2) the National Institutes of Health,

1 (3) the National Cancer Institute,  
2 (4) the National Academy of Sciences,  
3 (5) the Centers for Medicare and Medicaid Services,  
4 (6) the federal Food and Drug Administration, and  
5 (7) any national board recognized by the National  
6 Institutes of Health for the purpose of  
7 evaluating the medical value of health care  
8 services, or

9 f. any other medical or scientific evidence that is  
10 comparable to the sources listed in subparagraphs a  
11 through e of this paragraph;

12 31. "NAIC" means the National Association of Insurance  
13 Commissioners;

14 32. "Person" means an individual, a corporation, a partnership,  
15 an association, a joint venture, a joint stock company, a trust, an  
16 unincorporated organization, any similar entity or any combination  
17 of the foregoing;

18 33. "Prospective review" means utilization review conducted  
19 prior to an admission or a course of treatment;

20 34. "Protected health information" means health information:

21 a. that identifies an individual who is the subject of  
22 the information, or  
23  
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b. with respect to which there is a reasonable basis to believe that the information could be used to identify an individual;

35. "Randomized clinical trial" means a controlled, prospective study of patients that have been randomized into an experimental group and a control group at the beginning of the study with only the experimental group of patients receiving a specific intervention, which includes study of the groups for variables and anticipated outcomes over time;

36. "Retrospective review" means a review of medical necessity conducted after services have been provided to a patient, but does not include the review of a claim that is limited to an evaluation of reimbursement levels, veracity of documentation, accuracy of coding or adjudication for payment;

37. "Second opinion" means an opportunity or requirement to obtain a clinical evaluation by a provider other than the one originally making a recommendation for a proposed health care service to assess the clinical necessity and appropriateness of the initial proposed health care service;

38. "Utilization review" means a set of formal techniques designed to monitor the use of, or evaluate the clinical necessity, appropriateness, efficacy, or efficiency of, health care services, procedures, or settings. Techniques may include but are not limited

1 to ambulatory review, prospective review, second opinion,  
2 certification, concurrent review, case management, discharge  
3 planning, or retrospective review; and

4 39. "Utilization review organization" means an entity that  
5 conducts utilization review, other than a health carrier performing  
6 a review for its own health benefit plans.

7 SECTION 38. NEW LAW A new section of law to be codified  
8 in the Oklahoma Statutes as Section 6475.4 of Title 36, unless there  
9 is created a duplication in numbering, reads as follows:

10 A. Except as provided in subsection B of this section, the  
11 Uniform Health Carrier External Review Act shall apply to all health  
12 carriers.

13 B. The provisions of the Uniform Health Carrier External Review  
14 Act shall not apply to a policy or certificate that provides  
15 coverage only for a specified disease, specified accident or  
16 accident-only coverage, credit, dental, disability income, hospital  
17 indemnity, long-term care insurance, as defined in Section 4424 of  
18 Title 36 of the Oklahoma Statutes, vision care or any other limited  
19 supplemental benefit or to a Medicare supplement policy of  
20 insurance, as defined in Section 3611.1 of Title 36 of the Oklahoma  
21 Statutes, coverage under a plan through Medicare, Medicaid, or the  
22 federal employees health benefits program, any coverage issued under  
23 Chapter 55 of Title 10, U.S. Code and any coverage issued as



1 supplement to that coverage, any coverage issued as supplemental to  
2 liability insurance, workers' compensation or similar insurance,  
3 automobile medical-payment insurance or any insurance under which  
4 benefits are payable with or without regard to fault, whether  
5 written on a group blanket or individual basis.

6 SECTION 39. NEW LAW A new section of law to be codified  
7 in the Oklahoma Statutes as Section 6475.5 of Title 36, unless there  
8 is created a duplication in numbering, reads as follows:

9 A. 1. A health carrier shall notify the covered person in  
10 writing of the covered person's right to request an external review  
11 to be conducted pursuant to Section 42, 43 or 44 of this act and  
12 include the appropriate statements and information set forth in  
13 subsection B of this section at the same time the health carrier  
14 sends written notice of:

15 a. an adverse determination upon completion of the health  
16 carrier's utilization review process set forth in  
17 Sections 6551 through 6565 of Title 36 of the Oklahoma  
18 Statutes, and

19 b. a final adverse determination.

20 2. As part of the written notice required under paragraph 1 of  
21 this subsection, a health carrier shall include the following, or  
22 substantially equivalent, language: "We have denied your request  
23 for the provision of or payment for a health care service or course  
24

1 of treatment. You may have the right to have our decision reviewed  
2 by health care professionals who have no association with us if our  
3 decision involved making a judgment as to the medical necessity,  
4 appropriateness, health care setting, level of care or effectiveness  
5 of the health care service or treatment you requested by submitting  
6 a request for external review to the Oklahoma Insurance Department".

7 3. The Insurance Commissioner may promulgate any necessary rule  
8 providing for the form and content of the notice required under this  
9 section.

10 B. 1. The health carrier shall include in the notice required  
11 under subsection A of this section:

12 a. for a notice related to an adverse determination, a  
13 statement informing the covered person that:

14 (1) if the covered person has a medical condition  
15 where the time frame for completion of an  
16 expedited review of a grievance involving an  
17 adverse determination would seriously jeopardize  
18 the life or health of the covered person or would  
19 jeopardize the covered person's ability to regain  
20 maximum function, the covered person or the  
21 covered person's authorized representative may  
22 file a request for an expedited external review  
23 to be conducted pursuant to Section 44 of this

1 act, or Section 45 of this act if the adverse  
2 determination involves a denial of coverage based  
3 on a determination that the recommended or  
4 requested health care service or treatment is  
5 experimental or investigational and the covered  
6 person's treating physician certifies in writing  
7 that the recommended or requested health care  
8 service or treatment that is the subject of the  
9 adverse determination would be significantly less  
10 effective if not promptly initiated, at the same  
11 time the covered person or the covered person's  
12 authorized representative files a request for an  
13 expedited review of a grievance involving an  
14 adverse determination, but that the independent  
15 review organization assigned to conduct the  
16 expedited external review will determine whether  
17 the covered person shall be required to complete  
18 the expedited review of the grievance prior to  
19 conducting the expedited external review, and  
20 (2) the covered person or the covered person's  
21 authorized representative may file a grievance  
22 under the health carrier's internal grievance  
23 process, but if the health carrier has not issued  
24

1 a written decision to the covered person or the  
2 covered person's authorized representative within  
3 thirty (30) days following the date the covered  
4 person or the covered person's authorized  
5 representative files the grievance with the  
6 health carrier and the covered person or the  
7 covered person's authorized representative has  
8 not requested or agreed to a delay, the covered  
9 person or the covered person's authorized  
10 representative may file a request for external  
11 review pursuant to Section 40 of this act and  
12 shall be considered to have exhausted the health  
13 carrier's internal grievance process for purposes  
14 of Section 41 of this act, and

15 b. for a notice related to a final adverse determination,  
16 a statement informing the covered person that:

17 (1) if the covered person has a medical condition  
18 where the time frame for completion of a standard  
19 external review pursuant to Section 42 of this  
20 act would seriously jeopardize the life or health  
21 of the covered person or would jeopardize the  
22 covered person's ability to regain maximum  
23 function, the covered person or the covered  
24

1 person's authorized representative may file a  
2 request for an expedited external review pursuant  
3 to Section 43 of this act, or

4 (2) if the final adverse determination concerns:

5 (a) an admission, availability of care,  
6 continued stay or health care service for  
7 which the covered person received emergency  
8 services, but has not been discharged from a  
9 facility, the covered person or the covered  
10 person's authorized representative may  
11 request an expedited external review  
12 pursuant to Section 43 of this act, or

13 (b) a denial of coverage based on a  
14 determination that the recommended or  
15 requested health care service or treatment  
16 is experimental or investigational, the  
17 covered person or the covered person's  
18 authorized representative may file a request  
19 for a standard external review to be  
20 conducted pursuant to Section 44 of this act  
21 or if the covered person's treating  
22 physician certifies in writing that the  
23 recommended or requested health care service

1 or treatment that is the subject of the  
2 request would be significantly less  
3 effective if not promptly initiated, the  
4 covered person or the covered person's  
5 authorized representative may request an  
6 expedited external review to be conducted  
7 under Section 44 of this act.

8 2. In addition to the information to be provided pursuant to  
9 paragraph 1 of this subsection, the health carrier shall include a  
10 copy of the description of both the standard and expedited external  
11 review procedures the health carrier is required to provide pursuant  
12 to Section 51 of this act, highlighting the provisions in the  
13 external review procedures that give the covered person or the  
14 covered person's authorized representative the opportunity to submit  
15 additional information and including any forms used to process an  
16 external review.

17 3. As part of any forms provided under paragraph 2 of this  
18 subsection, the health carrier shall include an authorization form,  
19 or other document approved by the Commissioner that complies with  
20 the requirements of 45 CFR, Section 164.508, by which the covered  
21 person, for purposes of conducting an external review under this  
22 act, authorizes the health carrier and the covered person's treating  
23 health care provider to disclose protected health information,

1 including medical records, concerning the covered person that are  
2 pertinent to the external review.

3 SECTION 40. NEW LAW A new section of law to be codified  
4 in the Oklahoma Statutes as Section 6475.6 of Title 36, unless there  
5 is created a duplication in numbering, reads as follows:

6 A. 1. Except for a request for an expedited external review as  
7 set forth in Section 43 of this act, all requests for external  
8 review shall be made in writing to the Insurance Commissioner.

9 2. The Commissioner may prescribe by rule the form and content  
10 of external review requests required to be submitted under this  
11 section.

12 B. A covered person or the covered person's authorized  
13 representative may make a request for an external review of an  
14 adverse determination or final adverse determination.

15 SECTION 41. NEW LAW A new section of law to be codified  
16 in the Oklahoma Statutes as Section 6475.7 of Title 36, unless there  
17 is created a duplication in numbering, reads as follows:

18 A. 1. Except as provided in subsection B of this section, a  
19 request for an external review pursuant to Section 42, 43 or 44 of  
20 this act shall not be made until the covered person has exhausted  
21 the health carrier's internal grievance process.

22 2. A covered person shall be considered to have exhausted the  
23 health carrier's internal grievance process for purposes of this  
24

1 section, if the covered person or the covered person's authorized  
2 representative:

3 a. has filed a grievance involving an adverse  
4 determination, and

5 b. except to the extent the covered person or the covered  
6 person's authorized representative requested or agreed  
7 to a delay, has not received a written decision on the  
8 grievance from the health carrier within thirty (30)  
9 days following the date the covered person or the  
10 covered person's authorized representative filed the  
11 grievance with the health carrier.

12 3. Notwithstanding paragraph 2 of this subsection, a covered  
13 person or the covered person's authorized representative may not  
14 make a request for an external review of an adverse determination  
15 involving a retrospective review determination made pursuant to  
16 Sections 6551 through 6565 of Title 36 of the Oklahoma Statutes  
17 until the covered person has exhausted the health carrier's internal  
18 grievance process.

19 B. 1. a. At the same time a covered person or the covered  
20 person's authorized representative files a request for  
21 an expedited review of a grievance involving an  
22 adverse determination, the covered person or the  
23 covered person's authorized representative may file a  
24



1 request for an expedited external review of the  
2 adverse determination:

3 (1) under Section 43 of this act if the covered  
4 person has a medical condition where the time  
5 frame for completion of an expedited review of  
6 the grievance involving an adverse determination  
7 would seriously jeopardize the life or health of  
8 the covered person or would jeopardize the  
9 covered person's ability to regain maximum  
10 function, or

11 (2) under Section 44 of this act if the adverse  
12 determination involves a denial of coverage based  
13 on a determination that the recommended or  
14 requested health care service or treatment is  
15 experimental or investigational and the covered  
16 person's treating physician certifies in writing  
17 that the recommended or requested health care  
18 service or treatment that is the subject of the  
19 adverse determination would be significantly less  
20 effective if not promptly initiated,

21 b. upon receipt of a request for an expedited external  
22 review under subparagraph a of this paragraph, the  
23 independent review organization conducting the  
24

1 external review in accordance with the provisions of  
2 Section 43 or 44 of this act shall determine whether  
3 the covered person shall be required to complete the  
4 expedited review process before it conducts the  
5 expedited external review,

6 c. upon a determination made pursuant to subparagraph b  
7 of this paragraph that the covered person must first  
8 complete the expedited grievance review process, the  
9 independent review organization immediately shall  
10 notify the covered person and, if applicable, the  
11 covered person's authorized representative of this  
12 determination and that it will not proceed with the  
13 expedited external review set forth in Section 43 of  
14 this act until completion of the expedited grievance  
15 review process and the covered person's grievance at  
16 the completion of the expedited grievance review  
17 process remains unresolved.

18 2. A request for an external review of an adverse determination  
19 may be made before the covered person has exhausted the health  
20 carrier's internal grievance procedures whenever the health carrier  
21 agrees to waive the exhaustion requirement.

22 C. If the requirement to exhaust the health carrier's internal  
23 grievance procedures is waived under paragraph 2 of subsection B of  
24

1 this section, the covered person or the covered person's authorized  
2 representative may file a request in writing for a standard external  
3 review as set forth in Section 42 or 44 of this act.

4 SECTION 42. NEW LAW A new section of law to be codified  
5 in the Oklahoma Statutes as Section 6475.8 of Title 36, unless there  
6 is created a duplication in numbering, reads as follows:

7 A. 1. Within four (4) months after the date of receipt of a  
8 notice of an adverse determination or final adverse determination  
9 pursuant to Section 39 of this act, a covered person or the covered  
10 person's authorized representative may file a request for an  
11 external review with the Insurance Commissioner.

12 2. Within one (1) business day after the date of receipt of a  
13 request for external review pursuant to paragraph 1 of this  
14 subsection, the Commissioner shall send a copy of the request to the  
15 health carrier.

16 B. Within five (5) business days following the date of receipt  
17 of the copy of the external review request from the Commissioner  
18 under paragraph 2 of subsection A of this section, the health  
19 carrier shall complete a preliminary review of the request to  
20 determine whether:

21 1. The individual is or was a covered person in the health  
22 benefit plan at the time the health care service was requested or,  
23 in the case of a retrospective review, was a covered person in the  
24

1 health benefit plan at the time the health care service was  
2 provided;

3 2. The health care service that is the subject of the adverse  
4 determination or the final adverse determination is a covered  
5 service under the covered person's health benefit plan, but for a  
6 determination by the health carrier that the health care service is  
7 not covered because it does not meet the health carrier's  
8 requirements for medical necessity, appropriateness, health care  
9 setting, level of care or effectiveness;

10 3. The covered person has exhausted the health carrier's  
11 internal grievance process unless the covered person is not required  
12 to exhaust the health carrier's internal grievance process pursuant  
13 to Section 41 of this act; and

14 4. The covered person has provided all the information and  
15 forms required to process an external review, including the release  
16 form provided under subsection B of Section 39 of this act.

17 C. 1. Within one (1) business day after completion of the  
18 preliminary review, the health carrier shall notify the Commissioner  
19 and covered person and, if applicable, the covered person's  
20 authorized representative in writing whether:

21 a. the request is complete, and

22 b. the request is eligible for external review.

23 2. If the request:

1           a.    is not complete, the health carrier shall inform the  
2                   covered person and, if applicable, the covered  
3                   person's authorized representative and the  
4                   Commissioner in writing and include in the notice what  
5                   information or materials are needed to make the  
6                   request complete, or

7           b.    is not eligible for external review, the health  
8                   carrier shall inform the covered person, if  
9                   applicable, the covered person's authorized  
10                  representative and the Commissioner in writing and  
11                  include in the notice the reasons for its  
12                  ineligibility.

13        3.    a.    The Commissioner may specify the form for the health  
14                  carrier's notice of initial determination under this  
15                  subsection and any supporting information to be  
16                  included in the notice.

17        b.    The notice of initial determination shall include a  
18                  statement informing the covered person and, if  
19                  applicable, the covered person's authorized  
20                  representative that a health carrier's initial  
21                  determination that the external review request is  
22                  ineligible for review may be appealed to the  
23                  Commissioner.

1       4.    a.    The Commissioner may determine that a request is  
2                   eligible for external review under subsection B of  
3                   this section notwithstanding a health carrier's  
4                   initial determination that the request is ineligible  
5                   and require that it be referred for external review.

6           b.    In making a determination under subparagraph a of this  
7                   paragraph, the Commissioner's decision shall be made  
8                   in accordance with the terms of the covered person's  
9                   health benefit plan and shall be subject to all  
10                  applicable provisions of the Uniform Health Carrier  
11                  External Review Act.

12       D.   1.   Whenever the Commissioner receives a notice that a  
13              request is eligible for external review following the preliminary  
14              review conducted pursuant to subsection C of this section, within  
15              one (1) business day after the date of receipt of the notice, the  
16              Commissioner shall:

17           a.    assign an independent review organization from the  
18                   list of approved independent review organizations  
19                   compiled and maintained by the Commissioner pursuant  
20                   to Section 46 of this act to conduct the external  
21                   review and notify the health carrier of the name of  
22                   the assigned independent review organization, and  
23  
24

1           b.    notify in writing the covered person and, if  
2                applicable, the covered person's authorized  
3                representative of the request's eligibility and  
4                acceptance for external review.

5           2.    In reaching a decision, the assigned independent review  
6 organization shall not be bound by any decisions or conclusions  
7 reached during the health carrier's utilization review process as  
8 set forth in Sections 6551 through 6555 of Title 36 of the Oklahoma  
9 Statutes or the health carrier's internal grievance process.

10          3.    The Commissioner shall include in the notice provided to the  
11 covered person and, if applicable, the covered person's authorized  
12 representative a statement that the covered person or the covered  
13 person's authorized representative may submit in writing to the  
14 assigned independent review organization within five (5) business  
15 days following the date of receipt of the notice provided pursuant  
16 to paragraph 1 of this subsection additional information that the  
17 independent review organization shall consider when conducting the  
18 external review. The independent review organization is not required  
19 to, but may, accept and consider additional information submitted  
20 after five (5) business days.

21          E.    1.   Within five (5) business days after the date of receipt  
22 of the notice provided pursuant to paragraph 1 of subsection D of  
23 this section, the health carrier or its designee utilization review  
24

1 organization shall provide to the assigned independent review  
2 organization the documents and any information considered in making  
3 the adverse determination or final adverse determination.

4 2. Except as provided in paragraph 3 of this subsection,  
5 failure by the health carrier or its utilization review organization  
6 to provide the documents and information within the time specified  
7 in paragraph 1 of this subsection shall not delay the conduct of the  
8 external review.

9 3. a. If the health carrier or its utilization review  
10 organization fails to provide the documents and  
11 information within the time specified in paragraph 1  
12 of this subsection, the assigned independent review  
13 organization may terminate the external review and  
14 make a decision to reverse the adverse determination  
15 or final adverse determination.

16 b. Within one (1) business day after making the decision  
17 under subparagraph a of this paragraph, the  
18 independent review organization shall notify the  
19 covered person, if applicable, the covered person's  
20 authorized representative, the health carrier, and the  
21 Commissioner.

22 F. 1. The assigned independent review organization shall  
23 review all of the information and documents received pursuant to  
24



1 subsection E of this section and any other information submitted in  
2 writing to the independent review organization by the covered person  
3 or the covered person's authorized representative pursuant to  
4 paragraph 3 of subsection D of this section.

5 2. Upon receipt of any information submitted by the covered  
6 person or the covered person's authorized representative pursuant to  
7 paragraph 3 of subsection D of this section, the assigned  
8 independent review organization shall within one (1) business day  
9 forward the information to the health carrier.

10 G. 1. Upon receipt of the information, if any, required to be  
11 forwarded pursuant to paragraph 2 of subsection F of this section,  
12 the health carrier may reconsider its adverse determination or final  
13 adverse determination that is the subject of the external review.

14 2. Reconsideration by the health carrier of its adverse  
15 determination or final adverse determination pursuant to paragraph 1  
16 of this subsection shall not delay or terminate the external review.

17 3. The external review may only be terminated if the health  
18 carrier decides, upon completion of its reconsideration, to reverse  
19 its adverse determination or final adverse determination and provide  
20 coverage or payment for the health care service that is the subject  
21 of the adverse determination or final adverse determination.

22 4. a. Within one (1) business day after making the decision  
23 to reverse its adverse determination or final adverse  
24

determination, as provided in paragraph 3 of this subsection, the health carrier shall notify the covered person, if applicable, the covered person's authorized representative, the assigned independent review organization, and the Commissioner in writing of its decision.

b. The assigned independent review organization shall terminate the external review upon receipt of the notice from the health carrier sent pursuant to subparagraph a of this paragraph.

H. In addition to the documents and information provided pursuant to subsection E of this section, the assigned independent review organization, to the extent the information or documents are available and the independent review organization considers them appropriate, shall consider the following in reaching a decision:

1. The covered person's medical records;
2. The attending health care professional's recommendation;
3. Consulting reports from appropriate health care professionals and other documents submitted by the health carrier, covered person, the covered person's authorized representative, or the covered person's treating provider;
4. The terms of coverage under the covered person's health benefit plan with the health carrier to ensure that the independent

1 review organization's decision is not contrary to the terms of  
2 coverage under the covered person's health benefit plan with the  
3 health carrier;

4 5. The most appropriate practice guidelines, which shall  
5 include applicable evidence-based standards and may include any  
6 other practice guidelines developed by the federal government,  
7 national or professional medical societies, boards and associations;

8 6. Any applicable clinical review criteria developed and used  
9 by the health carrier or its designee utilization review  
10 organization; and

11 7. The opinion of the independent review organization's  
12 clinical reviewer or reviewers after considering paragraphs 1  
13 through 6 of this subsection to the extent the information or  
14 documents are available and the clinical reviewer or reviewers  
15 consider appropriate.

16 I. 1. Within forty-five (45) days after the date of receipt of  
17 the request for an external review, the assigned independent review  
18 organization shall provide written notice of its decision to uphold  
19 or reverse the adverse determination or the final adverse  
20 determination to:

- 21 a. the covered person,  
22 b. if applicable, the covered person's authorized  
23 representative,

24

1 c. the health carrier, and

2 d. the Commissioner.

3 2. The independent review organization shall include in the  
4 notice sent pursuant to paragraph 1 of this subsection:

5 a. a general description of the reason for the request  
6 for external review,

7 b. the date the independent review organization received  
8 the assignment from the Commissioner to conduct the  
9 external review,

10 c. the date the external review was conducted,

11 d. the date of its decision,

12 e. the principal reason or reasons for its decision,  
13 including what applicable, if any, evidence-based  
14 standards were a basis for its decision,

15 f. the rationale for its decision, and

16 g. references to the evidence or documentation, including  
17 the evidence-based standards, considered in reaching  
18 its decision.

19 3. Upon receipt of a notice of a decision pursuant to paragraph  
20 1 of this subsection reversing the adverse determination or final  
21 adverse determination, the health carrier immediately shall approve  
22 the coverage that was the subject of the adverse determination or  
23 final adverse determination.

1 J. The assignment by the Commissioner of an approved  
2 independent review organization to conduct an external review in  
3 accordance with this section shall be done on a random basis among  
4 those approved independent review organizations qualified to conduct  
5 the particular external review based on the nature of the health  
6 care service that is the subject of the adverse determination or  
7 final adverse determination and other circumstances, including  
8 conflict of interest concerns pursuant to subsection D of Section 47  
9 of this act.

10 SECTION 43. NEW LAW A new section of law to be codified  
11 in the Oklahoma Statutes as Section 6475.9 of Title 36, unless there  
12 is created a duplication in numbering, reads as follows:

13 A. Except as provided in subsection F of this section, a  
14 covered person or the covered person's authorized representative may  
15 make a request for an expedited external review with the Insurance  
16 Commissioner at the time the covered person receives:

- 17 1. An adverse determination if:
- 18 a. the adverse determination involves a medical condition  
19 of the covered person for which the time frame for  
20 completion of an expedited internal review of a  
21 grievance involving an adverse determination would  
22 seriously jeopardize the life or health of the covered  
23  
24

1 person or would jeopardize the covered person's  
2 ability to regain maximum function, and

- 3 b. the covered person or the covered person's authorized  
4 representative has filed a request for an expedited  
5 review of a grievance involving an adverse  
6 determination; or

7 2. A final adverse determination:

- 8 a. if the covered person has a medical condition where  
9 the time frame for completion of a standard external  
10 review pursuant to Section 42 of this act would  
11 seriously jeopardize the life or health of the covered  
12 person or would jeopardize the covered person's  
13 ability to regain maximum function, or  
14 b. if the final adverse determination concerns an  
15 admission, availability of care, continued stay or  
16 health care service for which the covered person  
17 received emergency services, but has not been  
18 discharged from a facility.

19 B. 1. Upon receipt of a request for an expedited external  
20 review, the Commissioner immediately shall send a copy of the  
21 request to the health carrier.

22 2. Immediately upon receipt of the request pursuant to  
23 paragraph 1 of this subsection, the health carrier shall determine

1 whether the request meets the reviewability requirements set forth  
2 in subsection B of Section 42 of this act. The health carrier shall  
3 immediately notify the Commissioner and the covered person and, if  
4 applicable, the covered person's authorized representative of its  
5 eligibility determination.

6 3. a. The Commissioner may specify the form for the health  
7 carrier's notice of initial determination under this  
8 subsection and any supporting information to be  
9 included in the notice.

10 b. The notice of initial determination shall include a  
11 statement informing the covered person and, if  
12 applicable, the covered person's authorized  
13 representative that a health carrier's initial  
14 determination that an external review request is  
15 ineligible for review may be appealed to the  
16 Commissioner.

17 4. a. The Commissioner may determine that a request is  
18 eligible for external review under subsection B of  
19 Section 42 of this act notwithstanding a health  
20 carrier's initial determination that the request is  
21 ineligible and require that it be referred for  
22 external review.

1           b.    In making a determination under subparagraph a of this  
2                paragraph, the Commissioner's decision shall be made  
3                in accordance with the terms of the covered person's  
4                health benefit plan and shall be subject to all  
5                applicable provisions of the Uniform Health Carrier  
6                External Review Act.

7           5.    Upon receipt of the notice that the request meets the  
8                reviewability requirements, the Commissioner immediately shall  
9                assign an independent review organization to conduct the expedited  
10              external review from the list of approved independent review  
11              organizations compiled and maintained by the Commissioner pursuant  
12              to Section 46 of this act. The Commissioner shall immediately  
13              notify the health carrier of the name of the assigned independent  
14              review organization.

15          6.    In reaching a decision in accordance with subsection E of  
16                this section, the assigned independent review organization shall not  
17                be bound by any decisions or conclusions reached during the health  
18                carrier's utilization review process as set forth in Sections 6551  
19                through 6565 of Title 36 of the Oklahoma Statutes or the health  
20                carrier's internal grievance process.

21          C.    Upon receipt of the notice from the Commissioner of the name  
22                of the independent review organization assigned to conduct the  
23                expedited external review pursuant to paragraph 5 of subsection B of  
24



1 this section, the health carrier or its designee utilization review  
2 organization shall provide or transmit all necessary documents and  
3 information considered in making the adverse determination or final  
4 adverse determination to the assigned independent review  
5 organization electronically or by telephone or facsimile or any  
6 other available expeditious method.

7 D. In addition to the documents and information provided or  
8 transmitted pursuant to subsection C of this section, the assigned  
9 independent review organization, to the extent the information or  
10 documents are available and the independent review organization  
11 considers them appropriate, shall consider the following in reaching  
12 a decision:

- 13 1. The covered person's pertinent medical records;
- 14 2. The attending health care professional's recommendation;
- 15 3. Consulting reports from appropriate health care  
16 professionals and other documents submitted by the health carrier,  
17 covered person, the covered person's authorized representative or  
18 the covered person's treating provider;
- 19 4. The terms of coverage under the covered person's health  
20 benefit plan with the health carrier to ensure that the independent  
21 review organization's decision is not contrary to the terms of  
22 coverage under the covered person's health benefit plan with the  
23 health carrier;

1        5. The most appropriate practice guidelines, which shall  
2 include evidence-based standards, and may include any other practice  
3 guidelines developed by the federal government, national or  
4 professional medical societies, boards and associations;

5        6. Any applicable clinical review criteria developed and used  
6 by the health carrier or its designee utilization review  
7 organization in making adverse determinations; and

8        7. The opinion of the independent review organization's  
9 clinical reviewer or reviewers after considering paragraphs 1  
10 through 6 of this subsection to the extent the information and  
11 documents are available and the clinical reviewer or reviewers  
12 consider appropriate.

13        E. 1. As expeditiously as the covered person's medical  
14 condition or circumstances require, but in no event more than  
15 seventy-two (72) hours after the date of receipt of the request for  
16 an expedited external review that meets the reviewability  
17 requirements set forth in subsection B of Section 42 of this act,  
18 the assigned independent review organization shall:

- 19            a. make a decision to uphold or reverse the adverse  
20                determination or final adverse determination, and  
21            b. notify the covered person, if applicable, the covered  
22                person's authorized representative, the health  
23                carrier, and the Commissioner of the decision.

1        2. If the notice provided pursuant to paragraph 1 of this  
2 subsection was not in writing, within forty-eight (48) hours after  
3 the date of providing that notice, the assigned independent review  
4 organization shall:

5            a. provide written confirmation of the decision to the  
6 covered person, if applicable, the covered person's  
7 authorized representative, the health carrier, and the  
8 Commissioner, and

9            b. include the information set forth in paragraph 2 of  
10 subsection I of Section 42 of this act.

11        3. Upon receipt of the notice of a decision pursuant to  
12 paragraph 1 of this subsection reversing the adverse determination  
13 or final adverse determination, the health carrier immediately shall  
14 approve the coverage that was the subject of the adverse  
15 determination or final adverse determination.

16        F. An expedited external review may not be provided for  
17 retrospective adverse or final adverse determinations.

18        G. The assignment by the Commissioner of an approved  
19 independent review organization to conduct an external review in  
20 accordance with this section shall be done on a random basis among  
21 those approved independent review organizations qualified to conduct  
22 the particular external review based on the nature of the health  
23 care service that is the subject of the adverse determination or  
24

1 final adverse determination and other circumstances, including  
2 conflict of interest concerns pursuant to subsection D of Section 47  
3 of this act.

4 SECTION 44. NEW LAW A new section of law to be codified  
5 in the Oklahoma Statutes as Section 6475.10 of Title 36, unless  
6 there is created a duplication in numbering, reads as follows:

7 A. 1. Within four (4) months after the date of receipt of a  
8 notice of an adverse determination or final adverse determination  
9 pursuant to Section 39 of this act that involves a denial of  
10 coverage based on a determination that the health care service or  
11 treatment recommended or requested is experimental or  
12 investigational, a covered person or the covered person's authorized  
13 representative may file a request for external review with the  
14 Insurance Commissioner.

15 2. a. A covered person or the covered person's authorized  
16 representative may make an oral request for an  
17 expedited external review of the adverse determination  
18 or final adverse determination pursuant to paragraph 1  
19 of this subsection if the covered person's treating  
20 physician certifies, in writing, that the recommended  
21 or requested health care service or treatment that is  
22 the subject of the request would be significantly less  
23 effective if not promptly initiated.

1           b.    Upon receipt of a request for an expedited external  
2                review, the Commissioner immediately shall notify the  
3                health carrier.

4           c.    (1)   Upon notice of the request for expedited external  
5                review, the health carrier immediately shall  
6                determine whether the request meets the  
7                reviewability requirements of subsection B of  
8                this section. The health carrier shall  
9                immediately notify the Commissioner and the  
10              covered person and, if applicable, the covered  
11              person's authorized representative of its  
12              eligibility determination.

13           (2)   The Commissioner may specify the form for the  
14              health carrier's notice of initial determination  
15              under division (1) of this subparagraph and any  
16              supporting information to be included in the  
17              notice.

18           (3)   The notice of initial determination under  
19              division (1) of this subparagraph shall include a  
20              statement informing the covered person and, if  
21              applicable, the covered person's authorized  
22              representative that a health carrier's initial  
23              determination that the external review request is

ineligible for review may be appealed to the  
Commissioner.

d. (1) The Commissioner may determine that a request is  
eligible for external review under paragraph 2 of  
subsection B of this section notwithstanding a  
health carrier's initial determination the  
request is ineligible and require that it be  
referred for external review.

(2) In making a determination under division (1) of  
this subparagraph, the Commissioner's decision  
shall be made in accordance with the terms of the  
covered person's health benefit plan and shall be  
subject to all applicable provisions of the  
Uniform Health Carrier External Review Act.

e. Upon receipt of the notice that the expedited external  
review request meets the reviewability requirements of  
paragraph 2 of subsection B of this section, the  
Commissioner immediately shall assign an independent  
review organization to review the expedited request  
from the list of approved independent review  
organizations compiled and maintained by the  
Commissioner pursuant to Section 46 of this act and

1           notify the health carrier of the name of the assigned  
2           independent review organization.

3           f.    At the time the health carrier receives the notice of  
4           the assigned independent review organization pursuant  
5           to subparagraph e of this paragraph, the health  
6           carrier or its designee utilization review  
7           organization shall provide or transmit all necessary  
8           documents and information considered in making the  
9           adverse determination or final adverse determination  
10          to the assigned independent review organization  
11          electronically or by telephone or facsimile or any  
12          other available expeditious method.

13          B.   1.   Except for a request for an expedited external review  
14          made pursuant to paragraph 2 of subsection A of this section, within  
15          one (1) business day after the date of receipt of the request, the  
16          Commissioner receives a request for an external review, the  
17          Commissioner shall notify the health carrier.

18          2.   Within five (5) business days following the date of receipt  
19          of the notice sent pursuant to paragraph 1 of this subsection, the  
20          health carrier shall conduct and complete a preliminary review of  
21          the request to determine whether:

22               a.   the individual is or was a covered person in the  
23               health benefit plan at the time the health care  
24

1 service or treatment was recommended or requested or,  
2 in the case of a retrospective review, was a covered  
3 person in the health benefit plan at the time the  
4 health care service or treatment was provided,

5 b. the recommended or requested health care service or  
6 treatment that is the subject of the adverse  
7 determination or final adverse determination:

8 (1) is a covered benefit under the covered person's  
9 health benefit plan except for the health  
10 carrier's determination that the service or  
11 treatment is experimental or investigational for  
12 a particular medical condition, and

13 (2) is not explicitly listed as an excluded benefit  
14 under the covered person's health benefit plan  
15 with the health carrier,

16 c. the covered person's treating physician has certified  
17 that one of the following situations is applicable:

18 (1) standard health care services or treatments have  
19 not been effective in improving the condition of  
20 the covered person,

21 (2) standard health care services or treatments are  
22 not medically appropriate for the covered person,  
23 or  
24



1 (3) there is no available standard health care  
2 service or treatment covered by the health  
3 carrier that is more beneficial than the  
4 recommended or requested health care service or  
5 treatment described in subparagraph d of this  
6 paragraph,

7 d. the covered person's treating physician:

8 (1) has recommended a health care service or  
9 treatment that the physician certifies, in  
10 writing, is likely to be more beneficial to the  
11 covered person, in the physician's opinion, than  
12 any available standard health care services or  
13 treatments, or

14 (2) who is a licensed, board-certified or board-  
15 eligible physician qualified to practice in the  
16 area of medicine appropriate to treat the covered  
17 person's condition, has certified in writing that  
18 scientifically valid studies using accepted  
19 protocols demonstrate that the health care  
20 service or treatment requested by the covered  
21 person that is the subject of the adverse  
22 determination or final adverse determination is  
23 likely to be more beneficial to the covered  
24

1 person than any available standard health care  
2 services or treatments,

3 e. the covered person has exhausted the health carrier's  
4 internal grievance process unless the covered person  
5 is not required to exhaust the health carrier's  
6 internal grievance process pursuant to Section 41 of  
7 this act, and

8 f. the covered person has provided all the information  
9 and forms required by the Commissioner that are  
10 necessary to process an external review, including the  
11 release form provided under subsection B of Section 39  
12 of this act.

13 C. 1. Within one (1) business day after completion of the  
14 preliminary review, the health carrier shall notify the Commissioner  
15 and the covered person and, if applicable, the covered person's  
16 authorized representative in writing whether:

- 17 a. the request is complete, and  
18 b. the request is eligible for external review.

19 2. If the request:

- 20 a. is not complete, the health carrier shall inform in  
21 writing the Commissioner and the covered person and,  
22 if applicable, the covered person's authorized  
23 representative and include in the notice what  
24

1 information or materials are needed to make the  
2 request complete, or

3 b. is not eligible for external review, the health  
4 carrier shall inform the covered person, the covered  
5 person's authorized representative, if applicable, and  
6 the Commissioner in writing and include in the notice  
7 the reasons for its ineligibility.

8 3. a. The Commissioner may specify the form for the health  
9 carrier's notice of initial determination under  
10 paragraph 2 of this subsection and any supporting  
11 information to be included in the notice.

12 b. The notice of initial determination provided under  
13 paragraph 2 of this subsection shall include a  
14 statement informing the covered person and, if  
15 applicable, the covered person's authorized  
16 representative that a health carrier's initial  
17 determination that the external review request is  
18 ineligible for review may be appealed to the  
19 Commissioner.

20 4. a. The Commissioner may determine that a request is  
21 eligible for external review under paragraph 2 of  
22 subsection B of this section notwithstanding a health  
23 carrier's initial determination that the request is  
24

ineligible and require that it be referred for external review.

b. In making a determination under subparagraph a of this paragraph, the Commissioner's decision shall be made in accordance with the terms of the covered person's health benefit plan and shall be subject to all applicable provisions of the Uniform Health Carrier External Review Act.

5. Whenever a request for external review is determined eligible for external review, the health carrier shall notify the Commissioner and the covered person and, if applicable, the covered person's authorized representative.

D. 1. Within one (1) business day after the receipt of the notice from the health carrier that the external review request is eligible for external review pursuant to subparagraph d of paragraph 2 of subsection A of this section or paragraph 5 of subsection C of this section, the Commissioner shall:

a. assign an independent review organization to conduct the external review from the list of approved independent review organizations compiled and maintained by the Commissioner pursuant to Section 46 of this act and notify the health carrier of the name of the assigned independent review organization, and

1           b.    notify in writing the covered person and, if  
2                applicable, the covered person's authorized  
3                representative of the request's eligibility and  
4                acceptance for external review.

5           2.   The Commissioner shall include in the notice provided to the  
6 covered person and, if applicable, the covered person's authorized  
7 representative a statement that the covered person or the covered  
8 person's authorized representative may submit in writing to the  
9 assigned independent review organization within five (5) business  
10 days following the date of receipt of the notice provided pursuant  
11 to paragraph 1 of this subsection, additional information that the  
12 independent review organization shall consider when conducting the  
13 external review. The independent review organization is not  
14 required to, but may, accept and consider additional information  
15 submitted after five (5) business days.

16           3.   Within one (1) business day after the receipt of the notice  
17 of assignment to conduct the external review pursuant to paragraph 1  
18 of this subsection, the assigned independent review organization  
19 shall:

20           a.   select one or more clinical reviewers, as it  
21                determines is appropriate, pursuant to paragraph 4 of  
22                this subsection to conduct the external review, and  
23  
24

1           b.    based on the opinion of the clinical reviewer, or  
2                opinions if more than one clinical reviewer has been  
3                selected to conduct the external review, make a  
4                decision to uphold or reverse the adverse  
5                determination or final adverse determination.

6           4.   a.   In selecting clinical reviewers pursuant to  
7                subparagraph a of paragraph 3 of this subsection, the  
8                assigned independent review organization shall select  
9                physicians or other health care professionals who meet  
10              the minimum qualifications described in Section 47 of  
11              this act and, through clinical experience in the past  
12              three (3) years, are experts in the treatment of the  
13              covered person's condition and knowledgeable about the  
14              recommended or requested health care service or  
15              treatment.

16           b.   Neither the covered person, the covered person's  
17                authorized representative, if applicable, nor the  
18                health carrier, shall choose or control the choice of  
19                the physicians or other health care professionals to  
20                be selected to conduct the external review.

21           5.   In accordance with subsection H of this section, each  
22   clinical reviewer shall provide a written opinion to the assigned  
23  
24

1 independent review organization on whether the recommended or  
2 requested health care service or treatment should be covered.

3 6. In reaching an opinion, clinical reviewers are not bound by  
4 any decisions or conclusions reached during the health carrier's  
5 utilization review process as set forth in Sections 6551 through  
6 6565 of Title 36 of the Oklahoma Statutes or the health carrier's  
7 internal grievance process.

8 E. 1. Within five (5) business days after the date of receipt  
9 of the notice provided pursuant to paragraph 1 of subsection D of  
10 this section, the health carrier or its designee utilization review  
11 organization shall provide to the assigned independent review  
12 organization the documents and any information considered in making  
13 the adverse determination or the final adverse determination.

14 2. Except as provided in paragraph 3 of this subsection,  
15 failure by the health carrier or its designee utilization review  
16 organization to provide the documents and information within the  
17 time specified in paragraph 1 of this subsection shall not delay the  
18 conduct of the external review.

19 3. a. If the health carrier or its designee utilization  
20 review organization has failed to provide the  
21 documents and information within the time specified in  
22 paragraph 1 of this subsection, the assigned  
23 independent review organization may terminate the  
24

external review and make a decision to reverse the adverse determination or final adverse determination.

b. Immediately upon making the decision under subparagraph a of this paragraph, the independent review organization shall notify the covered person, the covered person's authorized representative, if applicable, the health carrier, and the Commissioner.

F. 1. Each clinical reviewer selected pursuant to subsection D of this section shall review all of the information and documents received pursuant to subsection E of this section and any other information submitted in writing by the covered person or the covered person's authorized representative pursuant to paragraph 2 of subsection D of this section.

2. Upon receipt of any information submitted by the covered person or the covered person's authorized representative pursuant to paragraph 2 of subsection D of this section, within one (1) business day after the receipt of the information, the assigned independent review organization shall forward the information to the health carrier.

G. 1. Upon receipt of the information required to be forwarded pursuant to paragraph 2 of subsection F of this section, the health carrier may reconsider its adverse determination or final adverse determination that is the subject of the external review.



1        2. Reconsideration by the health carrier of its adverse  
2 determination or final adverse determination pursuant to paragraph 1  
3 of this subsection shall not delay or terminate the external review.

4        3. The external review may be terminated only if the health  
5 carrier decides, upon completion of its reconsideration, to reverse  
6 its adverse determination or final adverse determination and provide  
7 coverage or payment for the recommended or requested health care  
8 service or treatment that is the subject of the adverse  
9 determination or final adverse determination.

10       4.    a.    Immediately upon making the decision to reverse its  
11                adverse determination or final adverse determination,  
12                as provided in paragraph 3 of this subsection, the  
13                health carrier shall notify the covered person, the  
14                covered person's authorized representative if  
15                applicable, the assigned independent review  
16                organization, and the Commissioner in writing of its  
17                decision.

18        b.    The assigned independent review organization shall  
19                terminate the external review upon receipt of the  
20                notice from the health carrier sent pursuant to  
21                subparagraph a of this paragraph.

22       H.    1.    Except as provided in paragraph 3 of this subsection,  
23 within twenty (20) days after being selected in accordance with  
24

1 subsection D of this section to conduct the external review, each  
2 clinical reviewer shall provide an opinion to the assigned  
3 independent review organization pursuant to subsection I of this  
4 section on whether the recommended or requested health care service  
5 or treatment should be covered.

6 2. Except for an opinion provided pursuant to paragraph 3 of  
7 this subsection, each clinical reviewer's opinion shall be in  
8 writing and include the following information:

- 9 a. a description of the covered person's medical  
10 condition,
- 11 b. a description of the indicators relevant to  
12 determining whether there is sufficient evidence to  
13 demonstrate that the recommended or requested health  
14 care service or treatment is more likely than not to  
15 be beneficial to the covered person than any available  
16 standard health care services or treatments and the  
17 adverse risks of the recommended or requested health  
18 care service or treatment would not be substantially  
19 increased over those of available standard health care  
20 services or treatments,
- 21 c. a description and analysis of any medical or  
22 scientific evidence, as that term is defined in  
23  
24

1 Section 37 of this act, considered in reaching the  
2 opinion,

3 d. a description and analysis of any evidence-based  
4 standard, as that term is defined in Section 37 of  
5 this act, and

6 e. information on whether the reviewer's rationale for  
7 the opinion is based on subparagraph a or b of  
8 paragraph 5 of subsection I of this section.

9 3. a. For an expedited external review, each clinical  
10 reviewer shall provide an opinion orally or in writing  
11 to the assigned independent review organization as  
12 expeditiously as the covered person's medical  
13 condition or circumstances require, but in no event  
14 more than five (5) calendar days after being selected  
15 in accordance with subsection D of this section.

16 b. If the opinion provided pursuant to subparagraph a of  
17 this paragraph was not in writing, within forty-eight  
18 (48) hours following the date the opinion was provided  
19 the clinical reviewer shall provide written  
20 confirmation of the opinion to the assigned  
21 independent review organization and include the  
22 information required under paragraph 2 of this  
23 subsection.

1 I. In addition to the documents and information provided  
2 pursuant to paragraph 2 of subsection A of this section or  
3 subsection E of this section, each clinical reviewer selected  
4 pursuant to subsection D of this section, to the extent the  
5 information or documents are available and the reviewer considers  
6 appropriate, shall consider the following in reaching an opinion  
7 pursuant to subsection H of this section:

8 1. The covered person's pertinent medical records;

9 2. The attending physician or health care professional's  
10 recommendation;

11 3. Consulting reports from appropriate health care  
12 professionals and other documents submitted by the health carrier,  
13 covered person, the covered person's authorized representative, or  
14 the covered person's treating physician or health care professional;

15 4. The terms of coverage under the covered person's health  
16 benefit plan with the health carrier to ensure that, but for the  
17 health carrier's determination that the recommended or requested  
18 health care service or treatment that is the subject of the opinion  
19 is experimental or investigational, the reviewer's opinion is not  
20 contrary to the terms of coverage under the covered person's health  
21 benefit plan with the health carrier; and

22 5. Whether:  
23  
24

- 1           a.    the recommended or requested health care service or  
2                treatment has been approved by the federal Food and  
3                Drug Administration, if applicable, for the condition,  
4                or  
5           b.    medical or scientific evidence or evidence-based  
6                standards demonstrate that the expected benefits of  
7                the recommended or requested health care service or  
8                treatment is more likely than not to be beneficial to  
9                the covered person than any available standard health  
10              care service or treatment and the adverse risks of the  
11              recommended or requested health care service or  
12              treatment would not be substantially increased over  
13              those of available standard health care services or  
14              treatments.

15       J. 1. a.   Except as provided in subparagraph b of this  
16                    paragraph, within twenty (20) days after the date it  
17                    receives the opinion of each clinical reviewer  
18                    pursuant to subsection I of this section, the assigned  
19                    independent review organization, in accordance with  
20                    paragraph 2 of this subsection, shall make a decision  
21                    and provide written notice of the decision to:  
22                    (1)   the covered person,

- 1 (2) if applicable, the covered person's authorized  
2 representative,  
3 (3) the health carrier, and  
4 (4) the Commissioner.

- 5 b. (1) For an expedited external review, within forty-  
6 eight (48) hours after the date it receives the  
7 opinion of each clinical reviewer pursuant to  
8 subsection I of this section, the assigned  
9 independent review organization, in accordance  
10 with paragraph 2 of this subsection, shall make a  
11 decision and provide notice of the decision  
12 orally or in writing to the persons listed in  
13 subparagraph a of this paragraph.
- 14 (2) If the notice provided under division (1) of this  
15 subparagraph was not in writing, within forty-  
16 eight (48) hours after the date of providing that  
17 notice, the assigned independent review  
18 organization shall provide written confirmation  
19 of the decision to the persons listed in  
20 subparagraph a of this paragraph and include the  
21 information set forth in paragraph 3 of this  
22 subsection.
- 23  
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- 1        2.    a.    If a majority of the clinical reviewers recommend that  
2                    the recommended or requested health care service or  
3                    treatment should be covered, the independent review  
4                    organization shall make a decision to reverse the  
5                    health carrier's adverse determination or final  
6                    adverse determination.
- 7                    b.    If a majority of the clinical reviewers recommend that  
8                    the recommended or requested health care service or  
9                    treatment should not be covered, the independent  
10                   review organization shall make a decision to uphold  
11                   the health carrier's adverse determination or final  
12                   adverse determination.
- 13                  c.    (1)   If the clinical reviewers are evenly split as to  
14                                whether the recommended or requested health care  
15                                service or treatment should be covered, the  
16                                independent review organization shall obtain the  
17                                opinion of an additional clinical reviewer in  
18                                order for the independent review organization to  
19                                make a decision based on the opinions of a  
20                                majority of the clinical reviewers pursuant to  
21                                subparagraph a or b of this paragraph.
- 22                                (2)   The additional clinical reviewer selected under  
23                                division (1) of this subparagraph shall use the
- 24

1 same information to reach an opinion as the  
2 clinical reviewers who have already submitted  
3 their opinions pursuant to subsection I of this  
4 section.

5 (3) The selection of the additional clinical reviewer  
6 under this subparagraph shall not extend the time  
7 within which the assigned independent review  
8 organization is required to make a decision based  
9 on the opinions of the clinical reviewers  
10 selected pursuant to paragraph 1 of subsection D  
11 of this section.

12 3. The independent review organization shall include in the  
13 notice provided pursuant to paragraph 1 of this subsection:

- 14 a. a general description of the reason for the request  
15 for external review,  
16 b. the written opinion of each clinical reviewer,  
17 including the recommendation of each clinical reviewer  
18 as to whether the recommended or requested health care  
19 service or treatment should be covered and the  
20 rationale for the reviewer's recommendation,  
21 c. the date the independent review organization was  
22 assigned by the Commissioner to conduct the external  
23 review,  
24



- d. the date the external review was conducted,
- e. the date of its decision,
- f. the principal reason or reasons for its decision, and
- g. the rationale for its decision.

4. Upon receipt of a notice of a decision pursuant to paragraph 1 of this subsection reversing the adverse determination or final adverse determination, the health carrier immediately shall approve coverage of the recommended or requested health care service or treatment that was the subject of the adverse determination or final adverse determination.

K. The assignment by the Commissioner of an approved independent review organization to conduct an external review in accordance with this section shall be done on a random basis among those approved independent review organizations qualified to conduct the particular external review based on the nature of the health care service that is the subject of the adverse determination or final adverse determination and other circumstances, including conflict of interest concerns pursuant to subsection D of Section 47 of this act.

SECTION 45. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 6475.11 of Title 36, unless there is created a duplication in numbering, reads as follows:

1       A. An external review decision is binding on the health carrier  
2 except to the extent the health carrier has other remedies available  
3 under applicable state law.

4       B. An external review decision is binding on the covered person  
5 except to the extent the covered person has other remedies available  
6 under applicable federal or state law.

7       C. A covered person or the covered person's authorized  
8 representative shall not file a subsequent request for external  
9 review involving the same adverse determination or final adverse  
10 determination for which the covered person has already received an  
11 external review decision pursuant to the Uniform Health Carrier  
12 External Review Act.

13       SECTION 46.       NEW LAW       A new section of law to be codified  
14 in the Oklahoma Statutes as Section 6475.12 of Title 36, unless  
15 there is created a duplication in numbering, reads as follows:

16       A. The Insurance Commissioner shall approve independent review  
17 organizations eligible to be assigned to conduct external reviews  
18 under the Uniform Health Carrier External Review Act.

19       B. In order to be eligible for approval by the Commissioner  
20 under this section to conduct external reviews under the Uniform  
21 Health Carrier External Review Act an independent review  
22 organization:  
23  
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1        1. Except as otherwise provided in this section, shall be  
2 accredited by a nationally recognized private accrediting entity  
3 that the Commissioner has determined has independent review  
4 organization accreditation standards that are equivalent to or  
5 exceed the minimum qualifications for independent review  
6 organizations established under Section 47 of this act; and

7        2. Shall submit an application for approval in accordance with  
8 subsection D of this section.

9        C. The Commissioner shall develop an application form by rule  
10 for initially approving and for reapproving independent review  
11 organizations to conduct external reviews.

12        D. 1. Any independent review organization wishing to be  
13 approved to conduct external reviews under this act shall submit the  
14 application form and include with the form all documentation and  
15 information necessary for the Commissioner to determine if the  
16 independent review organization satisfies the minimum qualifications  
17 established under Section 47 of this act.

18        2. a. Subject to subparagraph b of this paragraph, an  
19 independent review organization is eligible for  
20 approval under this section only if it is accredited  
21 by a nationally recognized private accrediting entity  
22 that the Commissioner has determined has independent  
23 review organization accreditation standards that are  
24

1 equivalent to or exceed the minimum qualifications for  
2 independent review organizations under Section 47 of  
3 this act.

4 b. The Commissioner may approve independent review  
5 organizations that are not accredited by a nationally  
6 recognized private accrediting entity if there are no  
7 acceptable nationally recognized private accrediting  
8 entities providing independent review organization  
9 accreditation.

10 3. The Commissioner may charge an application fee that  
11 independent review organizations shall submit to the Commissioner  
12 with an application for approval and reapproval.

13 E. 1. An approval is effective for two (2) years, unless the  
14 Commissioner determines before its expiration that the independent  
15 review organization is not satisfying the minimum qualifications  
16 established under Section 48 of this act.

17 2. Whenever the Commissioner determines that an independent  
18 review organization has lost its accreditation or no longer  
19 satisfies the minimum requirements established under Section 48 of  
20 this act, the Commissioner shall terminate the approval of the  
21 independent review organization and remove the independent review  
22 organization from the list of independent review organizations  
23 approved to conduct external reviews under the Uniform Health  
24

1 Carrier External Review Act that is maintained by the Commissioner  
2 pursuant to subsection F of this section.

3 F. The Commissioner shall maintain and periodically update a  
4 list of approved independent review organizations.

5 G. The Commissioner may promulgate rules to carry out the  
6 provisions of this section.

7 SECTION 47. NEW LAW A new section of law to be codified  
8 in the Oklahoma Statutes as Section 6475.13 of Title 36, unless  
9 there is created a duplication in numbering, reads as follows:

10 A. To be approved under Section 46 of this act to conduct  
11 external reviews, an independent review organization shall have and  
12 maintain written policies and procedures that govern all aspects of  
13 both the standard external review process and the expedited external  
14 review process set forth in this act that include, at a minimum:

15 1. A quality assurance mechanism in place that:

16 a. ensures that external reviews are conducted within the  
17 specified time frames and required notices are  
18 provided in a timely manner,

19 b. ensures the selection of qualified and impartial  
20 clinical reviewers to conduct external reviews on  
21 behalf of the independent review organization and  
22 suitable matching of reviewers to specific cases and  
23 that the independent review organization employs or  
24

1 contracts with an adequate number of clinical  
2 reviewers to meet this objective,

3 c. ensures the confidentiality of medical and treatment  
4 records and clinical review criteria, and

5 d. ensures that any person employed by or under contract  
6 with the independent review organization adheres to  
7 the requirements of this act;

8 2. A toll-free telephone service to receive information on a  
9 twenty-four-hour-a-day, seven-day-a-week basis related to external  
10 reviews that is capable of accepting, recording or providing  
11 appropriate instruction to incoming telephone callers during other  
12 than normal business hours; and

13 3. Agree to maintain and provide to the Insurance Commissioner  
14 the information set out in Section 49 of this act.

15 B. All clinical reviewers assigned by an independent review  
16 organization to conduct external reviews shall be physicians or  
17 other appropriate health care providers who meet the following  
18 minimum qualifications:

19 1. Be an expert in the treatment of the covered person's  
20 medical condition that is the subject of the external review;

21 2. Be knowledgeable about the recommended health care service  
22 or treatment through recent or current actual clinical experience  
23  
24

1 treating patients with the same or similar medical condition of the  
2 covered person;

3 3. Hold a nonrestricted license in a state of the United States  
4 and, for physicians, a current certification by a recognized  
5 American medical specialty board in the area or areas appropriate to  
6 the subject of the external review; and

7 4. Have no history of disciplinary actions or sanctions,  
8 including loss of staff privileges or participation restrictions,  
9 that have been taken or are pending by any hospital, governmental  
10 agency or unit, or regulatory body that raise a substantial question  
11 as to the clinical reviewer's physical, mental or professional  
12 competence or moral character.

13 C. In addition to the requirements set forth in subsection A of  
14 this section, an independent review organization may not own or  
15 control, be a subsidiary of or in any way be owned or controlled by,  
16 or exercise control with a health benefit plan, a national, state or  
17 local trade association of health benefit plans, or a national,  
18 state or local trade association of health care providers.

19 D. 1. In addition to the requirements set forth in subsections  
20 A, B and C of this section, to be approved pursuant to Section 46 of  
21 this act to conduct an external review of a specified case, neither  
22 the independent review organization selected to conduct the external  
23 review nor any clinical reviewer assigned by the independent

1 organization to conduct the external review may have a material  
2 professional, familial or financial conflict of interest with any of  
3 the following:

- 4 a. the health carrier that is the subject of the external  
5 review,
- 6 b. the covered person whose treatment is the subject of  
7 the external review or the covered person's authorized  
8 representative,
- 9 c. any officer, director or management employee of the  
10 health carrier that is the subject of the external  
11 review,
- 12 d. the health care provider, the health care provider's  
13 medical group or independent practice association  
14 recommending the health care service or treatment that  
15 is the subject of the external review,
- 16 e. the facility at which the recommended health care  
17 service or treatment would be provided, or
- 18 f. the developer or manufacturer of the principal drug,  
19 device, procedure or other therapy being recommended  
20 for the covered person whose treatment is the subject  
21 of the external review.

22 2. In determining whether an independent review organization or  
23 a clinical reviewer of the independent review organization has a  
24



1 material professional, familial or financial conflict of interest  
2 for purposes of paragraph 1 of this subsection, the Commissioner  
3 shall take into consideration situations where the independent  
4 review organization to be assigned to conduct an external review of  
5 a specified case or a clinical reviewer to be assigned by the  
6 independent review organization to conduct an external review of a  
7 specified case may have an apparent professional, familial or  
8 financial relationship or connection with a person described in  
9 paragraph 1 of this subsection, but that the characteristics of that  
10 relationship or connection are such that they are not a material  
11 professional, familial or financial conflict of interest that  
12 results in the disapproval of the independent review organization or  
13 the clinical reviewer from conducting the external review.

14 E. 1. An independent review organization that is accredited by  
15 a nationally recognized private accrediting entity that has  
16 independent review accreditation standards that the Commissioner has  
17 determined are equivalent to or exceed the minimum qualifications of  
18 this section shall be presumed in compliance with this section to be  
19 eligible for approval under Section 46 of this act.

20 2. The Commissioner shall initially review and periodically  
21 review the independent review organization accreditation standards  
22 of a nationally recognized private accrediting entity to determine  
23 whether the entity's standards are, and continue to be, equivalent

1 to or exceed the minimum qualifications established under this  
2 section. The Commissioner may accept a review conducted by the NAIC  
3 for the purpose of the determination under this paragraph.

4 3. Upon request, a nationally recognized private accrediting  
5 entity shall make its current independent review organization  
6 accreditation standards available to the commissioner or the NAIC in  
7 order for the Commissioner to determine if the entity's standards  
8 are equivalent to or exceed the minimum qualifications established  
9 under this section. The Commissioner may exclude any private  
10 accrediting entity that is not reviewed by the NAIC.

11 F. An independent review organization shall be unbiased. An  
12 independent review organization shall establish and maintain written  
13 procedures to ensure that it is unbiased in addition to any other  
14 procedures required under this section.

15 SECTION 48. NEW LAW A new section of law to be codified  
16 in the Oklahoma Statutes as Section 6475.14 of Title 36, unless  
17 there is created a duplication in numbering, reads as follows:

18 No independent review organization or clinical reviewer working  
19 on behalf of an independent review organization or an employee,  
20 agent or contractor of an independent review organization shall be  
21 liable in damages to any person for any opinions rendered or acts or  
22 omissions performed within the scope of the organization's or  
23 person's duties under the law during or upon completion of an  
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1 external review conducted pursuant to this act, unless the opinion  
2 was rendered or act or omission performed in bad faith or involved  
3 gross negligence.

4 SECTION 49. NEW LAW A new section of law to be codified  
5 in the Oklahoma Statutes as Section 6475.15 of Title 36, unless  
6 there is created a duplication in numbering, reads as follows:

7 A. 1. An independent review organization assigned pursuant to  
8 Section 42, 43 or 44 of this act to conduct an external review shall  
9 maintain written records in the aggregate by state and by health  
10 carrier on all requests for external review for which it conducted  
11 an external review during a calendar year and, upon request, submit  
12 a report to the Insurance Commissioner, as required under paragraph  
13 2 of this subsection.

14 2. Each independent review organization required to maintain  
15 written records on all requests for external review pursuant to  
16 paragraph 1 of this subsection for which it was assigned to conduct  
17 an external review shall submit to the Commissioner, upon request, a  
18 report in the format specified by the Commissioner.

19 3. The report shall include in the aggregate by state, and for  
20 each health carrier:

- 21 a. the total number of requests for external review,  
22 b. the number of requests for external review resolved  
23 and, of those resolved, the number resolved upholding

24

- 1 the adverse determination or final adverse  
2 determination and the number resolved reversing the  
3 adverse determination or final adverse determination,  
4 c. the average length of time for resolution,  
5 d. a summary of the types of coverages or cases for which  
6 an external review was sought, as provided in the  
7 format required by the Commissioner,  
8 e. the number of external reviews pursuant to subsection  
9 G of Section 42 of this act that were terminated as  
10 the result of a reconsideration by the health carrier  
11 of its adverse determination or final adverse  
12 determination after the receipt of additional  
13 information from the covered person or the covered  
14 person's authorized representative, and  
15 f. any other information the Commissioner may request or  
16 require.

17 4. The independent review organization shall retain the written  
18 records required pursuant to this subsection for at least three (3)  
19 years.

20 B. 1. Each health carrier shall maintain written records in  
21 the aggregate, by state and for each type of health benefit plan  
22 offered by the health carrier on all requests for external review  
23  
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1 that the health carrier receives notice of from the Commissioner  
2 pursuant to this act.

3 2. Each health carrier required to maintain written records on  
4 all requests for external review pursuant to paragraph 1 of this  
5 subsection shall submit to the Commissioner, upon request, a report  
6 in the format specified by the Commissioner.

7 3. The report shall include in the aggregate, by state, and by  
8 type of health benefit plan:

9 a. the total number of requests for external review,

10 b. from the total number of requests for external review  
11 reported under subparagraph a of this paragraph, the  
12 number of requests determined eligible for a full  
13 external review, and

14 c. any other information the Commissioner may request or  
15 require.

16 4. The health carrier shall retain the written records required  
17 pursuant to this subsection for at least three (3) years.

18 SECTION 50. NEW LAW A new section of law to be codified  
19 in the Oklahoma Statutes as Section 6475.16 of Title 36, unless  
20 there is created a duplication in numbering, reads as follows:

21 The health carrier against which a request for a standard  
22 external review or an expedited external review is filed shall pay  
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1 the cost of the independent review organization for conducting the  
2 external review.

3 SECTION 51. NEW LAW A new section of law to be codified  
4 in the Oklahoma Statutes as Section 6475.17 of Title 36, unless  
5 there is created a duplication in numbering, reads as follows:

6 A. 1. Each health carrier shall include a description of the  
7 external review procedures in or attached to the policy,  
8 certificate, membership booklet, outline of coverage or other  
9 evidence of coverage it provides to covered persons.

10 2. The disclosure required by paragraph 1 of this subsection  
11 shall be in a format prescribed by the Insurance Commissioner.

12 B. The description required under subsection A of this section  
13 shall include a statement that informs the covered person of the  
14 right of the covered person to file a request for an external review  
15 of an adverse determination or final adverse determination with the  
16 Commissioner. The statement shall explain that external review is  
17 available when the adverse determination or final adverse  
18 determination involves an issue of medical necessity,  
19 appropriateness, health care setting, level of care or  
20 effectiveness. The statement shall include the telephone number and  
21 address of the Commissioner.

22 C. In addition to subsection B of this section, the statement  
23 shall inform the covered person that, when filing a request for an  
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1 external review, the covered person will be required to authorize  
2 the release of any medical records of the covered person that may be  
3 required to be reviewed for the purpose of reaching a decision on  
4 the external review.

5 SECTION 52. AMENDATORY Section 12, Chapter 390, O.S.L.  
6 2003, as last amended by Section 52, Chapter 222, O.S.L. 2010 (36  
7 O.S. Supp. 2010, Section 6811), is amended to read as follows:

8 Section 6811. A. ~~When a claim for recovery under a medical~~  
9 ~~professional liability insurance policy is closed, the insurer shall~~  
10 ~~file with the Insurance Department a closed claim report not later~~  
11 ~~than April 1 of the same calendar year if the claim is closed prior~~  
12 ~~to April 1, and if the claim is closed after April 1, then the~~  
13 ~~closed claim report shall be filed by April 1 of the subsequent~~  
14 ~~calendar year~~ An insuring entity shall file, between January 1 and  
15 March 15 of each year, a closed claim report. These reports shall  
16 include data for all claims closed in the preceding calendar year  
17 and any adjustments to data reported in prior years.

18 B. Any violation by an insurer of the Medical Professional  
19 Liability Insurance Closed Claim Reports Act shall subject the  
20 insurer to discipline including a civil penalty of not less than  
21 Five Thousand Dollars (\$5,000.00).

22 C. Every insuring entity or self-insurer that provides medical  
23 professional liability insurance to any facility or provider in this  
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1 state shall report each medical professional liability closed claim  
2 to the Insurance Commissioner.

3 D. A closed claim that is covered under a primary policy and  
4 one or more excess policies shall be reported only by the insuring  
5 entity that issued the primary policy. The insuring entity that  
6 issued the primary policy shall report the total amount, if any,  
7 paid with respect to the closed claim, including any amount paid  
8 under an excess policy, any amount paid by the facility or provider,  
9 and any amount paid by any other person on behalf of the facility or  
10 provider.

11 E. If a claim is not covered by an insuring entity or self-  
12 insurer, the facility or provider named in the claim shall report it  
13 to the Commissioner after a final claim disposition has occurred due  
14 to a court proceeding or a settlement by the parties. Instances in  
15 which a claim may not be covered by an insuring entity or self-  
16 insurer include situations in which:

17 1. The facility or provider did not buy insurance or maintained  
18 a self-insured retention that was larger than the final judgment or  
19 settlement;

20 2. The claim was denied by an insuring entity or self-insurer  
21 because it did not fall within the scope of the insurance coverage  
22 agreement; or  
23  
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1        3. The annual aggregate coverage limits had been exhausted by  
2 other claim payments.

3        F. If a claim is covered by an insuring entity or self-insurer  
4 that fails to report the claim to the Commissioner, the facility or  
5 provider named in the claim shall report it to the Commissioner  
6 after a final claim disposition has occurred due to a court  
7 proceeding or a settlement by the parties.

8        1. If a facility or provider is insured by a risk retention  
9 group and the risk retention group refuses to report closed claims  
10 and asserts that the federal Liability Risk Retention Act (95 Stat.  
11 949; 15 U.S.C. Sec. 3901 et seq.) preempts state law, the facility  
12 or provider shall report all data required by the Medical  
13 Professional Liability Insurance Closed Claim Reports Act on behalf  
14 of the risk retention group.

15        2. If a facility or provider is insured by an unauthorized  
16 insurer and the unauthorized insurer refuses to report closed claims  
17 and asserts a federal exemption or other jurisdictional preemption,  
18 the facility or provider shall report all data required by the  
19 Medical Professional Liability Insurance Closed Claim Reports Act on  
20 behalf of the unauthorized insurer.

21        3. If a facility or provider is insured by a captive insurer  
22 and the captive insurer refuses to report closed claims and asserts  
23 a federal exemption or other jurisdictional preemption, the facility  
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1 or provider shall report all data required by the Medical  
2 Professional Liability Insurance Closed Claim Reports Act on behalf  
3 of the captive insurer.

4 SECTION 53. AMENDATORY Section 40, Chapter 197, O.S.L.  
5 2003 (36 O.S. Supp. 2010, Section 6940), is amended to read as  
6 follows:

7 Section 6940. A. "Company Action Level Event" means any of the  
8 following events:

9 1. The filing of an RBC report by a health maintenance  
10 organization that indicates that the health maintenance  
11 organization's total adjusted capital is greater than or equal to  
12 its Regulatory Action Level RBC, but less than its Company Action  
13 Level RBC;

14 2. Notification by the Insurance Commissioner to the health  
15 maintenance organization of an adjusted RBC report that indicates an  
16 event in paragraph 1 of this subsection, provided the health  
17 maintenance organization does not challenge the adjusted RBC report  
18 under Section ~~44~~ 6944 of this ~~act~~ title; ~~or~~

19 3. If, pursuant to the provisions of Section ~~44~~ 6944 of this  
20 ~~act~~ title, a health maintenance organization challenges an adjusted  
21 RBC report that indicates the event in paragraph 1 of this  
22 subsection, the notification by the Commissioner to the health  
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1 maintenance organization that the Commissioner has, after a hearing,  
2 rejected the health maintenance organization's challenge; or

3 4. If a health maintenance organization has total adjusted  
4 capital which is greater than or equal to its Company Action Level  
5 RBC but less than the product of its Authorized Control Level RBC  
6 and 3.0 and triggers the trend test determined in accordance with  
7 the trend test calculation included in the Health RBC instructions.

8 B. In the event of a Company Action Level Event, the health  
9 maintenance organization shall prepare and submit to the  
10 Commissioner an RBC plan that shall:

11 1. Identify the conditions that contribute to the Company  
12 Action Level Event;

13 2. Contain proposals of corrective actions that the health  
14 maintenance organization intends to take and that would be expected  
15 to result in the elimination of the Company Action Level Event;

16 3. Provide projections of the health maintenance organization's  
17 financial results in the current year and at least the two (2)  
18 succeeding years, both in the absence of proposed corrective actions  
19 and giving effect to the proposed corrective actions, including  
20 projections of statutory balance sheets, operating income, net  
21 income, capital and surplus, and RBC levels. The projections for  
22 both new and renewal business might include separate projections for  
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1 each major line of business and separately identify each significant  
2 income, expense and benefit component;

3 4. Identify the key assumptions affecting the health  
4 maintenance organization's projections and the sensitivity of the  
5 projections to the assumptions; and

6 5. Identify the quality of, and problems associated with, the  
7 health maintenance organization's business including, but not  
8 limited to, its assets, anticipated business growth and associated  
9 surplus strain, extraordinary exposure to risk, mix of business and  
10 use of reinsurance, if any, in each case.

11 C. The RBC plan shall be submitted:

12 1. Within forty-five (45) days of the Company Action Level  
13 Event; or

14 2. If the health maintenance organization challenges an  
15 adjusted RBC report pursuant to the provisions of Section ~~44~~ 6944 of  
16 this ~~act~~ title, within forty-five (45) days after notification to  
17 the health maintenance organization that the Commissioner has, after  
18 a hearing, rejected the health maintenance organization's challenge.

19 D. Within sixty (60) days after the submission by a health  
20 maintenance organization of an RBC plan to the Commissioner, the  
21 Commissioner shall notify the health maintenance organization  
22 whether the RBC plan will be implemented or whether, in the judgment  
23 of the Commissioner, the RBC plan is unsatisfactory. If the

1 Commissioner determines that the RBC plan is unsatisfactory, the  
2 notification to the health maintenance organization shall state the  
3 reasons for the determination, and may list proposed revisions that  
4 will, in the judgment of the Commissioner, render the RBC plan  
5 satisfactory. Upon notification from the Commissioner, the health  
6 maintenance organization shall prepare a revised RBC plan, that may  
7 incorporate by reference any revisions proposed by the Commissioner,  
8 and shall submit the revised RBC plan to the Commissioner:

9 1. Within forty-five (45) days after the notification from the  
10 Commissioner; or

11 2. If the health maintenance organization challenges the  
12 notification from the Commissioner pursuant to the provisions of  
13 Section ~~44~~ 6944 of this ~~act~~ title, within forty-five (45) days after  
14 a notification to the health maintenance organization that the  
15 Commissioner has, after a hearing, rejected the health maintenance  
16 organization's challenge.

17 E. In the event of a notification by the Commissioner to a  
18 health maintenance organization that the health maintenance  
19 organization's RBC plan or revised RBC plan is unsatisfactory, the  
20 Commissioner may, at the Commissioner's discretion and subject to  
21 the health maintenance organization's right to a hearing pursuant to  
22 the provisions of Section ~~44~~ 6944 of this ~~act~~ title, specify in the  
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1 notification that the notification constitutes a Regulatory Action  
2 Level Event.

3 F. Every domestic health maintenance organization that files an  
4 RBC plan or revised RBC plan with the Commissioner shall file a copy  
5 of the RBC plan or revised RBC plan with the Insurance Commissioner  
6 in any state in which the health maintenance organization is  
7 authorized to do business if:

8 1. The state has an RBC provision substantially similar to  
9 subsection A of Section ~~45~~ 6945 of this ~~act~~ title; and

10 2. The Insurance Commissioner of that state has notified the  
11 health maintenance organization of its request for the filing in  
12 writing, in which case the health maintenance organization shall  
13 file a copy of the RBC plan or revised RBC plan in that state no  
14 later than the later of:

15 a. fifteen (15) days after the receipt of notice to file  
16 a copy of its RBC plan or revised RBC plan with the  
17 state, or

18 b. the date on which the RBC plan or revised RBC plan is  
19 filed under subsections C and D of this section.

20 SECTION 54. REPEALER 63 O.S. 2001, Sections 2528.1,  
21 2528.2, 2528.3, 2528.4, 2528.5, 2528.6, 2528.7, 2528.8, 2528.9 and  
22 2528.10, are hereby repealed.

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1       SECTION 55. Sections 3 and 24 of this act shall become  
2 effective June 20, 2011.

3       SECTION 56. Sections 1, 4 through 22, 29, 35 through 51 and 54  
4 of this act shall become effective July 1, 2011.

5       SECTION 57. Sections 2, 23, 25 through 28, 30 through 34, and  
6 52 through 53 of this act shall become effective November 1, 2011.

7       SECTION 58. It being immediately necessary for the preservation  
8 of the public peace, health and safety, an emergency is hereby  
9 declared to exist, by reason whereof this act shall take effect and  
10 be in full force from and after its passage and approval.

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12 COMMITTEE REPORT BY: COMMITTEE ON INSURANCE, dated 04-18-2011 - DO  
13 PASS, As Amended.

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