

STATE OF OKLAHOMA

2nd Session of the 47th Legislature (2000)

COMMITTEE SUBSTITUTE  
FOR ENGROSSED  
SENATE BILL NO. 824

By: Maddox of the Senate

and

Paulk of the House

COMMITTEE SUBSTITUTE

( State government - telephones at state agencies be  
answered by a person during certain hours -  
codification -

emergency )

BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:

SECTION 1. NEW LAW A new section of law to be codified in  
the Oklahoma Statutes as Section 3306 of Title 74, unless there is  
created a duplication in numbering, reads as follows:

A. At the central administrative office of every state agency  
and at every other state agency office normally contacted by the  
public that is not on the same agency telephone system as the  
central office, the primary telephone number designated to receive  
calls from the public shall be answered during normal business hours  
by an employee of the agency. For the purposes of this section,  
institutions, higher education centers, and other constituent  
agencies of The Oklahoma State System of Higher Education shall be  
considered state agencies.

B. In no instance shall an answering device be used to answer  
calls to the primary telephone designated to receive calls from the  
public during normal business hours, nor shall calls to the primary  
designated telephone be automatically forwarded to a telephone that  
is not answered by an employee of the agency. Agencies may,

however, utilize answering devices to answer calls during other than normal business hours and calls to other numbers the agency maintains.

SECTION 2. It being immediately necessary for the preservation of the public peace, health and safety, an emergency is hereby declared to exist, by reason whereof this act shall take effect and be in full force from and after its passage and approval.

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