

ENROLLED HOUSE
CONCURRENT
RESOLUTION NO. 1081

By: Deutschendorf of the
House

and

Robinson of the Senate

A Concurrent Resolution directing state agencies to make comment and complaint forms available in electronic form; requiring certain protections; requiring websites to have certain instructions; and directing distribution.

WHEREAS, technology has made the world smaller by giving more people access to more information and by allowing them to make better use of the information; and

WHEREAS, technology is a tool which can make government more efficient and responsive to the citizens; and

WHEREAS, allowing citizens to have electronic access to the processes of government will create a more efficient system of government; and

WHEREAS, the regulation of persons, businesses and other entities by government is an important process which requires public input to be effective; and

WHEREAS, public input into the regulation of persons, businesses, and other entities can be enhanced through the use of technology, by making public comment more open and easier and the receiving of comments more systematic; and

WHEREAS, many state agencies have established Internet websites to allow persons easier access to the workings of the agency and information held by the agency; and

WHEREAS, it is important for state agencies to allow citizens the opportunity to provide input, file complaints and make comments through electronic means.

NOW, THEREFORE, BE IT RESOLVED BY THE HOUSE OF REPRESENTATIVES OF THE 2ND SESSION OF THE 46TH OKLAHOMA LEGISLATURE, THE SENATE CONCURRING THEREIN:

THAT the Legislature directs all state agencies which have an established Internet website to make available on the website a plain-language form through which individuals can register comments or complaints relating to the performance of persons, businesses, or other entities regulated by the state agency. The Internet website shall provide instructions on filing the complaint or making the comment electronically, or on the manner in which to download, complete, and mail the form to the state agency, or both, consistent with whichever method the agency establishes for the filing of the form. Each such state agency shall develop a method to download and print any comment or complaint forms filed electronically and to ensure that the filed forms and the information contained in the forms cannot be accessed electronically by the public through the Internet website. In addition, each such state agency shall ensure that any comment or complaint forms filed electronically and the

information contained in the forms shall be protected from tampering and when required kept confidential.

THAT a copy of this resolution be distributed to the director of each state agency.

Adopted by the House of Representatives the 14th day of May, 1998.

of Speaker of the House
s Representative

Adopted by the Senate the 20th day of May, 1998.

Senate President of the