

THE HOUSE OF REPRESENTATIVES
Tuesday, February 9, 2010

House Bill No. 2830

HOUSE BILL NO. 2830 - By: PETERS of the House.

An Act relating to poor persons; amending Section 1, Chapter 411, O.S.L. 2004 (56 O.S. Supp. 2009, Section 3021), which relates to the Oklahoma 2-1-1 Advisory Collaborative; creating the 2-1-1 Oklahoma Coordinating Council; stating responsibilities; providing for development of bylaws; and providing an effective date.

BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:

1 SECTION 1. AMENDATORY Section 1, Chapter 411, O.S.L. 2004 (56 O.S.
2 Supp. 2009, Section 3021), is amended to read as follows:

3 Section 3021. A. The Oklahoma 2-1-1 Advisory Collaborative, created pursuant to
4 Oklahoma Corporation Commission Rules (OAC 165:55-7-2.1, dated July 15, 2003), is
5 hereby ~~designated the official state coordinating entity for all 2-1-1 Call Centers in~~
6 ~~Oklahoma. The Collaborative shall serve as the vehicle to develop an integrated 2-1-1~~
7 ~~service map for the state and as the certifying body for information and referral~~
8 ~~providers who wish to become 2-1-1 Call Centers~~ renamed the 2-1-1 Oklahoma
9 Coordinating Council.

10 B. The Council shall have the following responsibilities:

11 1. Develop and maintain a statewide coordinated approach for the promotion of a 2-
12 1-1 system to be designated "2-1-1 Oklahoma";

1 2. Develop and maintain an integrated statewide 2-1-1 service that avoids overlap
2 of 2-1-1 call centers in Oklahoma;

3 3. Develop and maintain certification standards for providers that operate as 2-1-1
4 call centers in Oklahoma;

5 4. Assure that each 2-1-1 call center is accountable and maintains compliance with
6 Oklahoma Corporation Commission standards, and develop and maintain a process for 2-
7 1-1 call center accountability and compliance with state and national standards and any
8 contractual obligations;

9 5. Provide leadership and coordination for 2-1-1 call centers in the event of large-
10 scale emergencies and to meet homeland security needs;

11 6. Develop and implement a statewide, outcome-driven strategic plan for 2-1-1
12 Oklahoma;

13 7. Advocate for funding to support and sustain 2-1-1 system delivery;

14 8. Coordinate with national, state and local partners in the provision of 2-1-1
15 services; and

16 9. Using an established formula, provide recommendations to the administering
17 entity responsible for the allocations of funds appropriated for 2-1-1 Oklahoma.

18 C. The current members of the Oklahoma 2-1-1 Advisory Collaborative shall
19 develop bylaws for the Council by February 1, 2011. Said bylaws shall identify a process
20 for selecting membership on the Council, terms of office and procedures for replacing
21 members. The bylaws shall require that an equitable ratio of state agency
22 representation to private sector representation be maintained on the Council.

1 SECTION 2. This act shall become effective November 1, 2010.
2 COMMITTEE REPORT BY: COMMITTEE ON APPROPRIATIONS AND BUDGET
3 SUBCOMMITTEE ON HUMAN SERVICES, dated 02-08-10 - DO PASS.